

ALABAMA STATEWIDE NINE-ONE-ONE BOARD
ADMINISTRATIVE CODE

CHAPTER 585-X-5
PUBLIC SAFETY TELECOMMUNICATOR CERTIFICATION PROGRAM

585-X-5-.04 Certified Alabama Public Safety
Telecommunicator-1.

(1) General Purposes.

(a) This rule identifies the certification requirements necessary or applicable for the Alabama Public Safety Telecommunicator-1 (or ALPST-1) certification.

(b) The purpose of this rule is to specify the minimum training requirements to perform the duties of a public safety telecommunicator. It is not the intent of these rules and standards to restrict any District or jurisdiction from exceeding these requirements.

(c) The objective of this rule is to ensure that the certified PST coursework consists of specific knowledge and skill objectives adopted by the Board based on the National 911 Program's Recommended Minimum Training Guidelines that identify the minimum topics to be included in any telecommunicator training program.

(2) Enrollment.

(a) Prior to enrolling in public safety telecommunicator certification courses, PST Trainees shall meet the enrollment requirements as adopted by the affiliated agency's certification program or the Board.

(b) Individuals hired on or after July 1, 2022, shall have 180 days from their date of hire to be enrolled in the certification process, but shall be allowed to perform the duties of a public safety telecommunicator without certification until the expiration of the 180-day period.

(c) ALPST-1 Trainees shall complete ALPST-1 certification within 180 days of their date of hire.

(d) ALPST-1 Trainees shall be reported to the Board within 30 days of their date of hire. ALPST-1s that become non-affiliated shall be reported to the Board within 30 days.

(e) The Board reserves the right to reject any application or reapplication for enrollment.

(3) Minimum Number of Training Hours. An ALPST-1 Trainee for this level of certification shall have completed 40 hours of training on the topics listed in the most recent version of the Recommended Minimum Training Guidelines for Public Safety Telecommunicators facilitated by the National 911 Office.

(4) Continuing Education Units (CEUs). A minimum of 12 CEUs per 12-month period shall be mandatory to maintain PST-1 certification.

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Statutory Authority: Code of Ala. 1975, §§11-98-4.1.

History: New Rule: Published August 31, 2022; effective October 15, 2022. **Amended:** Published July 31, 2023; effective September 14, 2023. **Amended:** Published November 27, 2024; effective January 11, 2025.