

February 3, 2025

SCHEDULE

MON.

ALABAMA 9-1-1 BOARD USER CONFERENCE

Time	Event/Session	Track
08:00 - 17:00	PRE- con CISA Cyber Resilient 911 Workshop	ALL
16:00 - 18:00	Registration Open	ALL
18:00 - 19:30	Welcome Reception	ALL

February 4, 2025

SCHEDULE

TUES.

ALABAMA 9-1-1 BOARD USER CONFERENCE

Time	Event/Session	Track
07:30 - 09:00	Registration Open	ALL
08:00 - 08:45	Conference Kickoff Breakfast	ALL
09:00 - 10:00	Opening Keynote Speaker	ALL
10:30 - 12:00	Emotional & Social Intelligence	PST
10:30 - 12:00	Leading in Crisis	Leadership
13:30 - 15:00	Wicked Heroic Dispatch Tales and Lifesaving Calls	PST
13:30 - 15:00	Consolidation & Colocation Panel	Leadership
15:15 - 16:45	Intro to ALGO TIMS	PST
15:15 - 16:45	Legal Essentials for 911 Leadership	Leadership

February 5, 2025

SCHEDULE

TUES.

ALABAMA 9-1-1 BOARD USER CONFERENCE

Time	Event/Session	Track
08:00 - 09:00	Mastering Weather-Related call-Taking	PST
08:00 - 09:00	The Ethical Compass: Navigating Public Perception	Leadership
09:15- 10:15	Strategic Positioning	PST
09:15 - 10:15	Morale Boosters- Ideas to Implementation	Leadership
10:30 - 11:30	The Art of Communication/Workplace Conflict	PST
10: 30 - 11:30	Insights on Coordinating Emergency Services	Leadership
14:00 - 15:00	Alabama 911 Board Updates	ALL
15:15 - 16:15	A Guide to Workplace Recovery	ALL
18:00 - 21:00	Dice and Deception: A night of magic and luck	ALL

February 6, 2025

SCHEDULE

THUR.

ALABAMA 9-1-1 BOARD USER CONFERENCE

Time	Event/Session	Track
08:00 - 09:30	Zero Suicide Kits	PST
08:00 - 09:30	Hiring and Retention Panel	Leadership
09:45 - 11:15	21st Century De-escalation Skills	PST
09:45 - 11:15	988 Policy Creation	Leadership
12:45 - 13:45	Undoing Compartmentalization Culture	PST
12:45 - 13:45	GIS: Addressing Best Practices	Leadership/GIS
14:00 - 15:00	The Power of Peer Support	PST
14:00 - 15:00	Composed in the Midst of Chaos	Leadership
15:15 - 16:15	Conference Close; Awards/Prizes	ALL