

February 3, 2025

SCHEDULE

MON.

ALABAMA 9-1-1 BOARD USER CONFERENCE

| Time | Event/Session | Track |
|---------------|---|-------|
| 08:00 - 17:00 | PRE- con CISA Cyber Resilient 911 Workshop | ALL |
| 16:00 - 18:00 | Registration Open | ALL |
| 18:00 - 19:30 | Welcome Reception | ALL |

February 4, 2025

SCHEDULE

TUES.

ALABAMA 9-1-1 BOARD USER CONFERENCE

| Time | Event/Session | Track |
|---------------|---|------------|
| 07:30 - 09:00 | Registration Open | ALL |
| 08:00 - 08:45 | Conference Kickoff Breakfast | ALL |
| 09:00 - 10:00 | Opening Keynote Speaker | ALL |
| 10:30 - 12:00 | Emotional & Social Intelligence | PST |
| 10:30 - 12:00 | Leading in Crisis | Leadership |
| 13:30 - 15:00 | Wicked Heroic Dispatch Tales and Lifesaving Calls | PST |
| 13:30 - 15:00 | Consolidation & Colocation Panel | Leadership |
| 15:15 - 16:45 | Intro to ALGO TIMS | PST |
| 15:15 - 16:45 | Legal Essentials for 911 Leadership | Leadership |

February 5, 2025

SCHEDULE

WED..

ALABAMA 9-1-1 BOARD USER CONFERENCE

| Time | Event/Session | Track |
|----------------|---|------------|
| 08:00 - 09:00 | Mastering Weather-Related call-Taking | PST |
| 08:00 - 09:00 | The Ethical Compass: Navigating Public Perception | Leadership |
| 09:15- 10:15 | Strategic Positioning | PST |
| 09:15 - 10:15 | Morale Boosters- Ideas to Implementation | Leadership |
| 10:30 - 11:30 | The Art of Communication/Workplace Conflict | PST |
| 10: 30 - 11:30 | Insights on Coordinating Emergency Services | Leadership |
| 14:00 - 15:00 | Alabama 911 Board Updates | ALL |
| 15:15 - 16:15 | A Guide to Workplace Recovery | ALL |
| 18:00 - 21:00 | Dice and Deception: A night of Magic and Luck | ALL |

February 6, 2025

SCHEDULE

THUR.

ALABAMA 9-1-1 BOARD USER CONFERENCE

| Time | Event/Session | Track |
|---------------|--------------------------------------|----------------|
| 08:00 - 09:30 | Zero Suicide Kits | PST |
| 08:00 - 09:30 | Hiring and Retention Panel | Leadership |
| 09:45 - 11:15 | 21st Century De-escalation Skills | PST |
| 09:45 - 11:15 | 988 Policy Creation | Leadership |
| 12:45 - 13:45 | Undoing Compartmentalization Culture | PST |
| 12:45 - 13:45 | GIS: Addressing Best Practices | Leadership/GIS |
| 14:00 - 15:00 | The Power of Peer Support | PST |
| 14:00 - 15:00 | Composed in the Midst of Chaos | Leadership |
| 15:15 - 16:15 | Conference Close; Awards/Prizes | ALL |