

# ALABAMA 9-1-1 BOARD USER CONFERENCE

FEBRUARY 3-6  
BIRMINGHAM, AL

Together for Tomorrow: Advancing 911 Excellence

Join Alabama's 911 professionals for our 4th annual User Conference dedicated to elevating our service standards through tailored training, networking with industry experts and vendors, and gaining tools that strengthen the impact of 911 statewide.

**\$99**



## speakers

[Register NOW!](#)



**Antoinette Tuff**  
Survivor - Author - Speaker  
Keynote



**Dawn Shumway**  
Ada Co. (ID) Communications Manager



**Jason Long**  
Level Up 911



**Tracy Eldridge**  
On Scene First



**Shannon Polito**  
Help for the Headset



**Karima Holmes**  
DHS/CISA

and more!

## what to expect

- 2.3
  - pre-con CISA Cyber Resilient 911 symposium
  - registration
  - Welcome Reception
- 2.4
  - Consolidation/Collocation
  - Leading in Crisis
  - Emotional and Social Intelligence
  - Wicked Heroic Dispatch calls
  - State Resource Panel
- 2.5
  - Mastering weather-related call taking
  - Morale Boosters: Ideas and Implementation
  - The Ethical Compass
  - DATAMARK doctor's office
  - A Guide to Work Recovery
  - Dice and Deception: A night of Magic and Luck
- 2.6
  - 988 Policy Creation
  - Hiring and Retention
  - Undoing Compartmentalization Culture
  - Giveaways (iPad, TV, gift cards, etc.)
  - Zero Suicide Kits

and more!