



ALABAMA 911 BOARD

**November 13, 2024
Public Hearing and Board Meeting
Montgomery, Alabama**



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Alabama 9-1-1 Board



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Public Hearing Agenda

Introduction

- ❖ Call to Order
- ❖ Roll Call

Rules Considered

- ❖ Repeal of 225-X-1 through 225-X-5 (left over from CMRS Board)
- ❖ Repeal of 585-X-4 (Lifeline)
- ❖ Amend 585-X-1 (Legal Authority)
- ❖ Amend 585-X-2-.03 (Voting)
- ❖ Amend 585-X-2-.08 (Grant Program)
- ❖ Amend 585-X-4-.09 (CMRS Fund)
- ❖ Amend 585-X-5 (PST Certification)

Comments

- ❖ Written Comments
- ❖ Public Comments
- ❖ Adjournment



Public Hearing



Focus on Rule Repeal and Amendment

❖ Calendar

- ✓ 07/24/2024 – seek Board approval for Notice of Intended Action Filing
- ✓ 08/21/2024 – deadline to file NOIA with LSA
- ✓ 08/30/2024 – NOIA publishes in Administrative Monthly
- ✓ 10/04/2024 (+35 days from publishing) through 11/28/2024 (+90 days from publishing) – window to have a public hearing and take further action
- 11/13/2024 – bimonthly board meeting moved from 11/20/2024 to complete this rule amendment and repeal process before the deadline
- 11/18/2024 – deadline to certify the final rule language



Chapter 225 – ALABAMA COMMERCIAL MOBILE RADIO SERVICE EMERGENCY TELEPHONE SERVICE BOARD ADMINISTRATIVE CODE

Chapter 225-1-1 Legal Authority

- 225-1-1-.01 Statutory Authority
- 225-1-1-.02 Adoption Of Rules And Regulations

Chapter 225-1-2 Definitions

- 225-1-2-.01 Board Or CMRS Board
- 225-1-2-.02 Automatic Number Identification Or ANI
- 225-1-2-.03 Commercial Mobile Radio Service Or CMRS
- 225-1-2-.04 Commercial Mobile Radio Service Provider Or CMRS Provider
- 225-1-2-.05 CMRS Connection
- 225-1-2-.06 CMRS Fund
- 225-1-2-.07 CMRS Service Charge
- 225-1-2-.08 Distribution Formula
- 225-1-2-.09 ECD
- 225-1-2-.10 Enhanced 911, E-911, Enhanced E-911 System, Or E-911 System
- 225-1-2-.11 Exchange Access Facility
- 225-1-2-.12 FCC Order
- 225-1-2-.13 Public Safety Agency
- 225-1-2-.14 Service Supplier
- 225-1-2-.15 Proprietary Information

Chapter 225-1-3 Collection and Disbursement of Service Charges

- 225-1-3-.01 Collection Of Service Charges
- 225-1-3-.02 Establishment and Maintenance Of CMRS Fund
- 225-1-3-.03 Disbursement To ECDs From CMRS Fund
- 225-1-3-.04 Disbursement To CMRS Providers From CMRS Fund
- 225-1-3-.05 Cost Recovery Requirements For ECDs And CMRS Providers
- 225-1-3-.06 Withholding Of Funds By Board For Failure To Provide Requested Information

Chapter 225-1-4 Proprietary Information

- 225-1-4-.01 Submission Of Proprietary Information
- 225-1-4-.02 Access To Proprietary Information
- 225-1-4-.03 Storage Of Proprietary Information

Chapter 225-1-5 Adoption of Rules and Regulations

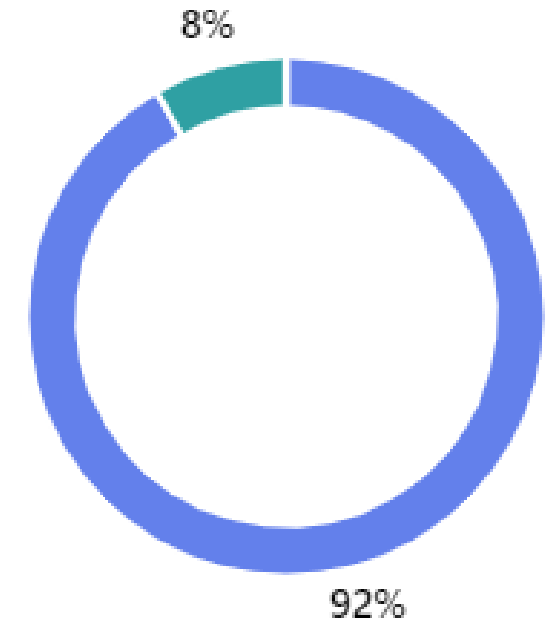
- 225-1-5-.01 Notice Of Intended Action
- 225-1-5-.02 Notice And Public Comment
- 225-1-5-.03 Public Hearing
- 225-1-5-.04 Effective Date
- 225-1-5-.05 Emergency Rules



Regarding proposed repeal of the CMRS Board's rules:

- Chapter 225-1-1 Legal Authority,
- Chapter 225-1-2 Definitions,
- Chapter 225-1-3 Collection and Disbursement of Service Charges,
- Chapter 225-1-4 Proprietary Information, and
- Chapter 225-1-5 Adoption of Rules and Regulations...

● I support repeal without comment.	11
● I oppose repeal without comment.	0
● I have no comment.	1
● I have comment(s) to submit.	0



*12 respondents (10 ECD Directors, 1 PSAP Director, and 1 Board Member)

CHAPTER 585-X-4 COLLECTION AND DISBURSEMENT OF SERVICE CHARGES

585-X-4-.05 Lifeline Service Collection Of 9-1-1 Service Charge.

(1) Any telecommunications carrier that has been designated and certified as an Eligible Telecommunication Carrier (ETC) by the F.C.C. and the Universal Services Administrative Co. (USAC) to offer Lifeline service shall collect from any Lifeline subscriber, the monthly 9-1-1 service charge and remit the monthly collections to the Board pursuant to Sections 37-2A-7 or 11-98-5, Code of Ala. 1975.

(2) A CMRS provider which has been designated as an ETC shall collect from any Lifeline subscriber, the monthly 9-1-1 service charge and remit the monthly collections to the Board pursuant to Section 11-98-5(a), Code of Ala. 1975.

(3) “Lifeline Subscriber” means a customer who meets the income eligibility tests and requirements established by the Alabama Public Service Commission and USAC and receives telecommunication services wherein the customer is capable of receiving voice communication service that is technically capable of accessing a 9-1-1 system.

Author: James T. Sasser, Statutory Authority: Code of Ala. 1975, §11-98-4.1, as amended. History: New Rule: Filed November 26, 2013; effective December 31, 2013.



585-X-1-.01 Statutory Authority

The Statutory authority for the establishment of the Alabama 9-1-1 Board which shall be responsible for establishing a statewide 9-1-1 charge, to administer the 9-1-1 Fund and monthly 9-1-1 charge, to distribute revenue in the 9-1-1 Fund, to develop and publish a 9-1-1 Annual Report, ~~and~~ to administer the deployment and operation of a statewide 9-1-1 voice and data system, and establish a certification program to train and certify public safety telecommunicators employed by a primary PSAP receiving 911 calls as found in Section 11-98-4.1, ~~as found in Section 11-98-4.1,~~ Code of Ala. 1975.

Author: ~~James T. Sasser~~Leah Missildine

Statutory Authority: Code of Ala. 1975, §11-98-4.1, as amended. **History:**
New Rule: Filed November 26, 2013; effective December 31, 2013. **Amended:**
Published May 29, 2020; effective July 13, 2020. **Amended:** Published ;
effective .



585-X-1-.02 Adoption Of Procedures, Rules And Regulations

The Alabama Statewide 911 Board is authorized to adopt procedures, rules and regulations as may be necessary to establish a statewide 9-1-1 charge, ~~and to apply,~~ collect the statewide 9-1-1 charge and distribute the funds from the 9-1-1 Fund, and otherwise take action to efficiently and effectively ensure the delivery of 9-1-1 services within the State of Alabama. The Statewide 911 Board is also authorized to adopt rules and regulations to fund advisory services, grants, and training for emergency communication districts within the State of Alabama.

Author: ~~James T. Sasser~~ [Leah Missildine](#)

Statutory Authority: Code of Ala. 1975, §11-98-4.1, as amended.

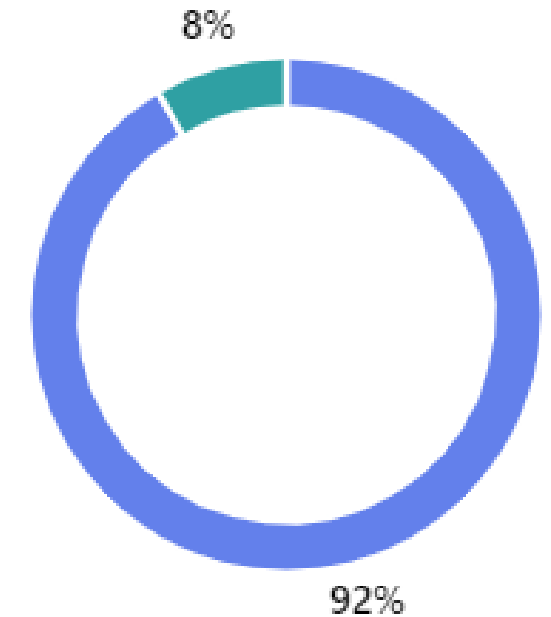
History: New Rule: Filed November 26, 2013; effective December 31, 2013.

Amended: Published May 29, 2020; effective July 13, 2020. **Amended:**
Published _____; effective _____.



Regarding proposed amendment to Chapter 585-X-1 Legal Authority (found at <https://admincode.legislature.state.al.us...>)

● I support the proposed amendment(s) without comment.	11
● I oppose the proposed amendment(s) without comment.	0
● I have no comment.	1
● I have comment(s) to submit.	0



*12 respondents (10 ECD Directors, 1 PSAP Director, and 1 Board Member)

585-X-2-.03 Voting

(1) In order for the Board to conduct business at a meeting a quorum must be established. A quorum shall consist of a majority of those members appointed to the board.

(2) ~~Voting by electronics means is not allowed. In order to vote a Board member must be present. Proxies are not allowed.~~ All voting of the 9-1-1 Board shall be conducted in accordance with the Alabama Open Meetings Act.

(3) All voting shall be taken in open session. Secret ballots are not allowed. There shall be no deliberations done in executive sessions.

(4) Voting to change actions previously acted upon by the Board may be subjected to a majority vote of the Board members present at a meeting.

Author: ~~James T. Sasser~~ Leah Missildine

Statutory Authority: Code of Ala. 1975, §11-98-4.1, as amended.

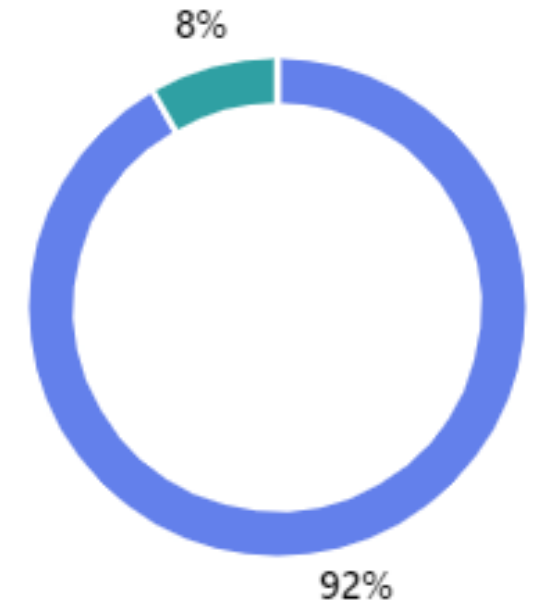
History: New Rule: Filed November 26, 2013; effective December 31, 2013.

Amended: Published May 29, 2020; effective July 13, 2020. **Amended:** Published ; effective .



Regarding proposed amendment to 585-X-2-.03 Voting (found at <https://admincode.legislature.state.al.us/api/filing/t>)

● I support the proposed amendment(s) without comment.	11
● I oppose the proposed amendment(s) without comment.	0
● I have no comment.	1
● I have comment(s) to submit.	0



*12 respondents (10 ECD Directors, 1 PSAP Director, and 1 Board Member)

585-X-2-.08 Alabama 9-1-1 Board Grant Program

(4) Calendar.

(a) The ~~Board~~[Board](#) will establish and advertise the application period for each grant cycle. Review of applications will take place for thirty (30) days after the application period ends, and grants, if any, will be awarded at the next regularly scheduled Board meeting after the review is completed. An application not funded in a grant cycle must be resubmitted in order to compete again in a subsequent grant cycle.

[\(b\) Any ECD seeking grant funding for hardships or consolidation may petition the Board at any time, regardless of the aforementioned calendar.](#)



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585-X-2-.08 Alabama 9-1-1 Board Grant Program

(5) General Conditions.

(a) The applicant must provide ~~one original printed copy along with one electronic version of the application package with any accompanying documentation to be postmarked~~ one electronic version of the application package with any accompanying documentation to be emailed or placed on a storage media device to be mailed or hand delivered to the office of the Alabama 9-1-1 Board or other designated location on or before the advertised application period end date.

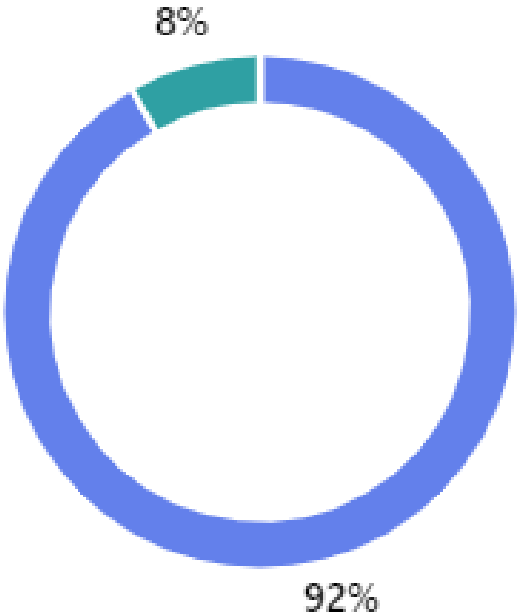
585-X-2-.08 Alabama 9-1-1 Board Grant Program

(8) Approval and Award.

(a) Within sixty (60) days after the application deadline, the Board or its designee will make a decision to either approve or disapprove each application. The Board or its designee may choose to modify the amount of any grant awarded by either increasing or decreasing the amount requested in the application or designating a match requirement. The Board or its designee may also choose to offer an alternative to the project as submitted in the application.

Regarding proposed amendment to 585-X-2-.08 Alabama 9-1-1 Board Grant Program (found at <https://admincode>

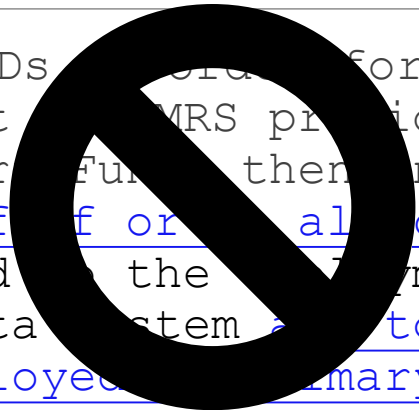
- I support the proposed amendment(s) without comment. 11
- I oppose the proposed amendment(s) without comment. 0
- I have no comment. 1
- I have comment(s) to submit. 0



*12 respondents (10 ECD Directors, 1 PSAP Director, and 1 Board Member)

585-X-4-.09 Additional Distributions To Emergency Communication Districts From The Cost Recovery Fund

(4) If, after payments to ECDs and PSAPs for them to be made whole and payment of cost reimbursement to MRS providers, there are funds available in the Cost Recovery Fund then and in that event, the Board shall make payments on behalf of or on behalf of contractors, ECDs, and PSAPs ~~to all vendors~~ for costs related to the development and operation of a statewide 9-1-1 voice and data system to train and certify public safety telecommunicators employed by primary PSAPs.



585-X-4-.09 Additional Distributions To Emergency Communication Districts From The Cost Recovery Fund

(5) If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers, ~~and~~ payments of costs related to the deployment and operation of a statewide 9-1-1 voice and data system, and payments for the training and certification of public safety telecommunicators employed by primary PSAPs, the Cost Recovery Fund shall at all times maintain a minimum balance equal to ~~one hundred and eighty (180) days operational and administrative costs of the board, which includes payments to all vendors~~ ninety (90) days operational and administrative costs of the board, which includes payments to all contractors and costs related to the deployment and operation of a statewide 9-1-1 voice and data system and to train and certify public safety telecommunicators employed by primary PSAPs, plus up to one-twelfth (1/12) of the annual baseline due to ECDs.



585-X-4-.09 Additional Distributions To Emergency Communication Districts From The Cost Recovery Fund

(6) If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers, payments of costs related to the implementation and operation of the next generation statewide 9-1-1 call delivery network and [certification of public safety telecommunicators employed by primary PSA](#), and the Cost Recovery Fund has a minimum of ~~18~~90 days of operational and administrative costs of the board as stated in Paragraph 5, then the board may, in its discretion, set aside an amount from the Cost Recovery Fund to fund the Board's advisory, training, and grant programs as contemplated by Sec. 11-98-4.1 Code of Ala. 1975, as amended, and Rules 585-X-2-.07 and 585-X-2-.08.



**Additional Distributions To Emergency
Communication Districts From The Cost Recovery
Fund.**

(1) The Board recognizes that it is of utmost importance that each Emergency Communication District (ECD) validly formed and operating within the State of Alabama as of September 30, 2011, at a minimum, be made whole, as contemplated by the passage of Act 2012-293 and adoption of the statewide 911 charges heretofore made.

(2) The Board acknowledges that under the current funding mechanism that some ECDs may not be made whole by the current base distribution amount and per capita distribution. Under Section 11-98-5(f) Code of Ala. 1975, as amended, in the event the Board determines that revenues allocated to reimbursement of CMRS providers for cost recovery is sufficient, then in that event, the Board may, at its discretion, distribute those excess revenues for the benefit of the ECDs currently existing and operating within the state.

(3) In the event an ECD is not made whole by virtue of its base distribution amount and per capita distribution, and if there are funds available in the Cost Recovery Fund over and above amounts sufficient to reimburse providers for cost recovery, then and in that event, the Board may make such ECD whole by use of funds from the Cost Recovery Fund.

(4) If, after payments to ECDs in order for them to be made whole and payment of cost reimbursement to CMRS providers, there are funds available in the Cost Recovery Fund, then and in that event, the Board shall make payments on behalf of or to all ~~contractors, ECDs, and PSAPs to all vendors~~ for costs related to the deployment and operation of a statewide 9-1-1 voice and data system and to train and certify public safety telecommunicators employed by primary PSAPs.

(5) If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers, ~~and~~ payments of costs related to the deployment and operation of a statewide 9-1-1 voice and data system, and payments for the training and certification of public safety telecommunicators employed by primary PSAPs, the Cost Recovery Fund shall at all times maintain a minimum balance equal to ~~one hundred and eighty (180) days operational and administrative costs of the board, which includes payments to all vendors~~ ninety (90) days operational and administrative costs of the board, which includes payments to all contractors and costs related to the deployment and operation of a statewide 9-1-1 voice and data system and to train and certify public safety telecommunicators employed by primary PSAPs, plus up to one-twelfth (1/12) of the annual baseline due to ECDs.

(6) If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers,

payments of costs related to the implementation and operation of the next generation statewide 9-1-1 call delivery network and certification of public safety telecommunicators employed by primary PSAPs, and the Cost Recovery Fund has a minimum of ~~1890~~ days of operational and administrative costs of the board as stated in Paragraph 5, then the Board may, in its discretion, set aside an amount from the Cost Recovery Fund to fund the Board's advisory, training, and grant programs as contemplated by Sec. 11-98-4.1 Code of Ala. 1975, as amended, and Rules 585-X-2-.07 and 585-X-2-.08.

(7) If after compliance with (3), (4), (5), and (6) above, the Board will review the balance in the Cost Recovery Fund beginning in November 2018 and at least annually thereafter, to determine if there are additional funds that may be distributed to the ECDs. If the Board determines there are additional funds for distribution, then any distribution the Board makes from the Cost Recovery Fund shall be done on the following basis:

(a) One half (1/2) of the total amount the Board determines that may be distributed to the ECDs shall be made to each ECD formed and validly operating as of September 30, 2011 and which is currently existing and operating within the state, based on the distribution formula used when calculating the per capita distribution amount due a particular ECD.

(b) One half (1/2) of the total amount the Board determines that may be distributed to the ECDs shall be made in equal parts to each ECD which was formed and operating as of September 11, 2011 and which is currently existing and operating within the state.

(8) In the event two or more ECDs have consolidated during the preceding fiscal year or consolidated before a Board decision regarding additional distributions to ECDs in November, then if a distribution is made, the distribution that an ECD would have received prior to consolidation shall be made to the consolidated, surviving ECD.

Author: ~~James T. Sasser~~ Leah Missildine

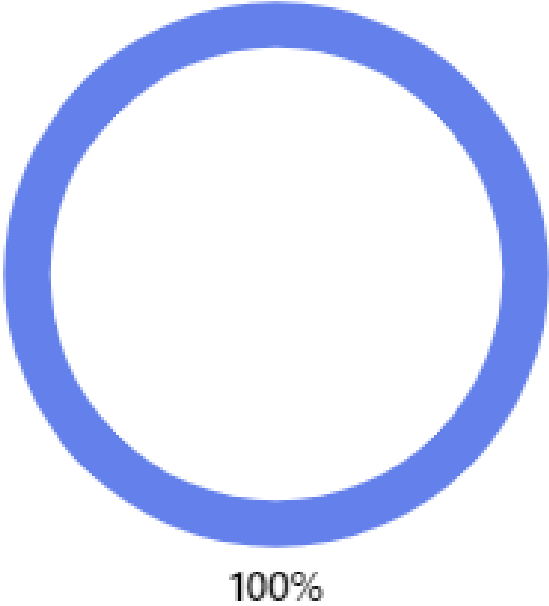
Statutory Authority: Code of Ala. 1975, §§11-98-1; 11-98-4.1; 11-98-5, 11-98-5.2, 11-98-6, as amended.

History: **New Rule:** Filed May 16, 2018; effective June 30, 2018. **Amended:** Published May 29, 2020, effective July 13, 2020. **Amended:** Published ; effective .



Regarding proposed amendment to 585-X-4-.09 Additional Distributions To Emergency Communication Districts

- I have no comment. 12
- I have comment(s) to submit. 0



*12 respondents (10 ECD Directors, 1 PSAP Director, and 1 Board Member)

585-X-5-.02 Certification Program Requirements

(7) Participation Requirements.

(a) It shall be the responsibility of the District having jurisdiction over primary PSAPs to ensure compliance with these rules.

(b) Continuing Education Units (CEUs) shall be mandatory to maintain certification.

Staff proposed consideration on increasing the percentage:

(c) In order to maintain certification compliance for PSTs, the District shall ensure that at least 60% of PSTs in each primary PSAP(s) are properly certified. (Staff asked for input from Board.)

Board chose to:

~~(c) In order to maintain certification compliance for PSTs, the District shall ensure that at least 60% of PSTs in each primary PSAP(s) are properly certified.~~



585-X-5-.04 Certified Alabama Public Safety Telecommunicator-1.

(b) Individuals hired on or after July 1, 2022, shall have 180 days from ~~the implementation of the ALPST-1 certification program to be enrolled~~ their date of hire to be enrolled in the certification process, but shall be allowed to perform the duties of a public safety telecommunicator without certification ~~during completion of ALPST-1 certification~~ until the expiration of the 180-day period.

(c) ALPST-1 Trainees shall complete ALPST-1 certification within 180 days of ~~beginning coursework~~ their date of hire.

(d) ALPST-1 Trainees shall be reported to the Board within 30 days of their date of hire. ALPST-1s that become non-affiliated shall be reported to the Board within 30 days.

(e) The Board reserves the right to reject any application or reapplication for enrollment.

585-X-5-.04 Certified Alabama Public Safety Telecommunicator-1

(3) Minimum Number of Training Hours. An ALPST-1 Trainee for this level of certification shall have completed 40 hours of training on the ~~following Minimum Core Competency Topics:~~ topics listed in the most recent version of the Recommended Minimum Training Guidelines for Public Safety Telecommunicators facilitated by the National 911 Office.

(4) Continuing Education Units (CEUs). A minimum of ~~12~~24 CEUs per 12-month period shall be mandatory to maintain PST-1 certification.

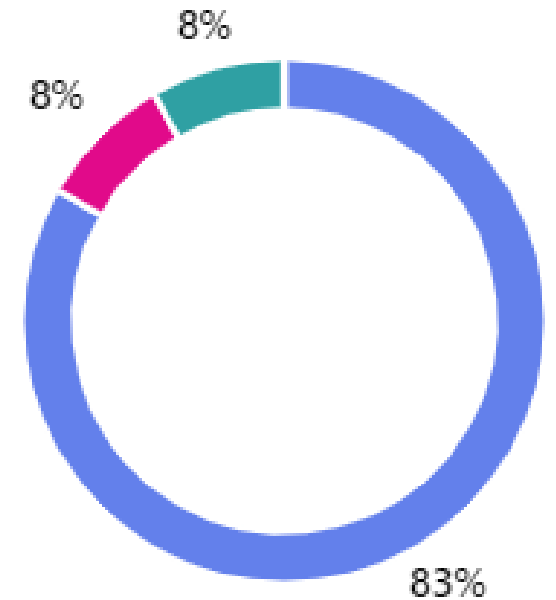
Author: Leah Missildine/~~Alabama 911 Board~~

- Staff proposal was to match the latest version of the Recommended Minimum Training Guidelines for the Public Safety Telecommunicator endorsed by prominent organizations, including Public Safety Answering Point (PSAP) professionals (also referred to as Emergency Communications Center [ECC] professionals), the Association of Public-Safety Communications Officials (APCO) International, the Denise Amber Lee Foundation, the International Academies of Emergency Dispatch (IAED), the National Association of State 9-1-1 Administrators (NASNA), the National Emergency Number Association (NENA), the National Fire Protection Association (NFPA), and PowerPhone.



Regarding proposed amendment to Chapter 585-X-5 Public Safety Telecommunicator Certification Program (found

● I support the proposed amendment(s) without comment.	10
● I oppose the proposed amendment(s) without comment.	1
● I have no comment.	1
● I have comment(s) to submit.	0



*12 respondents (10 ECD Directors, 1 PSAP Director, and 1 Board Member)

Board Meeting Agenda

Introduction

- ❖ Call to Order
- ❖ Roll Call
- ❖ Agenda Approval (Tab 1)
- ❖ Minutes Approval (Tab 2)
- ❖ Guest Introductions

Programmatic Reports

- ❖ Finance (Tab 3)
- ❖ Education & Outreach (Tab 4)
- ❖ Technology (Tab 5)
- ❖ Governance (Tab 6)

Closing

- ❖ Old Business (Tab 7)
- ❖ New Business (Tab 8)
- ❖ Public Comments
- ❖ Next Meeting
- ❖ Adjournment



Rules Considered

- ❖ Repeal of 225-X-1 through 225-X-5 (left over from CMRS Board)
- ❖ Repeal of 585-X-4 (Lifeline)
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- ❖ Amend 585-X-2-.03 (Voting)
- ❖ Amend 585-X-2-.08 (Grant Program)
- ❖ Amend 585-X-4-.09 (CMRS Fund)
- ❖ Amend 585-X-5 (PST Certification)



Focus on Rule Repeal and Amendment

❖ Calendar

- ✓ 07/24/2024 – seek Board approval for Notice of Intended Action Filing
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- ✓ 11/13/2024 – bimonthly board meeting moved from 11/20/2024 to complete this rule amendment and repeal process before the deadline
- 11/18/2024 – deadline to certify the final rule language



Finance

TAB 3



Finance

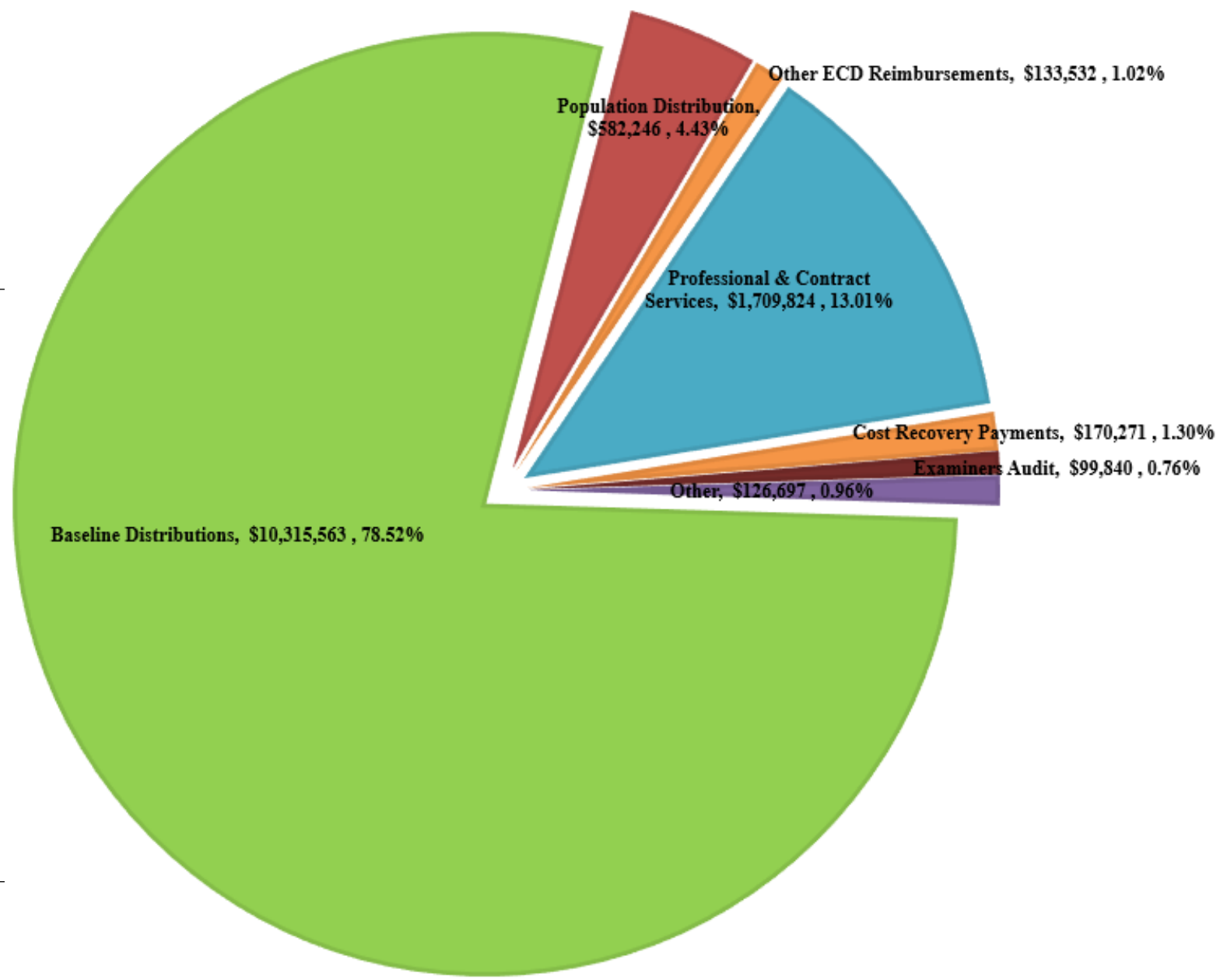
- ❖ **Financial Statements**
- ❖ **Revenue Overview**
- ❖ **Legacy Cost Reimbursements**
- ❖ **ECD's Deadline with Examiners Self-reported Financial Data**
- ❖ **Previous Grant Cycle Updates**
- ❖ **Cost Recovery**



Statement of Revenue and Expenses - Modified Cash Basis Total Funds

For nine months ending October 31, 2024

	Fiscal Year to Date	
	Oct-24	
Revenues		
Carrier Receipts	\$ 13,107,965	\$ 131,576,239
Interest Income	\$ 36,938	\$ 637,080
Other Income	\$ -	\$ 735
User Conference Income	\$ -	\$ 80,771
Total Revenues	\$ 13,144,903	\$ 132,294,825
Expenses		
Baseline Distributions	\$ 10,315,563	\$ 10,315,563
Population Distribution	\$ 582,246	\$ 582,246
Other ECD Reimbursements	\$ 133,532	\$ 133,532
Grants to ECDs	\$ -	\$ -
Professional & Contract Services	\$ 1,709,824	\$ 1,709,824
Cost Recovery Payments	\$ 170,271	\$ 170,271
Salaries and Related Taxes and Benefit	\$ 77,390	\$ 77,390
Examiners Audit	\$ 99,840	\$ 99,840
Rent and Utilities	\$ 15,570	\$ 15,570
Travel and Training	\$ 11,899	\$ 11,899
Depreciation	\$ 4,838	\$ 4,838
Software and Hardware Leases	\$ 2,319	\$ 2,319
Office Expenses	\$ 3,269	\$ 3,269
Insurance	\$ 8,029	\$ 8,029
Vehicle Related Expenses	\$ 3,383	\$ 3,383
Dues and Subscriptions	\$ -	\$ -
Total Expenses	\$ 13,137,973	\$ 13,137,973
Change in Net Position	\$ 6,930	\$ 119,156,852



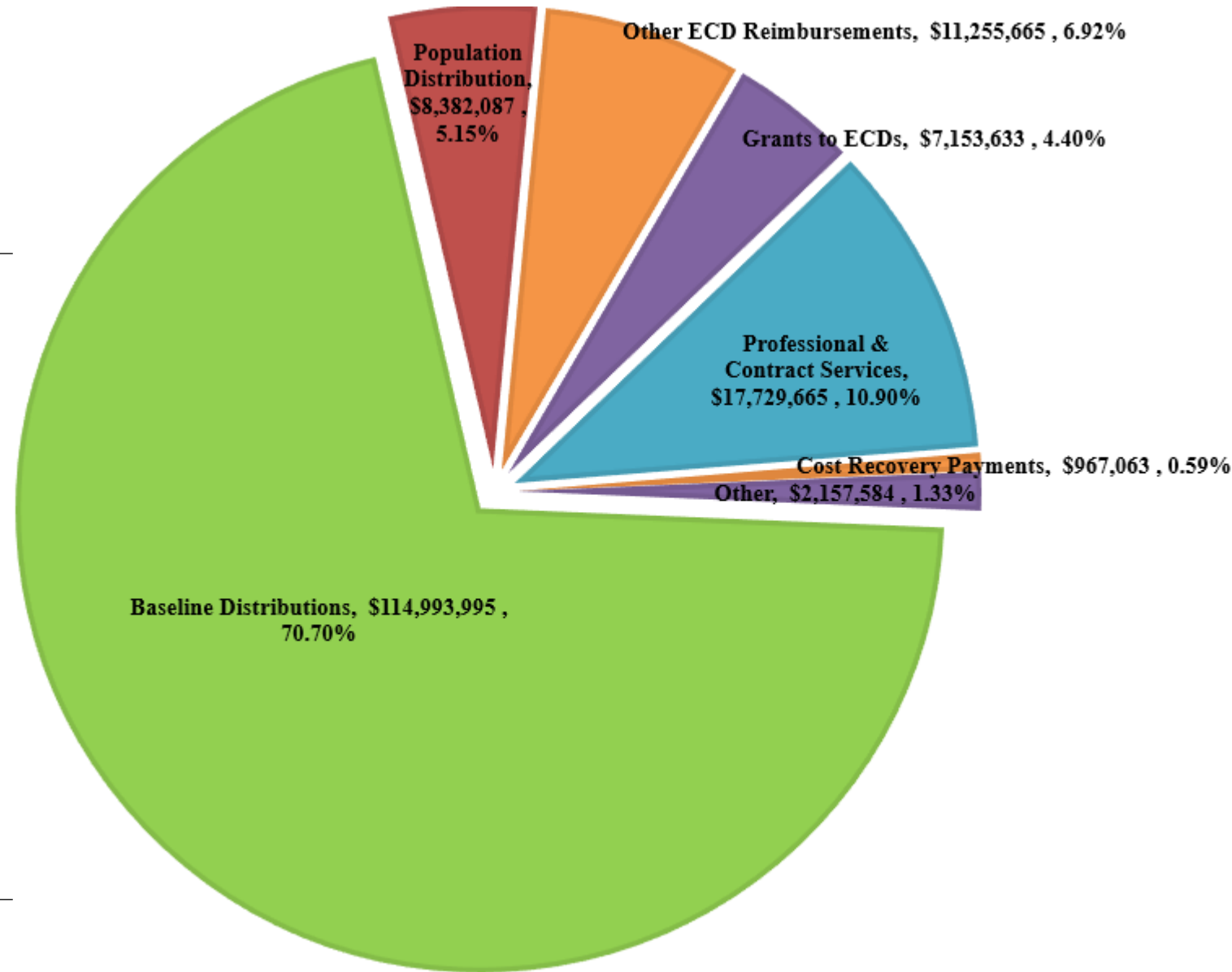
Statement of Revenue and Expenses - Modified Cash Basis Total Funds

For nine months ending September 30, 2024

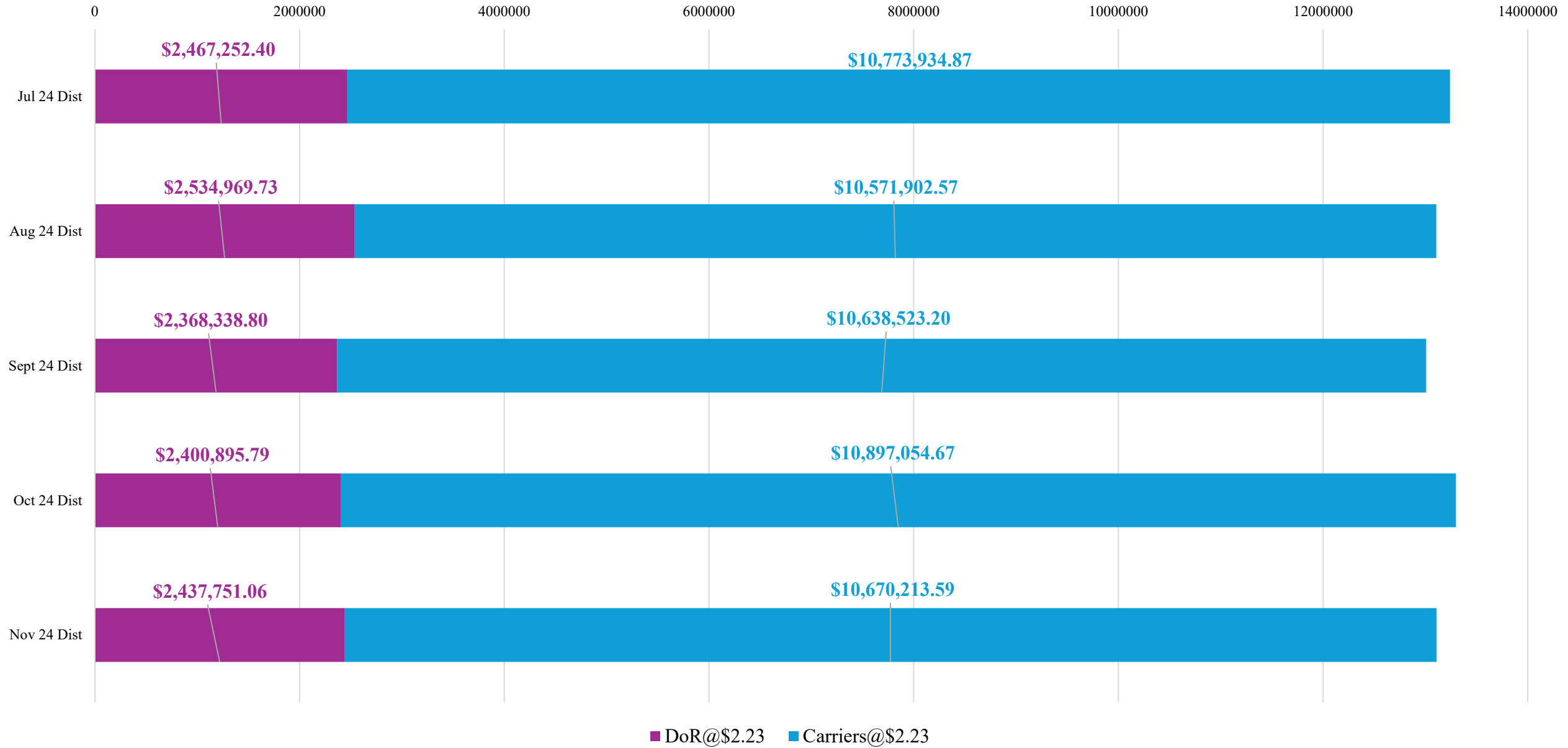
Fiscal Year to Date

Sep-24

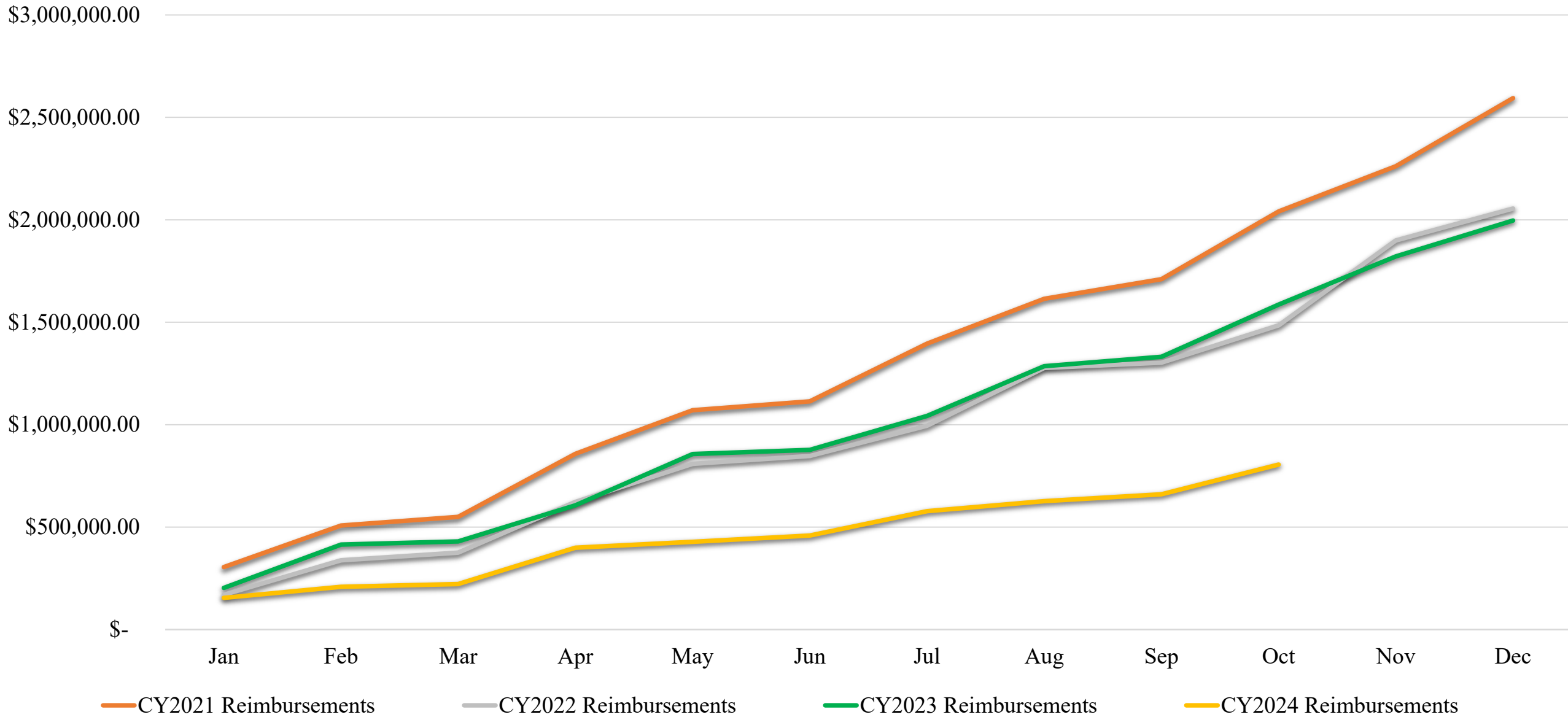
	Sep-24	Fiscal Year to Date
Revenues		
Carrier Receipts	\$ 13,297,950	\$ 148,307,364
Interest Income	\$ 48,608	\$ 685,688
Other Income	\$ -	\$ 735
User Conference Income	\$ -	\$ 80,771
Total Revenues	\$ 13,346,558	\$ 149,074,558
Expenses		
Baseline Distributions	\$ 10,315,563	\$ 114,993,995
Population Distribution	\$ -	\$ 8,382,087
Other ECD Reimbursements	\$ 8,195,431	\$ 11,255,665
Grants to ECDs	\$ -	\$ 7,153,633
Professional & Contract Services	\$ 1,378,590	\$ 17,729,665
Cost Recovery Payments	\$ -	\$ 967,063
Salaries and Related Taxes and Benefit	\$ 74,773	\$ 900,447
Examiners Audit	\$ -	\$ 510,719
Rent and Utilities	\$ 15,710	\$ 170,458
Travel and Training	\$ 16,963	\$ 393,138
Depreciation	\$ 4,834	\$ 53,212
Software and Hardware Leases	\$ 1,772	\$ 36,423
Office Expenses	\$ 1,177	\$ 51,723
Insurance	\$ -	\$ 8,747
Vehicle Related Expenses	\$ 910	\$ 14,619
Dues and Subscriptions	\$ -	\$ 18,098
Total Expenses	\$ 20,005,723	\$ 162,639,692
Change in Net Position	\$ (6,659,165)	\$ (13,565,134)



\$2.23 911 Surcharge Submissions



Legacy Cost Reimbursement: Program Year Costs



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Alabama 9-1-1 Board

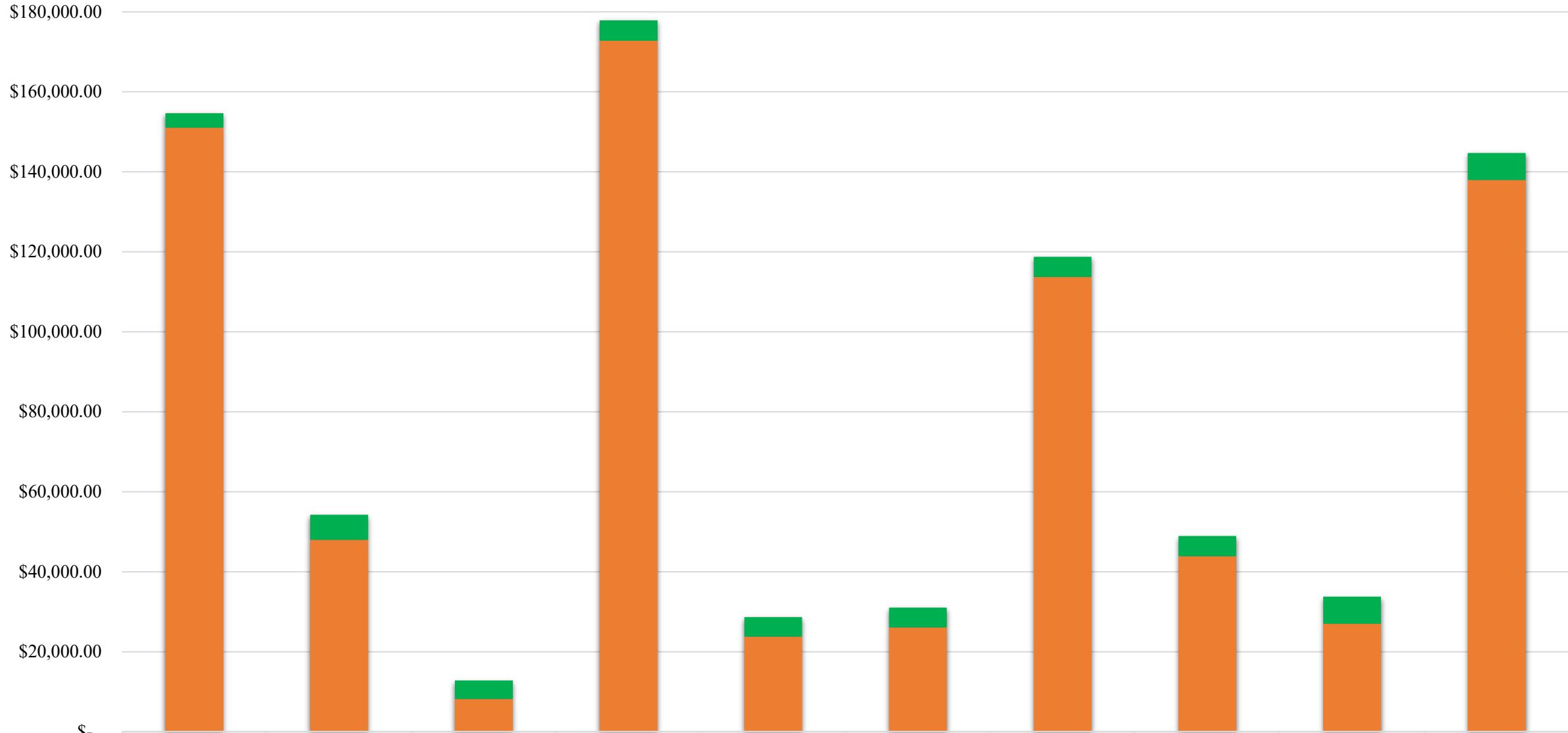


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Legacy Cost Reimbursement: ECD Reimbursements and Board Direct Billed



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Board Direct Billed	\$3,655.51	\$6,245.51	\$4,637.02	\$5,117.40	\$4,911.54	\$4,943.54	\$5,029.79	\$5,029.79	\$6,817.37	\$6,711.87
ECD Reimbursements	\$151,001.25	\$47,998.55	\$8,169.16	\$172,745.24	\$23,757.24	\$26,076.12	\$113,692.92	\$43,880.17	\$26,954.91	\$137,975.99

Reminder of the ECD Self-Report Due to the Examiners of Public Accounts

The Annual Reporting Requirements for Emergency Communication Districts is due to the Department of Examiners of Public Accounts on November 30, 2024. Please remember that the submission process was amended last year requiring that the filled-out spreadsheet be uploaded to the Examiner's web portal. This is a requirement and process determined by the Department of Examiners of Public Accounts, not the Alabama 9-1-1 Board. If there are any questions on how to complete the process, please contact the Examiners at (334) 242-9200.



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Alabama 9-1-1 Board



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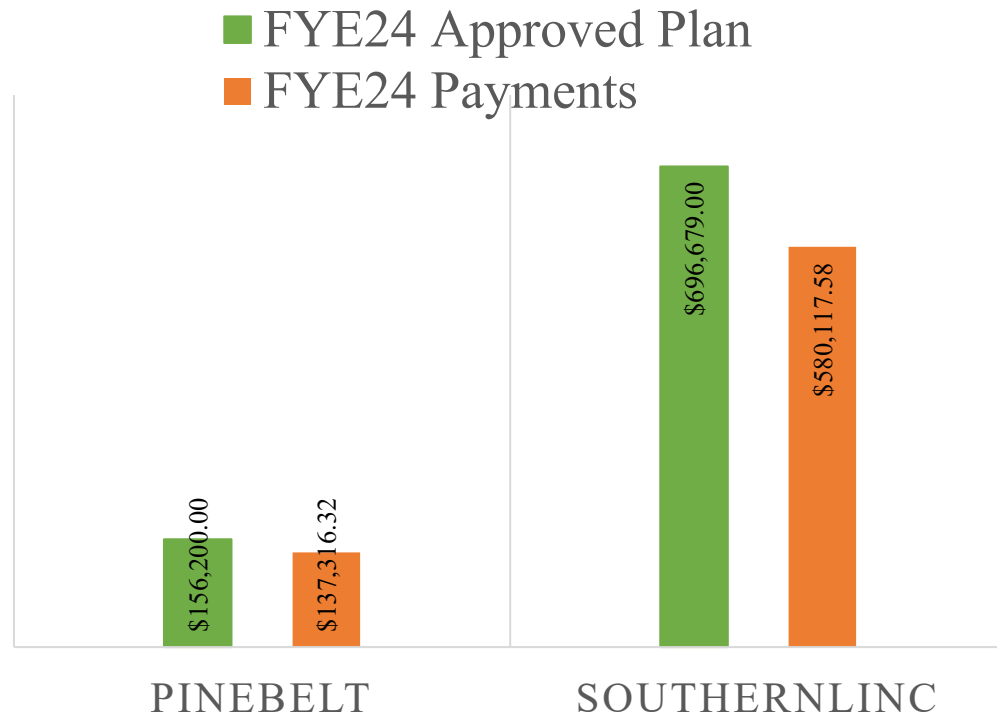
al911board.com

Prior Grant Cycles Updates

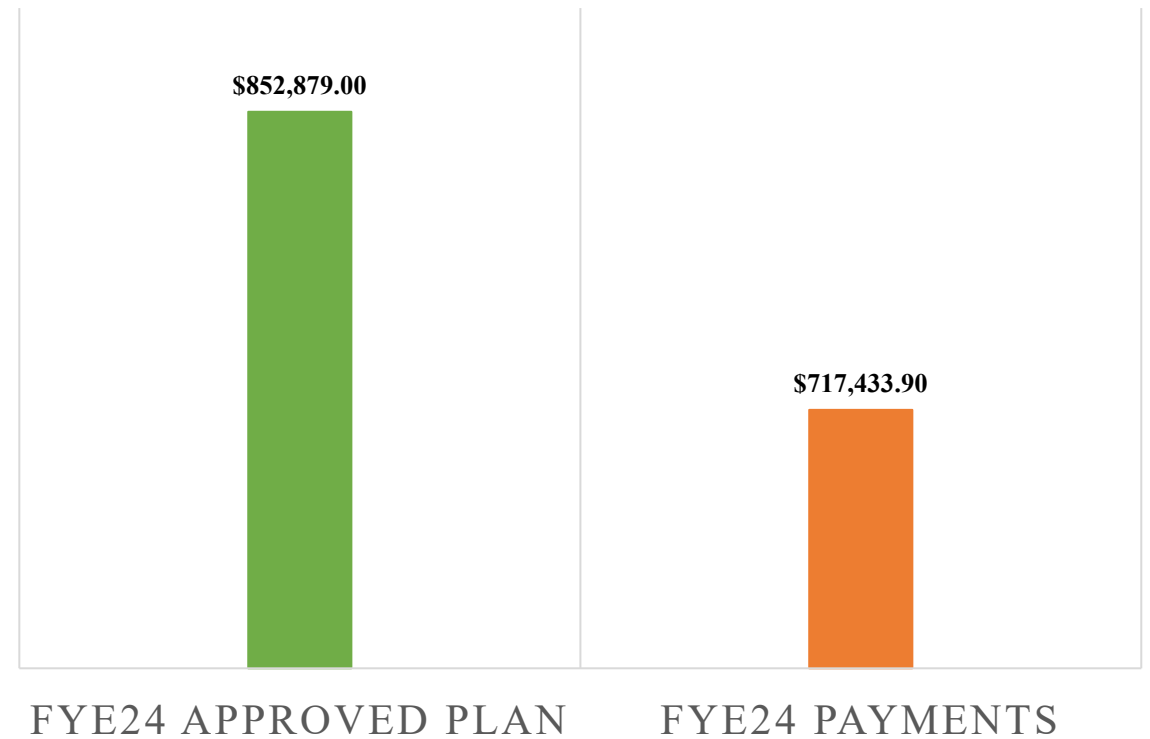
- ❖ **Grant Cycle 5 (+1)** – 8 of 9 projects have been completed, with the one remaining outstanding project being close to completion.
- ❖ **Grant Cycle 7** – There is one project with an outstanding change request that is under review.
- ❖ **Grant Cycle 8 (+3)** – 24 of 33 projects have been reported as complete since the last board meeting.
- ❖ **Grant Cycle 9** – 5 of 34 projects have been completed; awaiting additional information about local financial sustainability, per the grant project agreement for 4 other projects categorized as Financial Hardship or PST Wage Increase/Staffing. 34 of 35 accepted as awarded; one declined.

FY24 Cost Recovery Summary

COST RECOVERY - BY CARRIER



COST RECOVERY - ALL

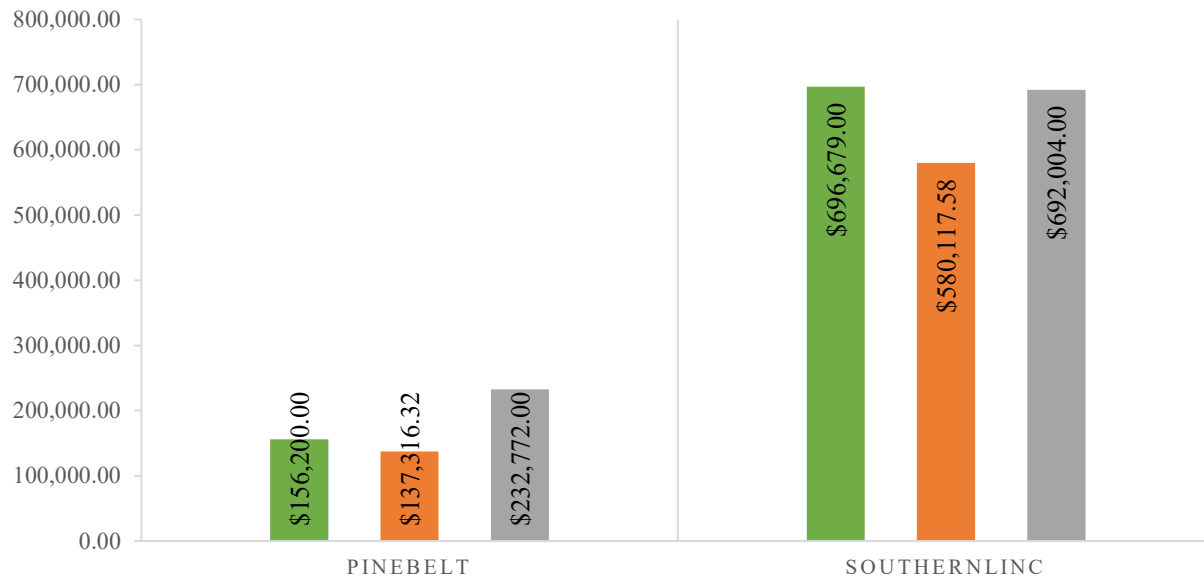


FY24 & FY25

Cost Recovery Plans Comparison

COST RECOVERY - BY CARRIER
PREVIOUS YEAR'S PLAN VERSUS ACTUAL VERSUS
CURRENT YEAR'S PLAN

■ FYE24 Approved Plan ■ FYE24 Payments
■ FYE25 Plan



COST RECOVERY - ALL
PREVIOUS YEAR'S PLAN VERSUS ACTUAL VERSUS CURRENT
YEAR'S PLAN



Education & Outreach

TAB 4



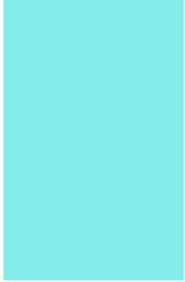
Education & Outreach

BOARD MEETING REPORT


November 13th, 2024



Outreach Initiatives

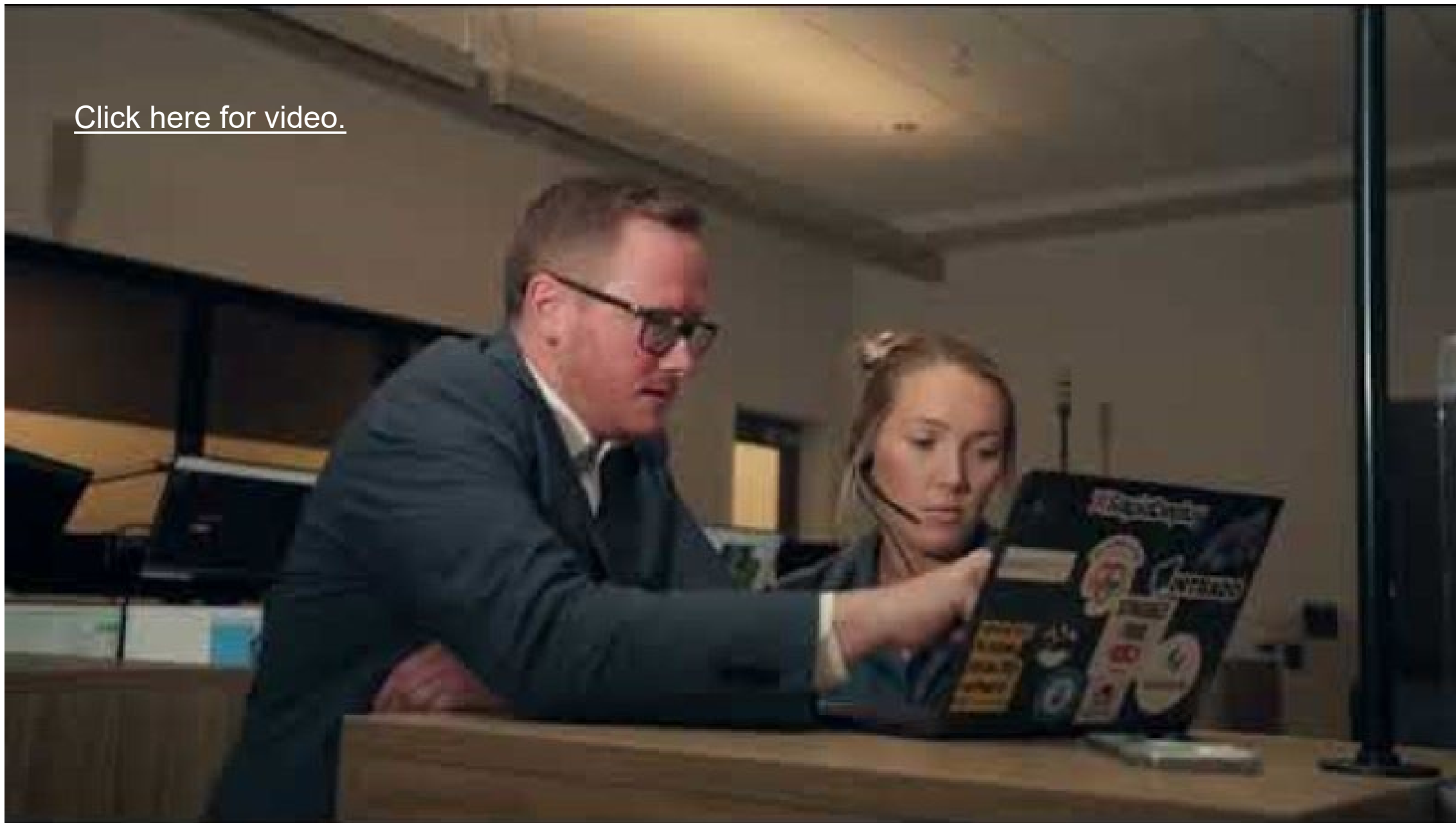


**User Conference
2025**



**Training and
Education**

[Click here for video.](#)



ALABAMA 9-1-1 BOARD USER CONFERENCE

Together for Tomorrow: Advancing 911 Excellence

speakers



Antoinette Tuff
Survivor - Author - Speaker

Keynote



Dawn Shumway

Ada Co. (ID) Communications Manager



Jason Long

Level Up 911



Tracy Eldridge

On Scene First



Shannon Polito

Help for the Headset



Karima Holmes

DHS/CISA

and more!

FEBRUARY 3-6
BIRMINGHAM, AL

what to expect

- 2.3 • pre-con CISA Cyber Resilient 911 symposium
- registration
- Welcome Reception

- 2.4 • Consolidation/Collocation
- Leading in Crisis
- Emotional and Social Intelligence
- Wicked Heroic Dispatch calls
- State Resource Panel

- 2.5 • Mastering weather-related call taking
- Morale Boosters: Ideas and Implementation
- The Ethical Compass
- DATAMARK doctor's office
- A Guide to Work Recovery
- Dice and Deception: A night of Magic and Luck

- 2.6 • 988 Policy Creation
- Hiring and Retention
- Undoing Compartmentalization Culture
- Giveaways (iPad, TV, gift cards, etc.)
- No Suicide Kits

and more!



thanks to our
Title Sponsors



Education and Outreach

TRAINING



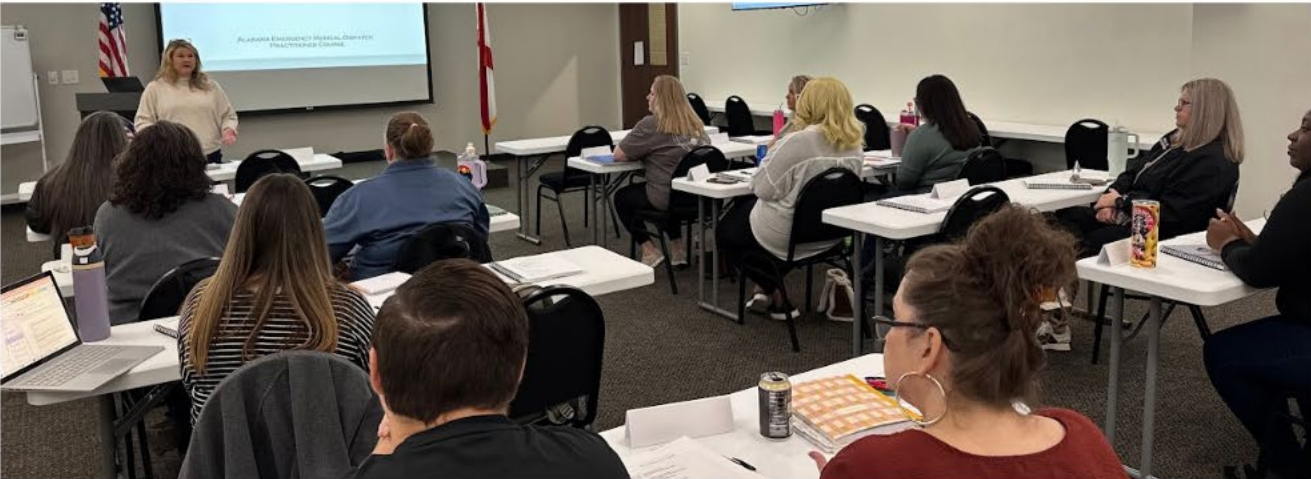
1,318

Hours of Continuing Education earned through **Virtual Academy** during this time period through the Board provided portal

23



Agencies represented at in-person at Board provided training events



LAURA EHRHART
PROGRAM MANAGER

Timeline: September 7, 2024 - November 1, 2024

DANIEL HIPPS
TECHNICAL SPECIALIST

Education and Outreach

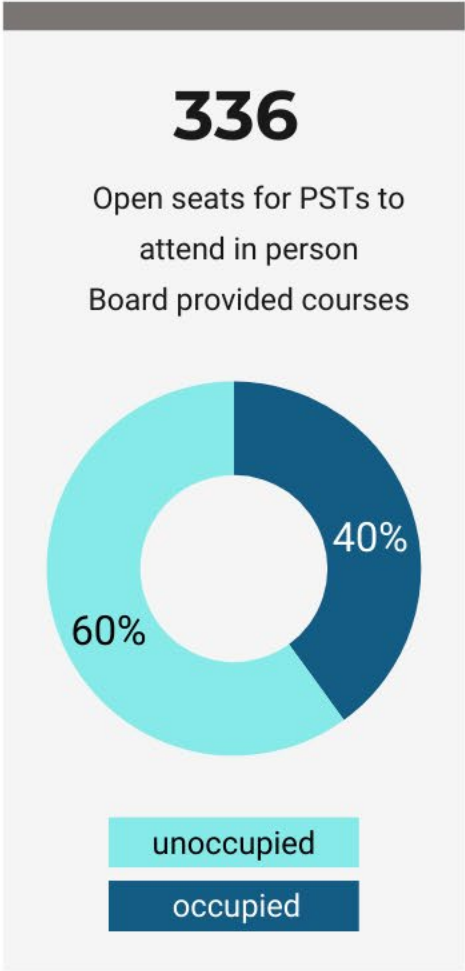
TRAINING



72



Hours
of in-person
Board provided training



135



PSTs
attended
Board provided
in-person classes



Education and Outreach

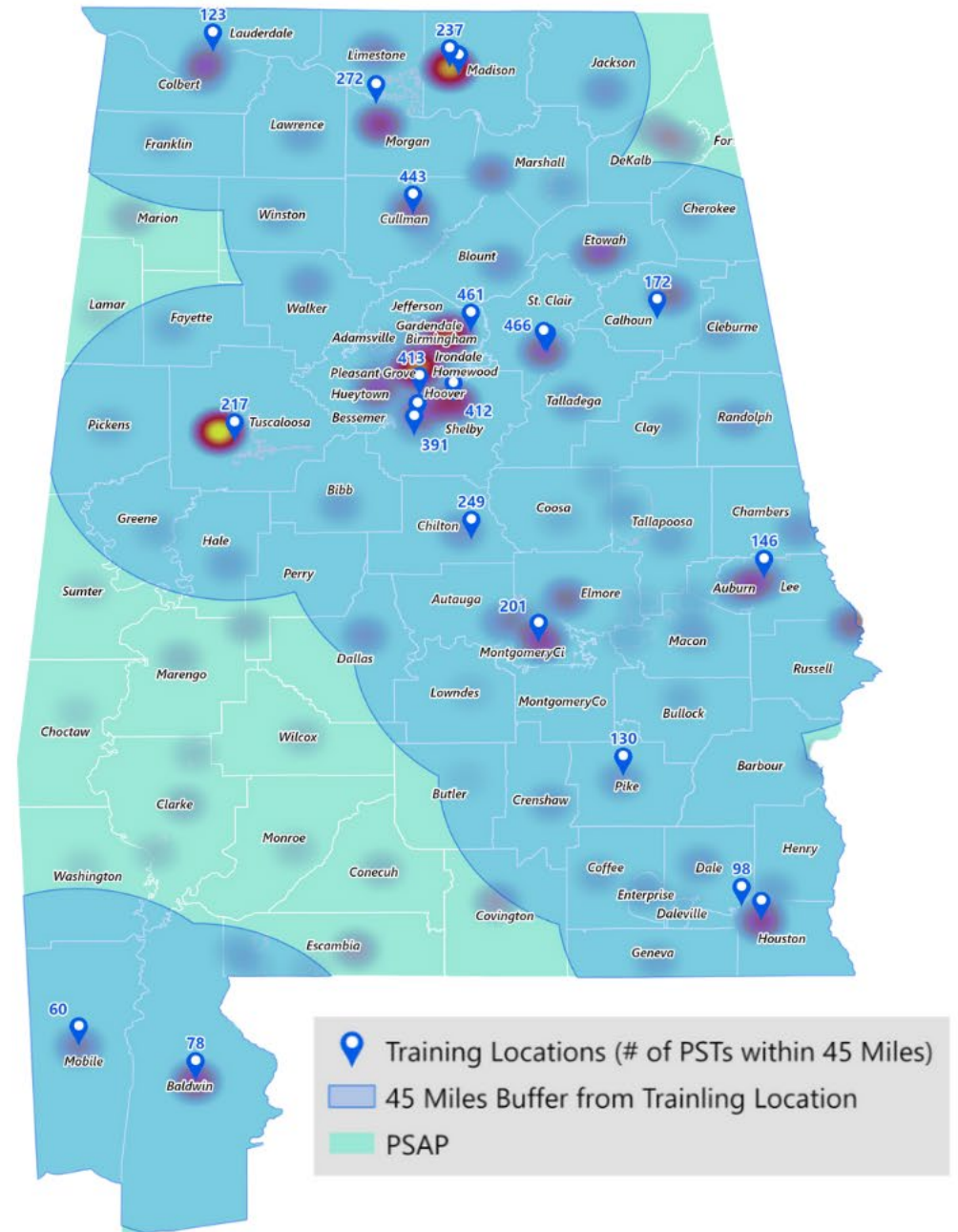
TRAINING AND CONTINUING EDUCATION - FISCAL YEAR 2024



PSTs who were within a 45 mile radius of at least one in-person Board provided courses



PSTs who lack 12 hours CEUs for CY2024



Education and Outreach

TRAINING AND CONTINUING EDUCATION - FISCAL YEAR 2024

617

Number of PSTs who lack the 12 hours required before December 31

95

Hours of online CEUs available within Virtual Academy portal

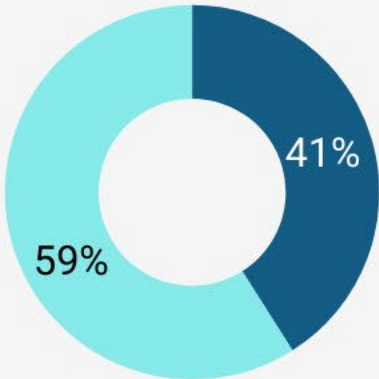
60

PSAPs participated in person Board provided training



1,118

Open seats for PSTs to attend in person Board provided courses



occupied
unoccupied



Technology

TAB 5



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Alabama 9-1-1 Board



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Technology

- ❖ ANGEN
- ❖ GIS





Alabama Next Generation Emergency Network

ANGEN 2.0

Report for September 1- October 31, 2024

November 13, 2024

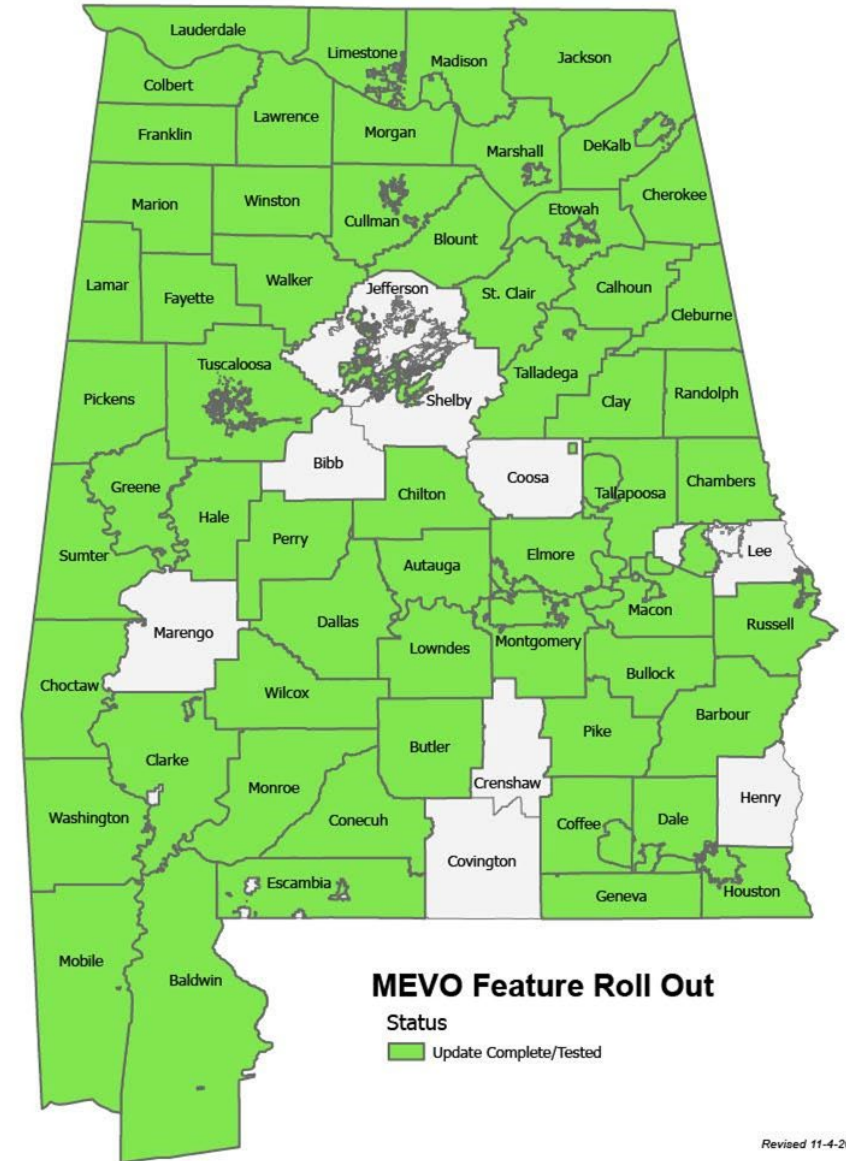
ANGEN Improvements - MEVO Feature Updates



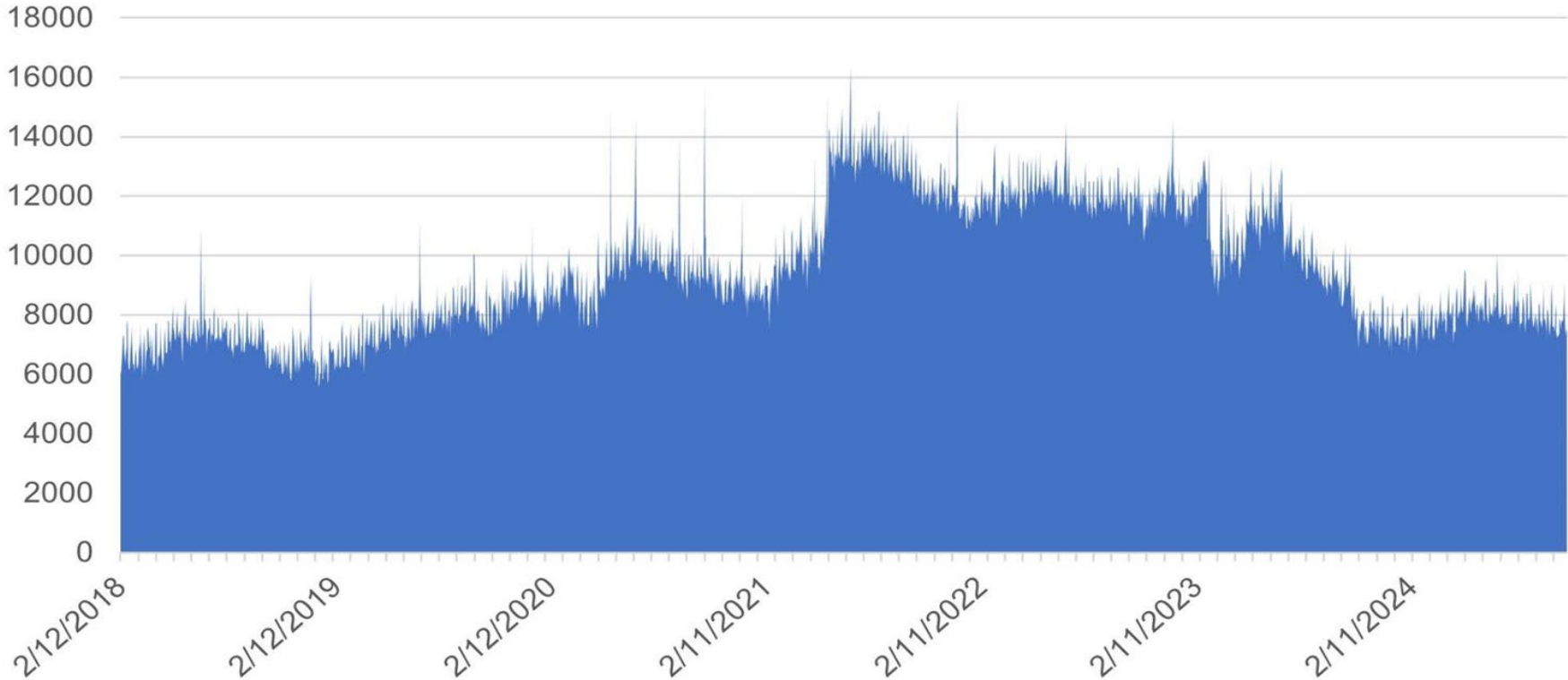
The new features include a barge, monitor and position transfer feature allowing MEVO the same functionality as PSAPs call handling equipment. Also added to the MEVO phone is a visual map display for 911 calls as well as a One Time Password for Texty authentication.

Texty Authentication Tokens will expire at the end of May so all sites remaining on Texty will need to be tested for the Texty OTP Authentication.

These site visits are invaluable as they serve as an opportunity to test call flow and educate dispatchers on the floor of various resources and upcoming events.

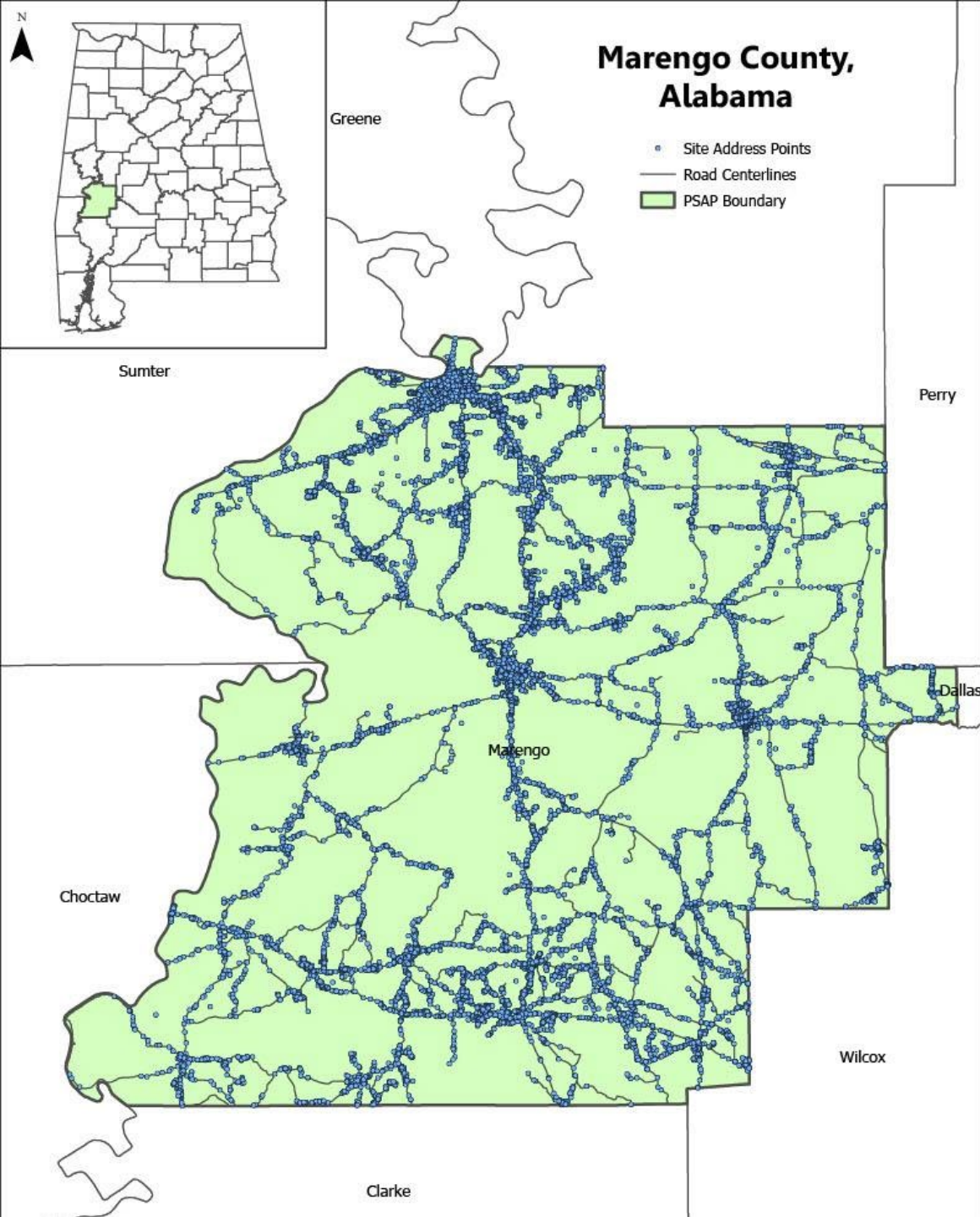


ANGEN Total Call Count
February 12, 2018 - October 31, 2024



ANGEN has now
processed over
23.3 million calls!

Total Call Volume for
February 12, 2018 –
August 31, 2024:
22,849,002



GIS Update



Currently, we are georouting wireless calls in the state utilizing only the PSAP boundaries. We have begun testing has begun Location Validation Function (LVF) and MSAG Conversion Service using Marengo County's set of NENA required GIS datasets.

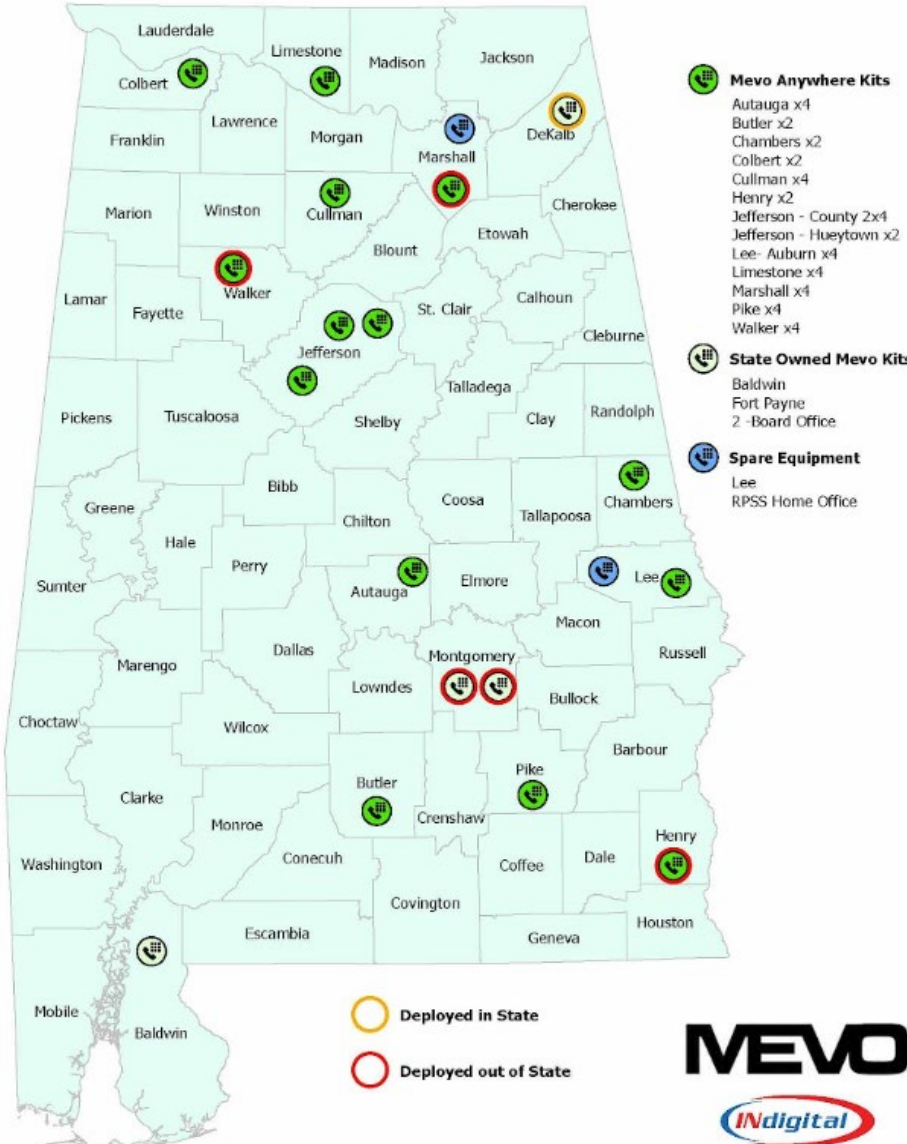
GIS Update



- The Location Validation Function will ultimately replace the MSAG/ALI comparisons that carriers currently use.
- The GIS data will replace the MSAG and become the standard in which carriers will use to determine if location information is valid. The MSAG Conversion Service converts MSAG formatted ALI into the newer form of PIDF-LO based ALI for those PSAPs who have not upgraded their call handling equipment to accept this new type of location information, and vice versa.

This is one of the first steps testing our functional elements, as we move towards utilizing all GIS data from the state as well as georouting all calls in the state.

Helping Our Neighbors



Through the use of Starlinks and MEVO Anywhere Kits, Alabama 911 was able to restore 911 services to 9 911 Centers in Georgia following Hurricane Helene.

Henry County and Walker County both shared their MEVO Anywhere Kits. The AL 911 Board loaned 2 Starlinks and 2 MEVO Anywhere Kits.

INdigital deployed additional kits, Starlinks and personnel to assist in connectivity.



Questions?



877.469.2010
support@indigital.net
info@indigital.net

1616 Directors Row,
Fort Wayne, IN 46808

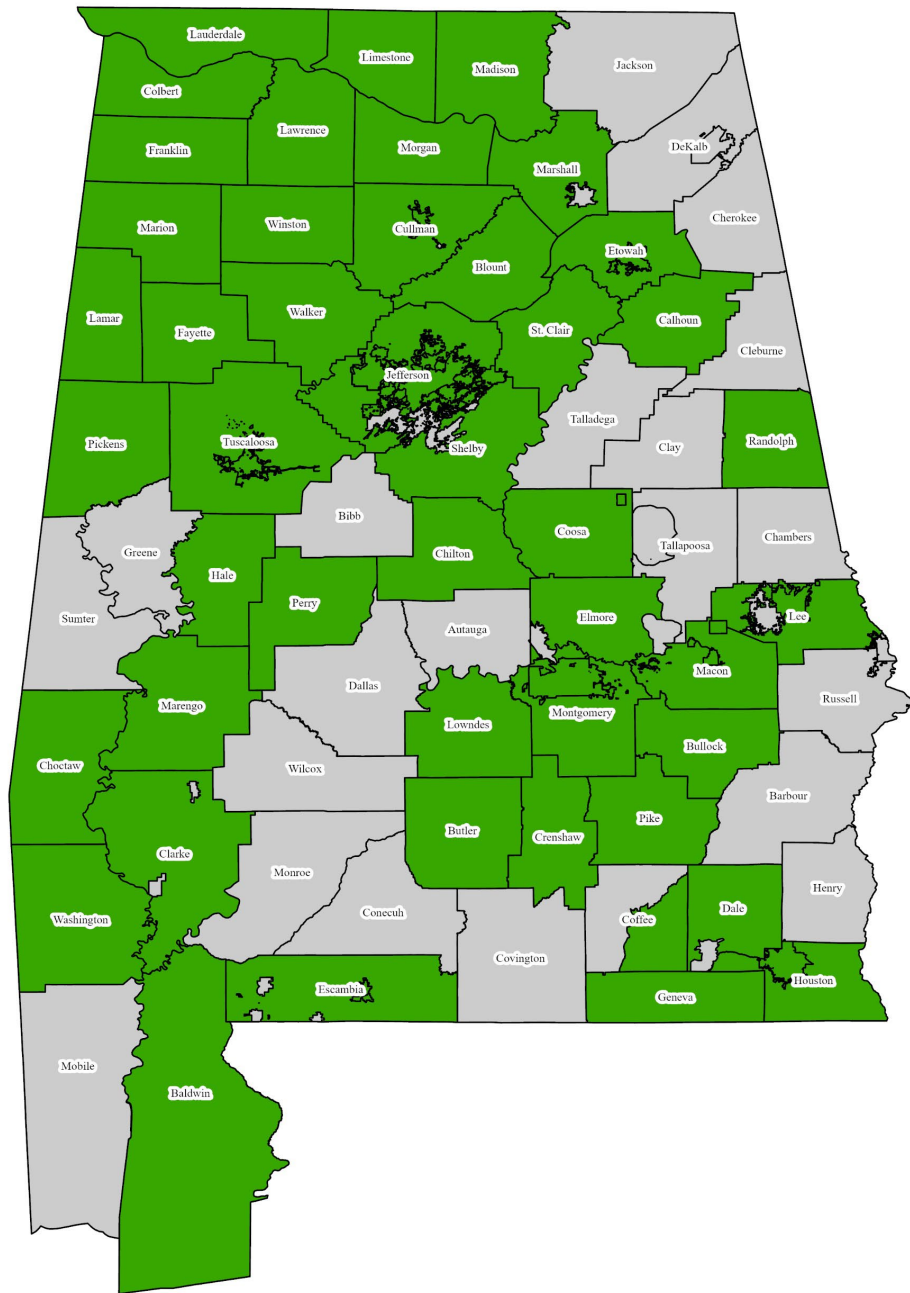


Rachel Morrison
rmorrison@indigital.net
205.353.2746

Technology

- ❖ ANGEN
- ❖ GIS





PSAPs Anderson Has Visited

- 67 PSAPs have been visited in person
- Representing 63% of all PSAPs in the State
- 47 County PSAPs
- 20 Municipal PSAPs

Visited This Period

New Visit

None

Re-Visit

Shelby County



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Alabama 9-1-1 Board



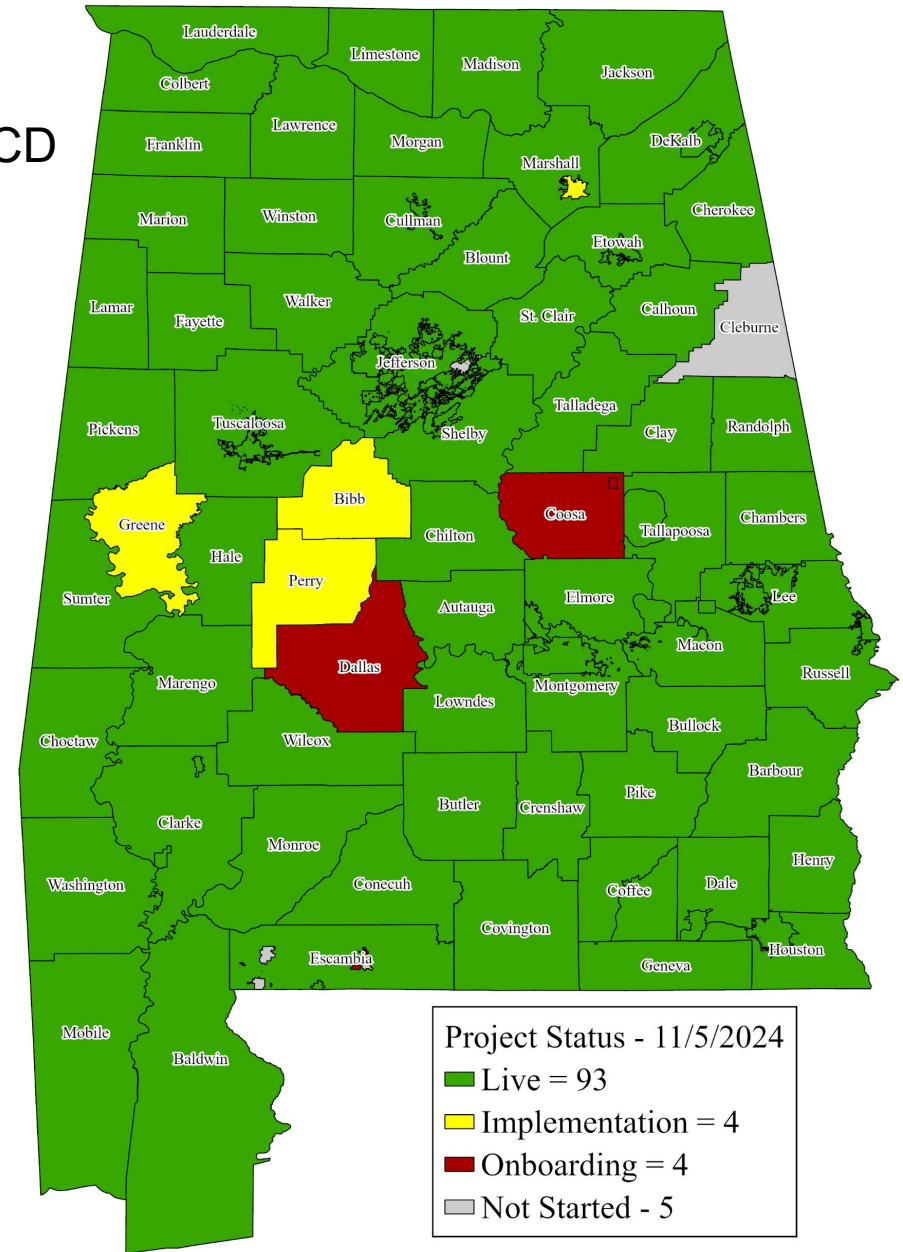
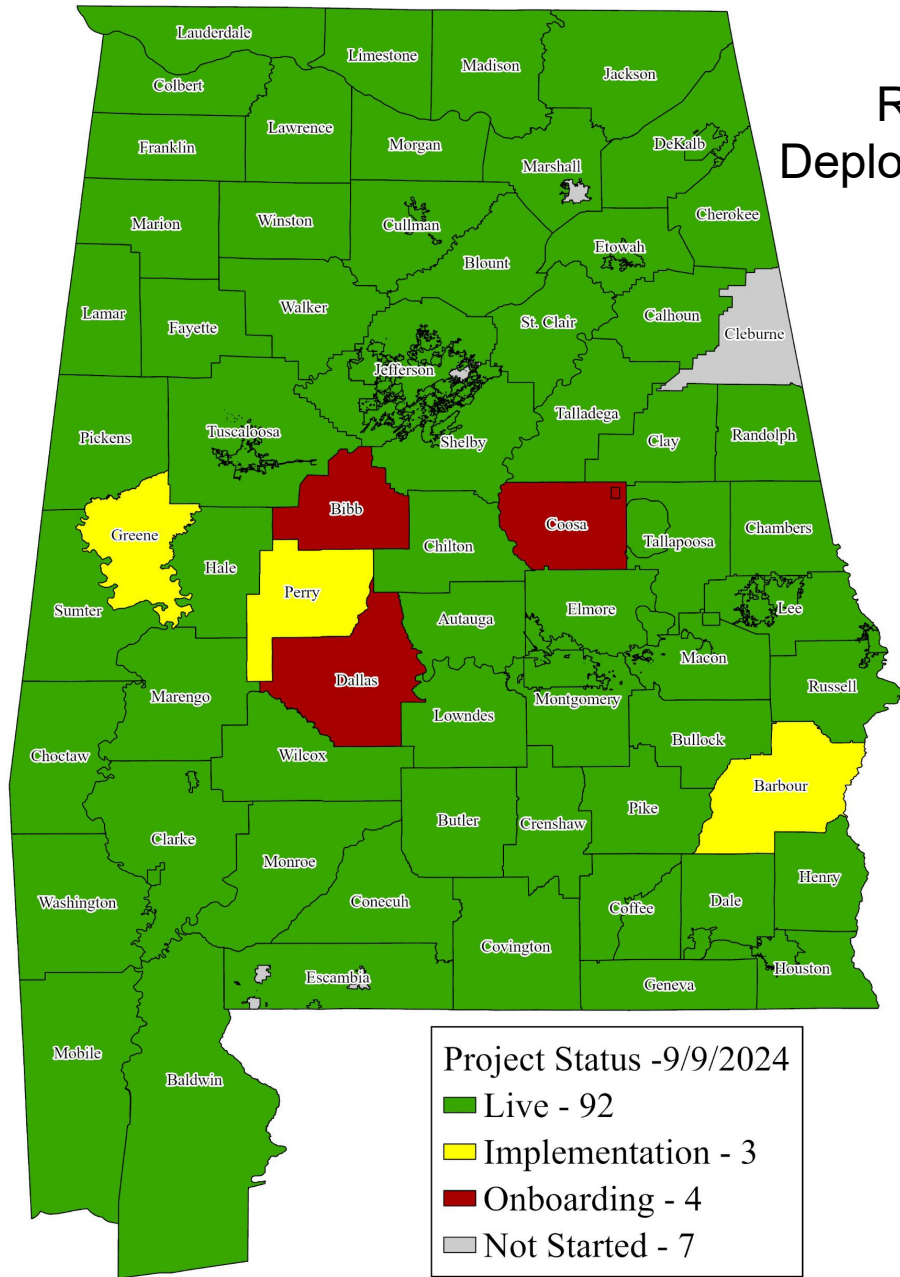
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RapidSOS Project Deployment Status by ECD



@alabama911board



Alabama 9-1-1 Board



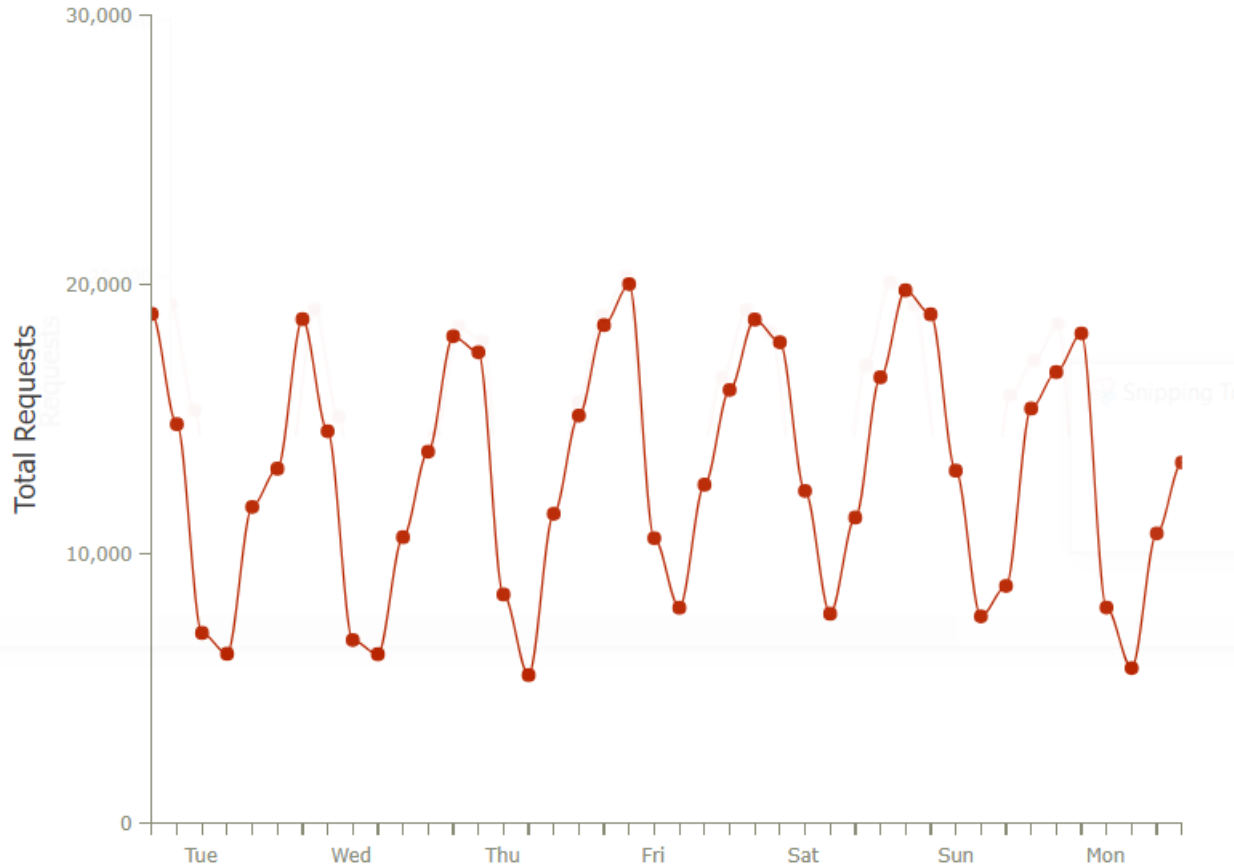
@al911board



[HTTPS:// al911board.com](https://al911board.com)

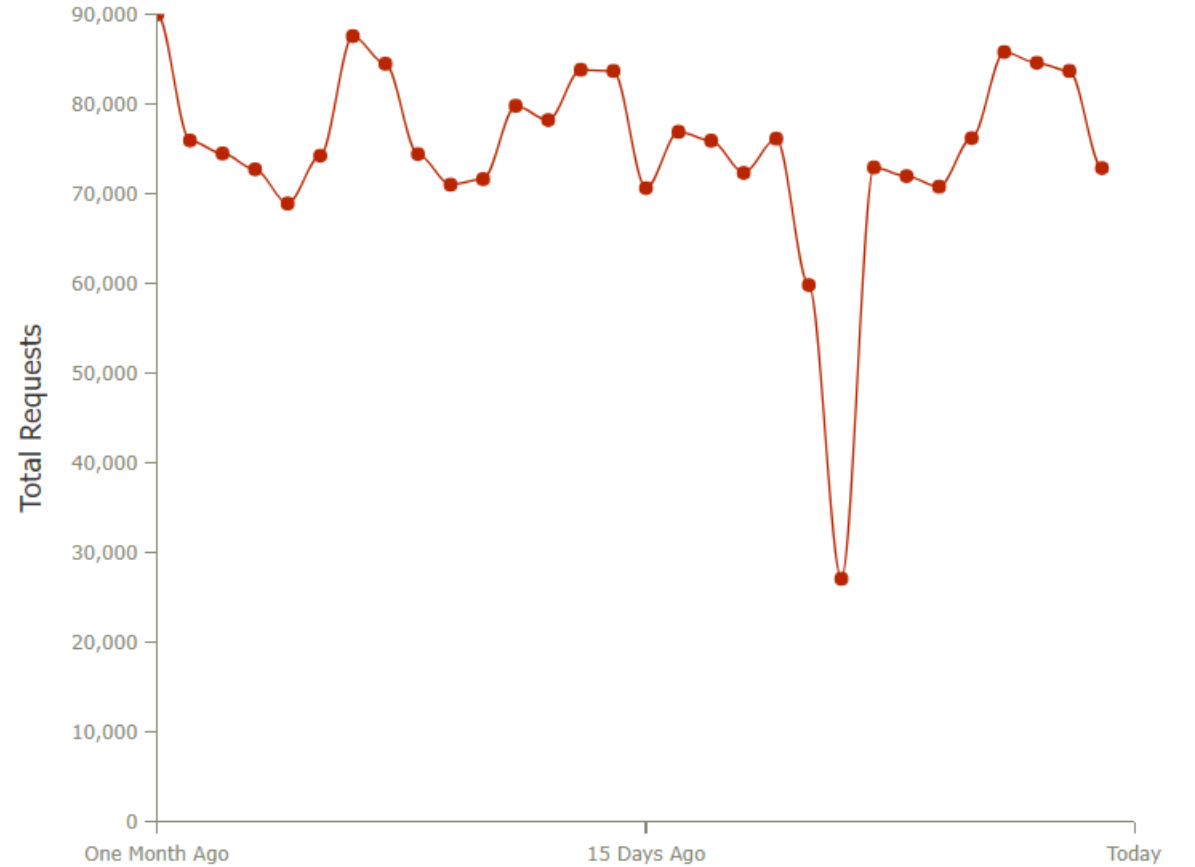
The 9-1-1 Board GIS Base Map Use Request

Total requests for the last 7 days

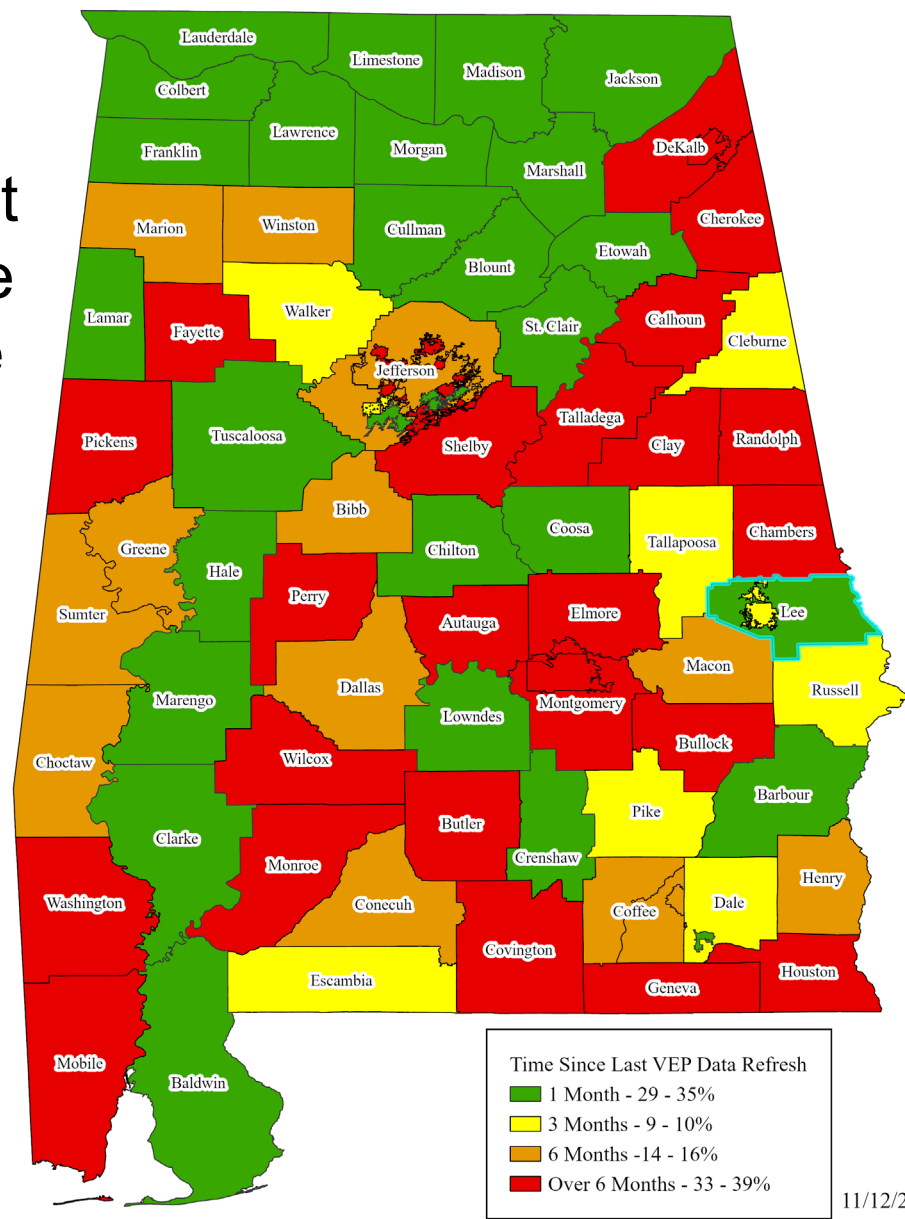
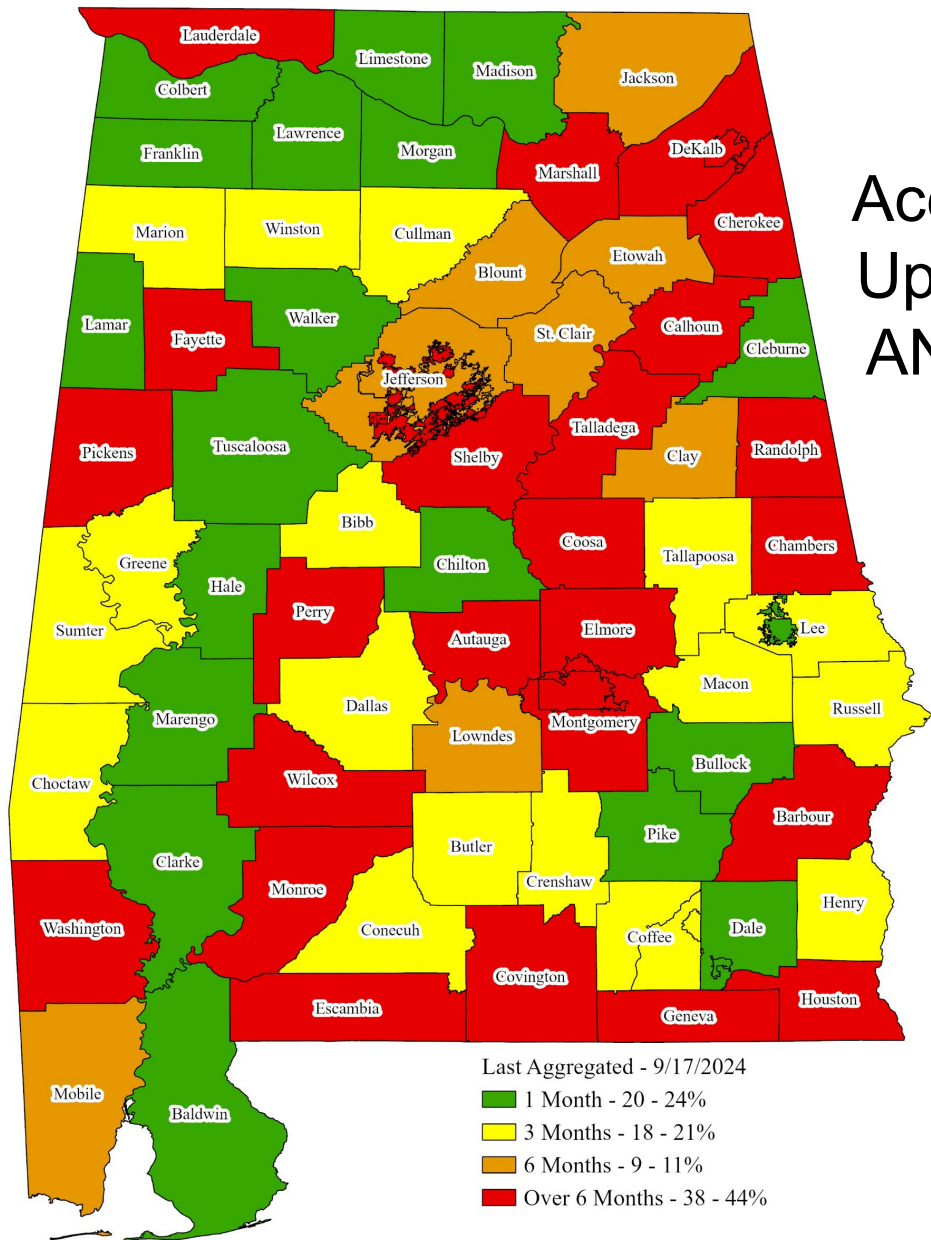


The 9-1-1 Board Address Geocoder Individual Requests

Total requests for the last 7 days



ECD Data Recency: Accounts for last Upload, Validate AND Aggregate



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Alabama 9-1-1 Board



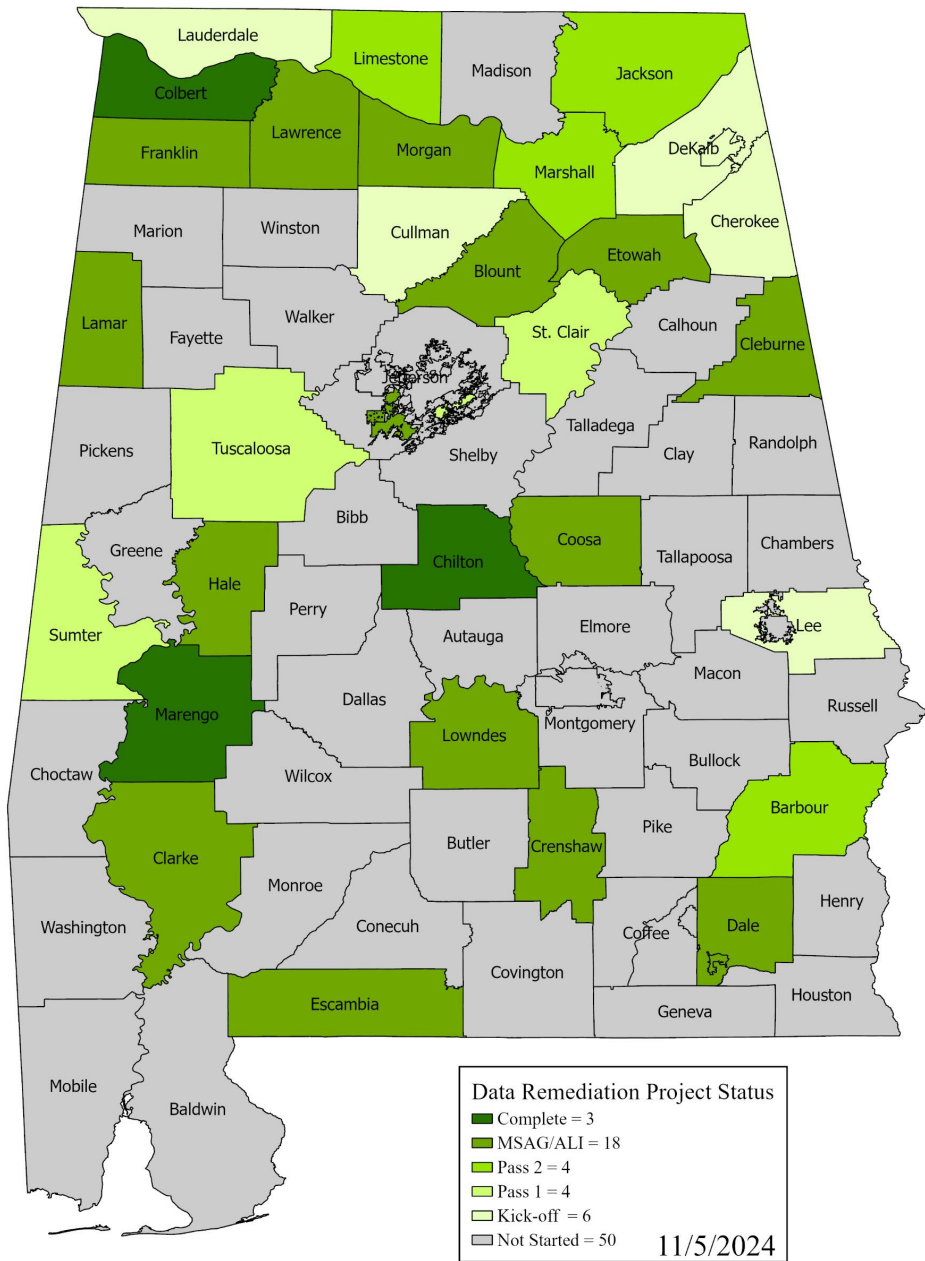
@al911board



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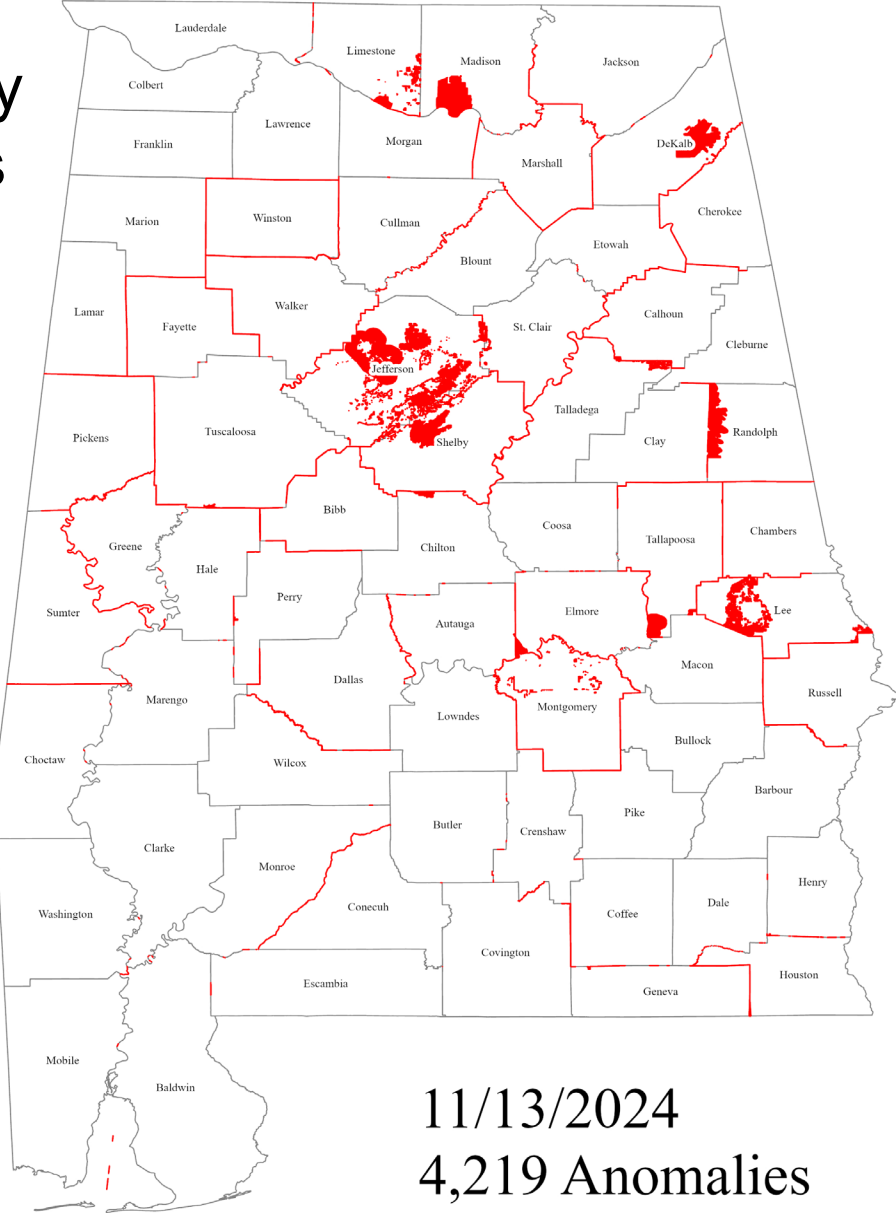
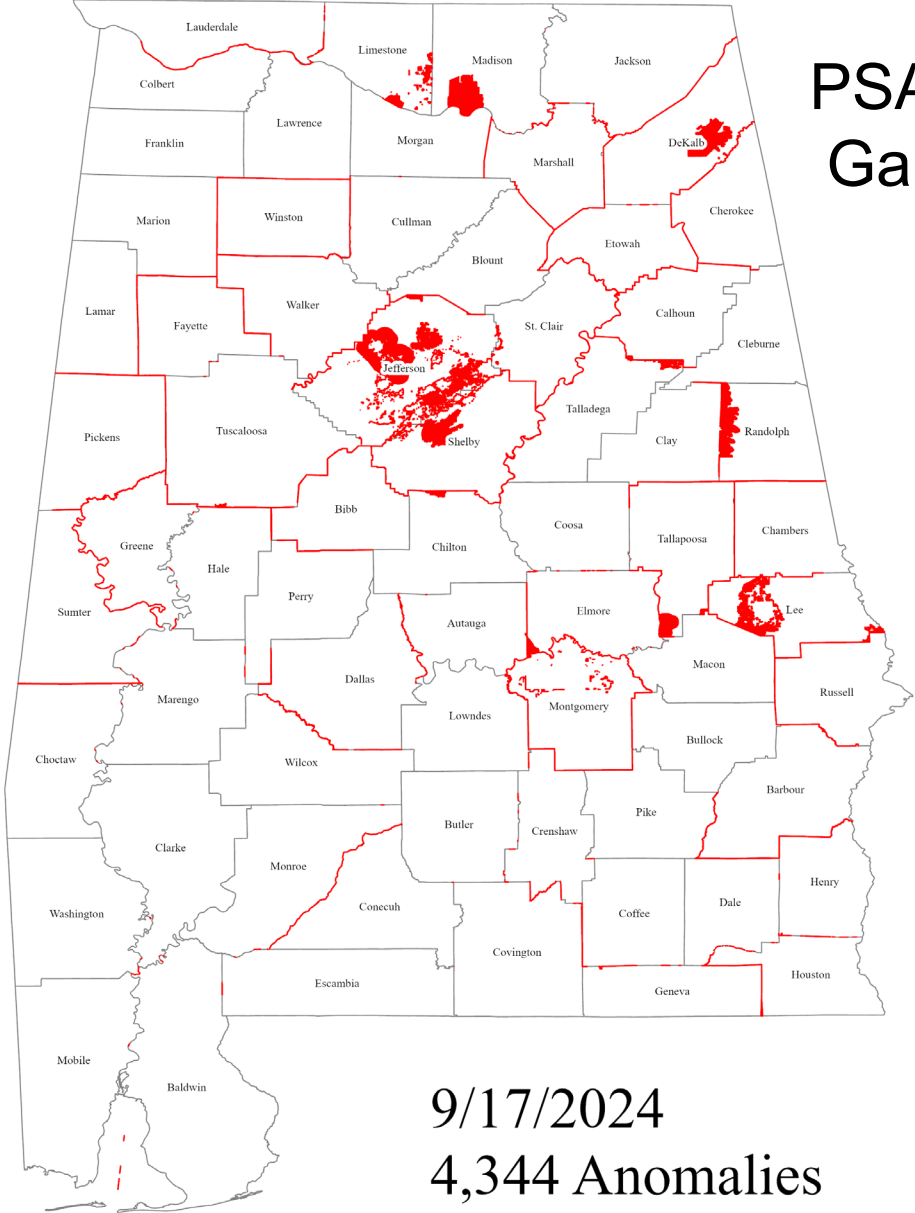
Statewide GIS Data Remediation Project



- INdigital provided minimum GIS data requirements for provisioning to core services
- DATAMARK Outlined 26 VEP validations over 4 key metrics corresponding to the data requirements
- Ongoing project to remediate GIS data to the requirements
- Requirements are not the entirety of the NENA i3 Standard for Next Generation 9-1-1



PSAP Boundary Gaps/Overlaps



@alabama911board



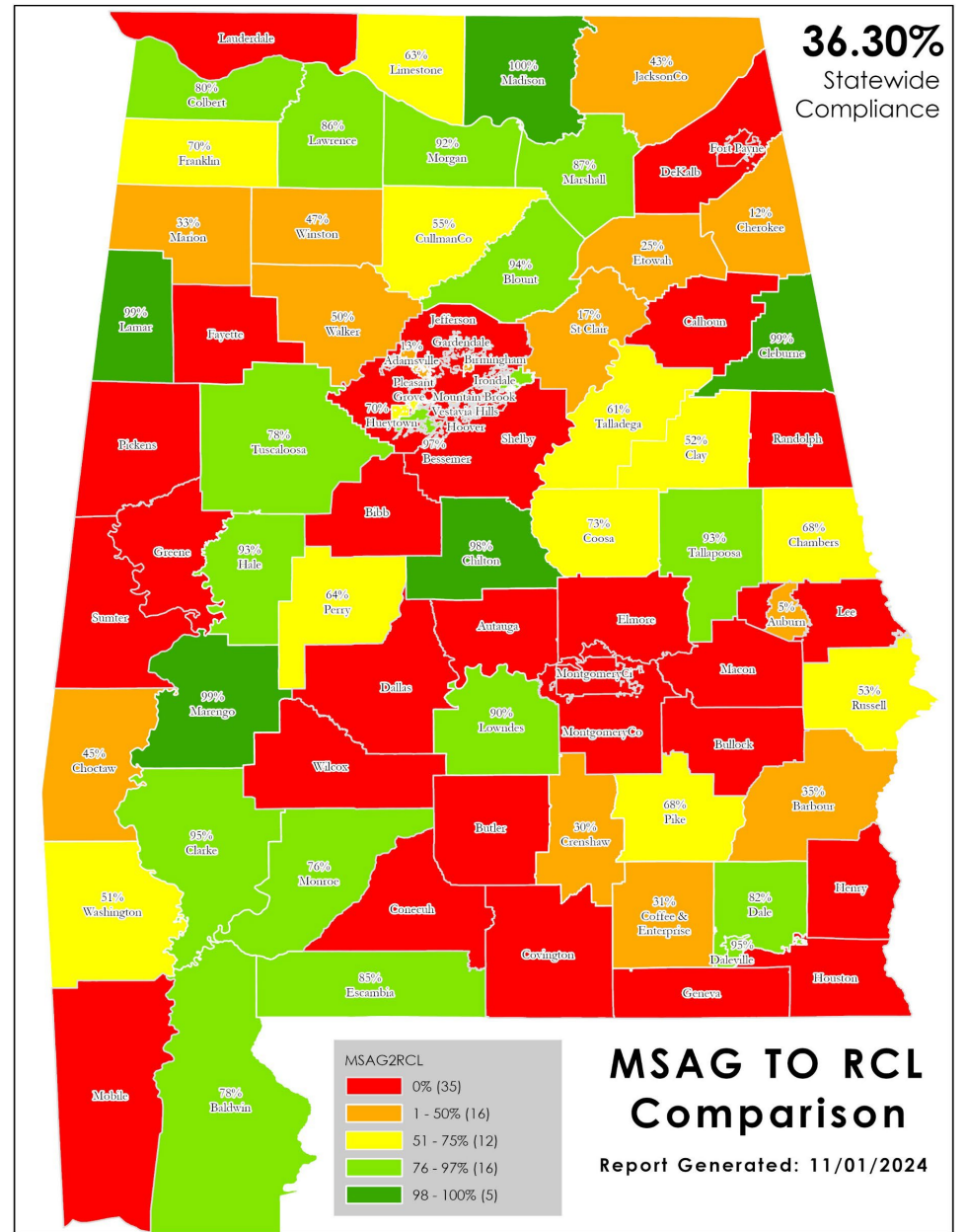
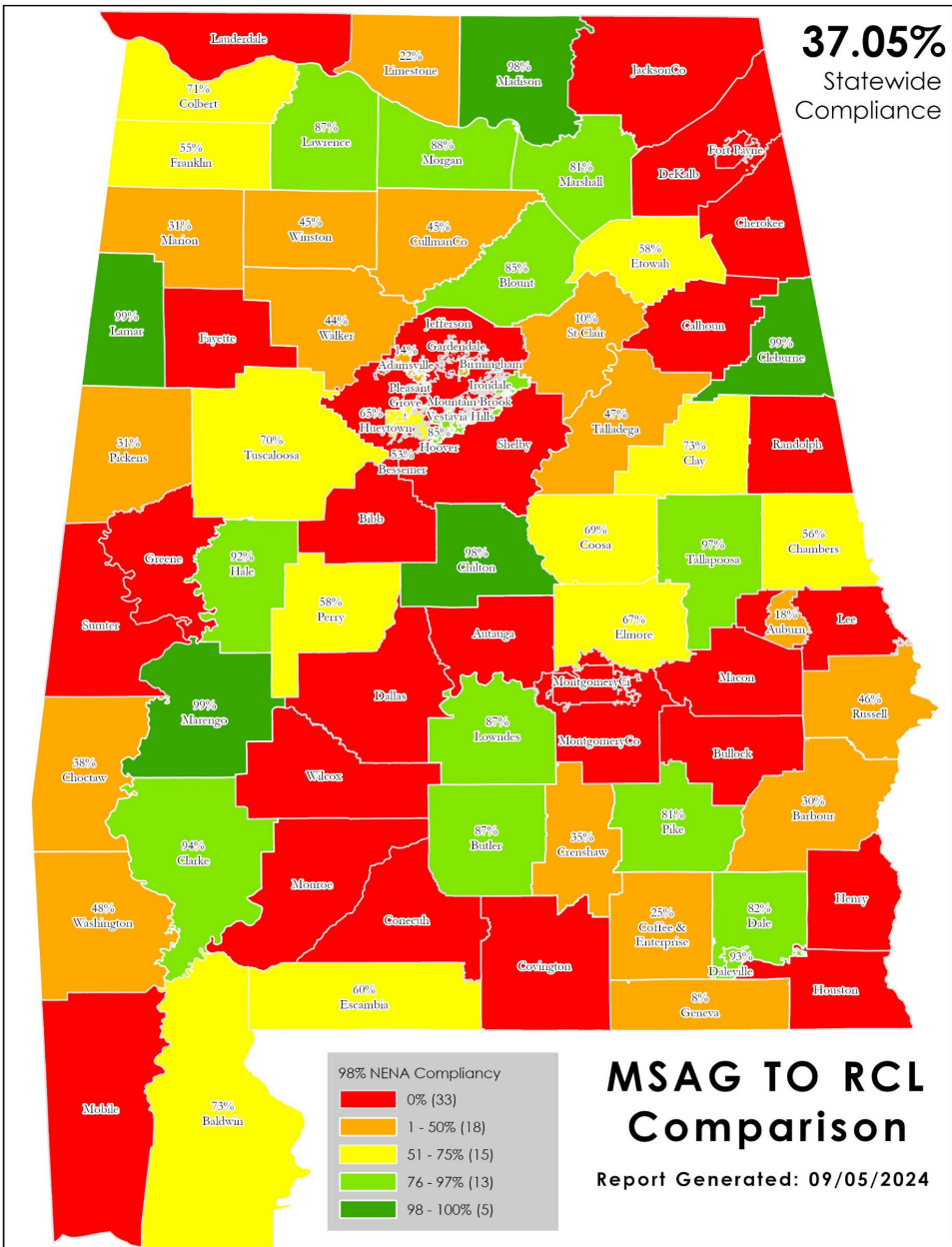
Alabama 9-1-1 Board

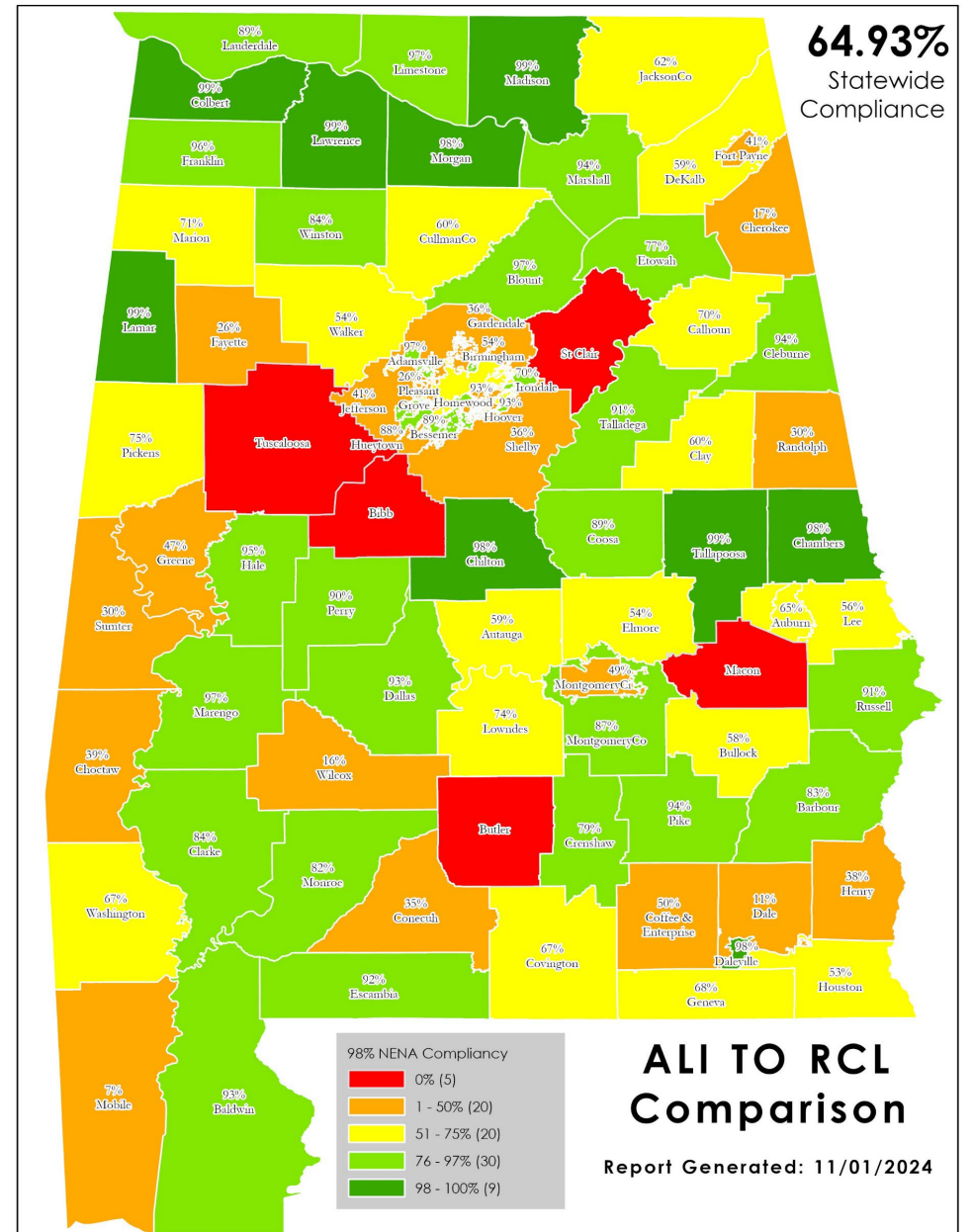
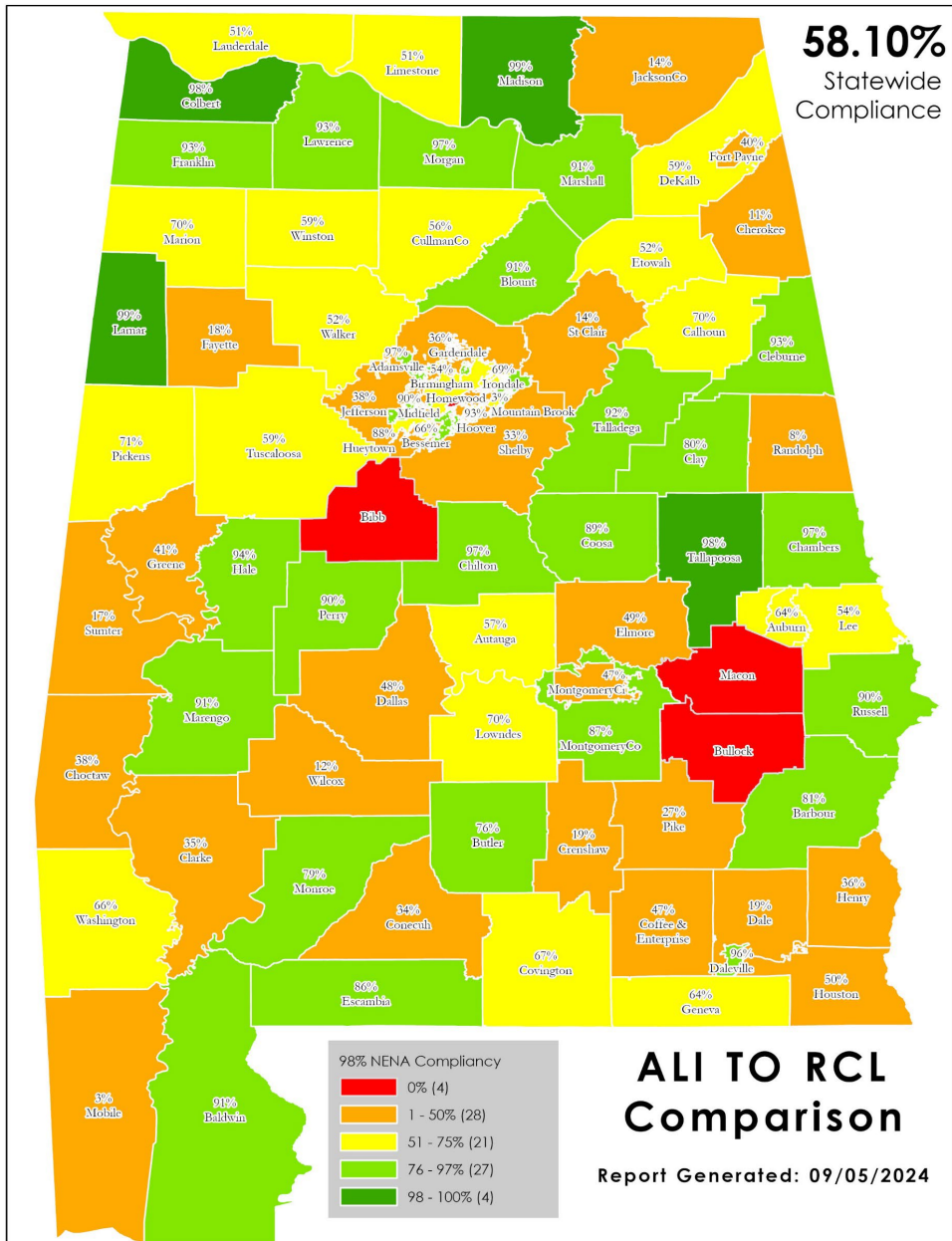


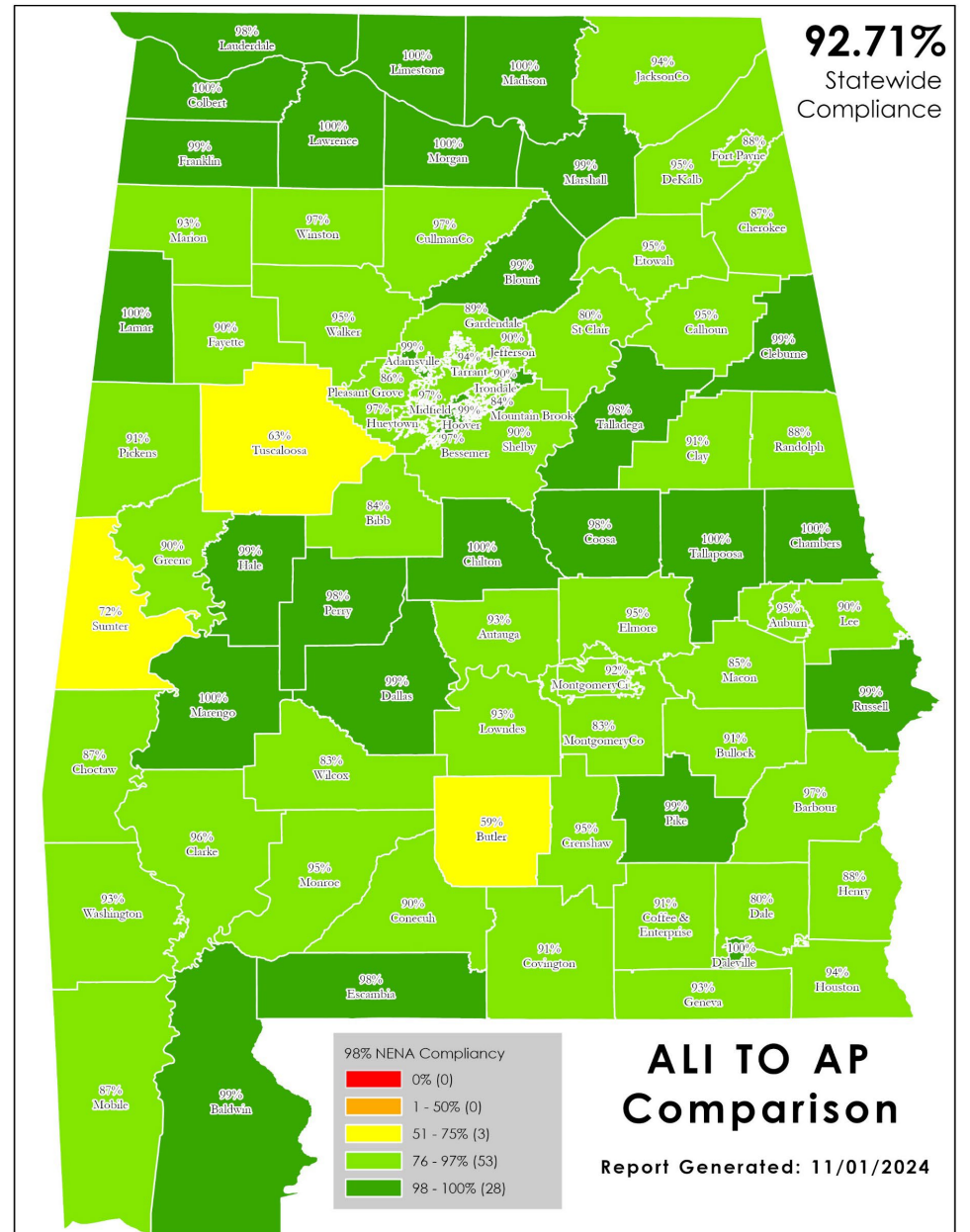
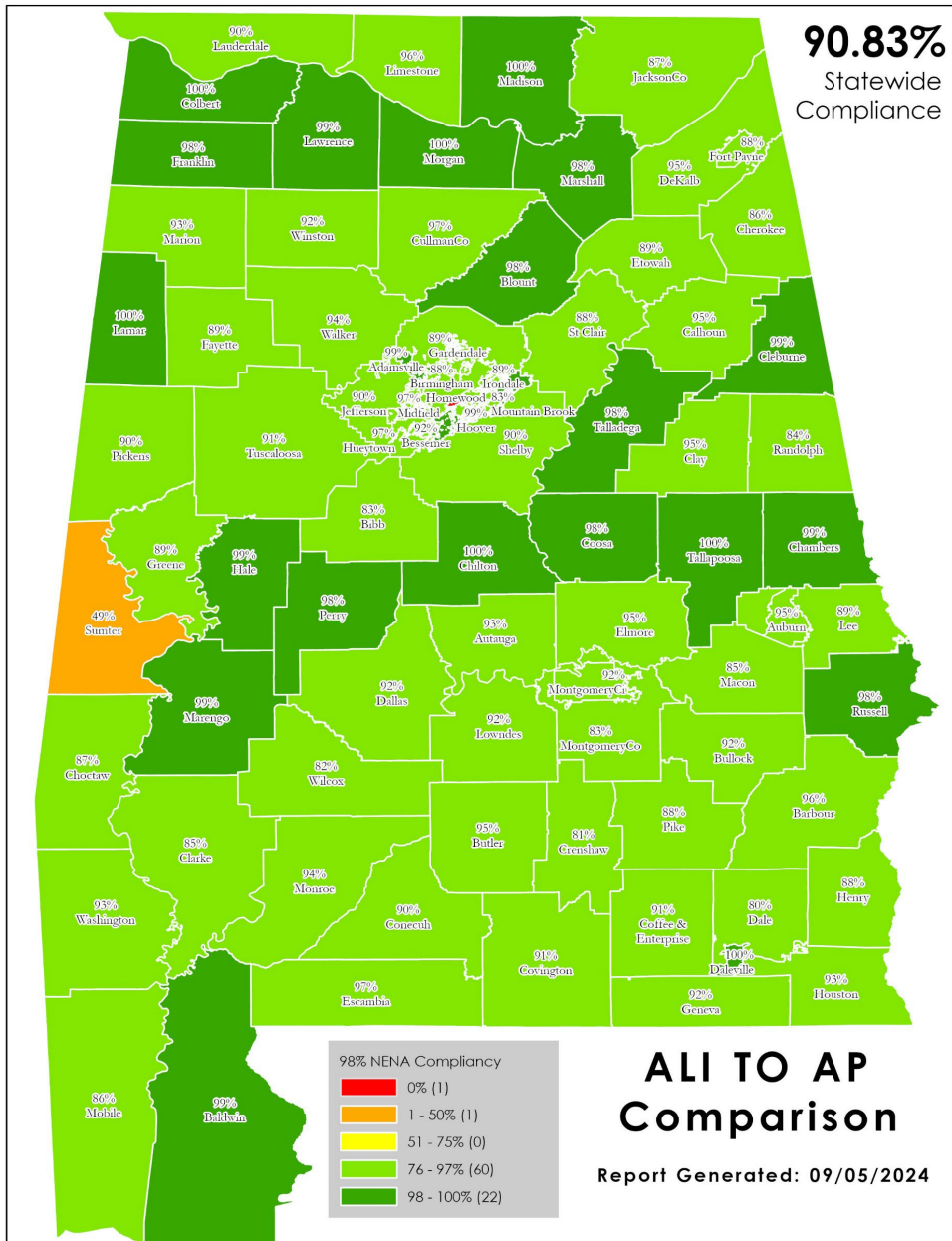
@al911board



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Governance

TAB 6



Governance

- ❖ **HB 25 Prefiled by Representative Oliver**
- ❖ **Administrative Rule Review**



**Additional Distributions To Emergency
Communication Districts From The Cost Recovery
Fund.**

(1) The Board recognizes that it is of utmost importance that each Emergency Communication District (ECD) validly formed and operating within the State of Alabama as of September 30, 2011, at a minimum, be made whole, as contemplated by the passage of Act 2012-293 and adoption of the statewide 911 charges heretofore made.

(2) The Board acknowledges that under the current funding mechanism that some ECDs may not be made whole by the current base distribution amount and per capita distribution. Under Section 11-98-5(f) Code of Ala. 1975, as amended, in the event the Board determines that revenues allocated to reimbursement of CMRS providers for cost recovery is sufficient, then in that event, the Board may, at its discretion, distribute those excess revenues for the benefit of the ECDs currently existing and operating within the state.

(3) In the event an ECD is not made whole by virtue of its base distribution amount and per capita distribution, and if there are funds available in the Cost Recovery Fund over and above amounts sufficient to reimburse providers for cost recovery, then and in that event, the Board may make such ECD whole by use of funds from the Cost Recovery Fund.

(4) If, after payments to ECDs in order for them to be made whole and payment of cost reimbursement to CMRS providers, there are funds available in the Cost Recovery Fund, then and in that event, the Board shall make payments on behalf of or to all ~~contractors, ECDs, and PSAPs to all vendors~~ for costs related to the deployment and operation of a statewide 9-1-1 voice and data system and to train and certify public safety telecommunicators employed by primary PSAPs.

(5) If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers, ~~and~~ payments of costs related to the deployment and operation of a statewide 9-1-1 voice and data system, and payments for the training and certification of public safety telecommunicators employed by primary PSAPs, the Cost Recovery Fund shall at all times maintain a minimum balance equal to ~~one hundred and eighty (180) days operational and administrative costs of the board, which includes payments to all vendors~~ ninety (90) days operational and administrative costs of the board, which includes payments to all contractors and costs related to the deployment and operation of a statewide 9-1-1 voice and data system and to train and certify public safety telecommunicators employed by primary PSAPs, plus up to one-twelfth (1/12) of the annual baseline due to ECDs.

(6) If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers,

payments of costs related to the implementation and operation of the next generation statewide 9-1-1 call delivery network and certification of public safety telecommunicators employed by primary PSAPs, and the Cost Recovery Fund has a minimum of ~~1890~~ days of operational and administrative costs of the board as stated in Paragraph 5, then the Board may, in its discretion, set aside an amount from the Cost Recovery Fund to fund the Board's advisory, training, and grant programs as contemplated by Sec. 11-98-4.1 Code of Ala. 1975, as amended, and Rules 585-X-2-.07 and 585-X-2-.08.

(7) If after compliance with (3), (4), (5), and (6) above, the Board will review the balance in the Cost Recovery Fund beginning in November 2018 and at least annually thereafter, to determine if there are additional funds that may be distributed to the ECDs. If the Board determines there are additional funds for distribution, then any distribution the Board makes from the Cost Recovery Fund shall be done on the following basis:

(a) One half (1/2) of the total amount the Board determines that may be distributed to the ECDs shall be made to each ECD formed and validly operating as of September 30, 2011 and which is currently existing and operating within the state, based on the distribution formula used when calculating the per capita distribution amount due a particular ECD.

(b) One half (1/2) of the total amount the Board determines that may be distributed to the ECDs shall be made in equal parts to each ECD which was formed and operating as of September 11, 2011 and which is currently existing and operating within the state.

(8) In the event two or more ECDs have consolidated during the preceding fiscal year or consolidated before a Board decision regarding additional distributions to ECDs in November, then if a distribution is made, the distribution that an ECD would have received prior to consolidation shall be made to the consolidated, surviving ECD.

Author: ~~James T. Sasser~~ Leah Missildine

Statutory Authority: Code of Ala. 1975, §§11-98-1; 11-98-4.1; 11-98-5, 11-98-5.2, 11-98-6, as amended.

History: **New Rule:** Filed May 16, 2018; effective June 30, 2018. **Amended:** Published May 29, 2020, effective July 13, 2020. **Amended:** Published ; effective .



Legislative Remedy

(b) Effective October 1, 2013, there shall first be deducted, no more than one time during each calendar month, from the total amount of the statewide 911 charges paid over to the 911 Board during such month, a sum not to exceed ~~one~~ three percent of the total amount, to be applied by the 911 Board exclusively for payment of administrative expenses theretofore incurred by it, ~~and, at the board's discretion, the awarding of additional operational grants to districts outside of the other distribution criteria in this subsection upon a showing of hardship.~~ The balance of the total amount of the statewide 911 charges paid over to the 911 Board during each calendar month shall be deposited into the 911 Fund and shall be apportioned and distributed in accordance with the succeeding provisions of this subsection.

(1) There shall be distributed each month among all then existing districts, from the moneys then on deposit in the 911 Fund, an ~~aggregate~~ amount equal to 80 percent ~~the sum of a 80 percent of the portion of the statewide 911 charges remitted to the 911 Board with respect to the month by CMRS providers and for prepaid wireless 911 charges, plus b. 100 percent of all other~~ the statewide 911 charges remitted to the 911 Board with respect to the month.



Leah Missildine



The Board has no other way to impact their funding level (i.e. no grants, reimbursements, etc.) besides the CPI. Also, if this percentage is to be applied "exclusively for payment of administrative expenses" we cannot maintain an office/staff/benefits and pay the Examiners, which is listed in 11-98-15 as an administrative expenses

September 05, 2024, 3:21 PM

@mention or reply



@alabama911board



Alabama 9-1-1 Board



@al911board

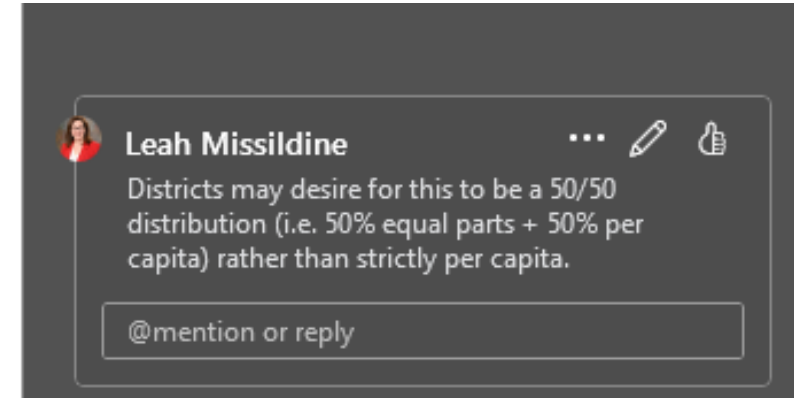


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Legislative Remedy

(2) There shall be paid each month to each then existing district, out of the amount described in subdivision (1), one-twelfth of the sum of the base distribution amount defined, as applicable, in subdivisions (3) and (4), plus the per capita distribution amount defined in subdivision (5).

(3) The term base distribution amount, as used in this section with respect to any district with a functioning 911 system as of September 30, 2011, and except as otherwise provided in this subdivision and subdivision (4), means the highest dollar amount per annum of emergency telephone service charges, excluding any fees received from the CMRS Fund, if any, received by the district during the five prior consecutive fiscal years ending on September 30, 2011; provided that if the district first levied any such service charge, or if the district by vote of the



A screenshot of a social media comment. The comment is from Leah Missildine, who has a profile picture of a woman with dark hair. The text of the comment reads: "Districts may desire for this to be a 50/50 distribution (i.e. 50% equal parts + 50% per capita) rather than strictly per capita." Below the text is a text input field containing the placeholder text "@mention or reply". To the right of the name are three icons: a three-dot menu, a pencil (edit), and a thumbs-up (like).

Legislative Remedy

(7) Except as otherwise provided in subdivision (6), there shall be set aside and deposited each month, into a separate account, which may, but need not, form a part of the 911 Fund, an amount equal to ~~20~~17 percent of the ~~portion of the statewide 911 charges remitted to the 911 Board with respect to the month by CMRS providers.~~ All moneys in the separate account shall be funds available to the Board to be used in the performance of its powers and duties as assigned in 11-98-4.1 for payments on behalf of or to all contractors, ECDs, and PSAPs for costs related to administering a statewide 9-1-1 voice and data system, to train and certify public safety telecommunicators, to fund advisory services, reimbursement programs, and grants, to award additional operational grants to districts upon a showing of hardship outside of the other distribution criteria to a minimum funding level for essential operations, as established by the Board, and used exclusively for payment of actual and direct costs incurred by CMRS providers in complying with wireless E-911 service requirements established by the FCC Order and complying with any rules or regulations adopted at any time by the FCC pursuant to the FCC Order; and the costs may include, without limitation, costs and expenses incurred in connection with designing, upgrading, purchasing, leasing, programming, installing, testing, or maintaining all necessary data, hardware, and software required in order to provide Phase II Enhanced 911, and the incremental costs of operating Phase II Enhanced 911.

a. At any time after [earliest date previous subsection goes into effect, assuming a date is needed], should the 911 Board determine that the revenues allocated to the separate account under subdivision (7) of subsection (b) of Section 11-98-5.2 exceed those necessary to meet funding requirements, it may distribute any excess revenues in equal parts to districts which were formed and validly operating as of September 30, 2011 and which are currently existing and operating within the state.

Commented [LM4]: In 11-98-5 (f), the Board is still allowed to declare a distribution from this account.

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Commented [LM5]: Requested by ACCA staff on 10/29/2024.

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Commented [LM6]: Requested by ACCA staff on 10/29/2024.

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Travel Policy (11-98-4.1)

(d) For all terms expiring after June 1, 2014, the governmental entities or industry groups identified in subsection (b) shall recommend at least two different persons for each board position for which they are charged with making a recommendation, with the Governor appointing a member from among such recommended candidates. For all terms expiring after July 1, 2015, appointments made by the Governor shall be subject to confirmation by the Senate as provided in this subsection. Appointments made at times when the Senate is not in session shall be effective immediately ad interim and shall serve until the Senate acts on the appointment as provided herein. Any appointment made while the Senate is not in session shall be submitted to the Senate not later than the third legislative day following the reconvening of the Legislature. In the event the Senate fails or refuses to act on the appointment, the person whose name was submitted shall continue to serve until action is taken on the appointment by the Senate.

(e) Board members shall receive the same travel expenses and per diem as state employees pursuant to Article 2, commencing with Section 36-7-20, Chapter 7, Title 36. The expenses shall be paid out of the funds of the board. Reimbursement shall not be made if funds are insufficient.

(ef) The statewide 911 Board shall have the following powers and duties:

(1) To develop a 911 State Plan. In fulfilling this duty, the 911 Board shall monitor trends in



Travel Policy (Admin Rule Sample)

Administrative Rule Sample

Section 257-X-1-.03 - Board Member Compensation

- (1) Each member of the Board shall serve without compensation, but shall be reimbursed for travel expenses incurred in attendance at meetings of the Board and any other business of the Board at its discretion. Mileage rates shall be the same as established for state employees. Board members are also entitled to receive the same per diem provided to state employees, pursuant to Section 36-7-20, et seq., Code of Ala. 1975.
- (2) Travel expenses and per diem shall be paid from funds derived from the Alabama Board of Court Reporting Fund. If funds are not available, payment shall not be made.



Old Business

TAB 7



New Business

TAB 8



New Business

- ❖ **Dallas 911 MEVO Request**
- ❖ **2025 Board Meeting Dates**



2025 Board Meeting Dates

- ❖ **01/22/2025** (Need to schedule a Finance Committee Meeting for independent third-party audit review. Warren Averett needs until the week of 01/20/2025, which would mean pushing the board meeting a week later than its regular rotation and having a Finance Committee meeting on 01/21/2025.)
- ❖ **03/19/2025**
- ❖ **05/21/2025**
- ❖ **07/16/2025** (confirmed with ACCA that it coincides with 2025 911 Summit and hotel availability)
- ❖ **09/17/2025**
- ❖ **11/19/2025**



Public Comments

OPEN FORUM



Next Board Meeting

JANUARY 22, 2025

10:00AM

MONTGOMERY, AL



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Alabama 9-1-1 Board



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Adjournment



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