



# ALABAMA 911 BOARD

**September 24, 2024**  
**Talk About It Tuesday!**

01

Our Team

02

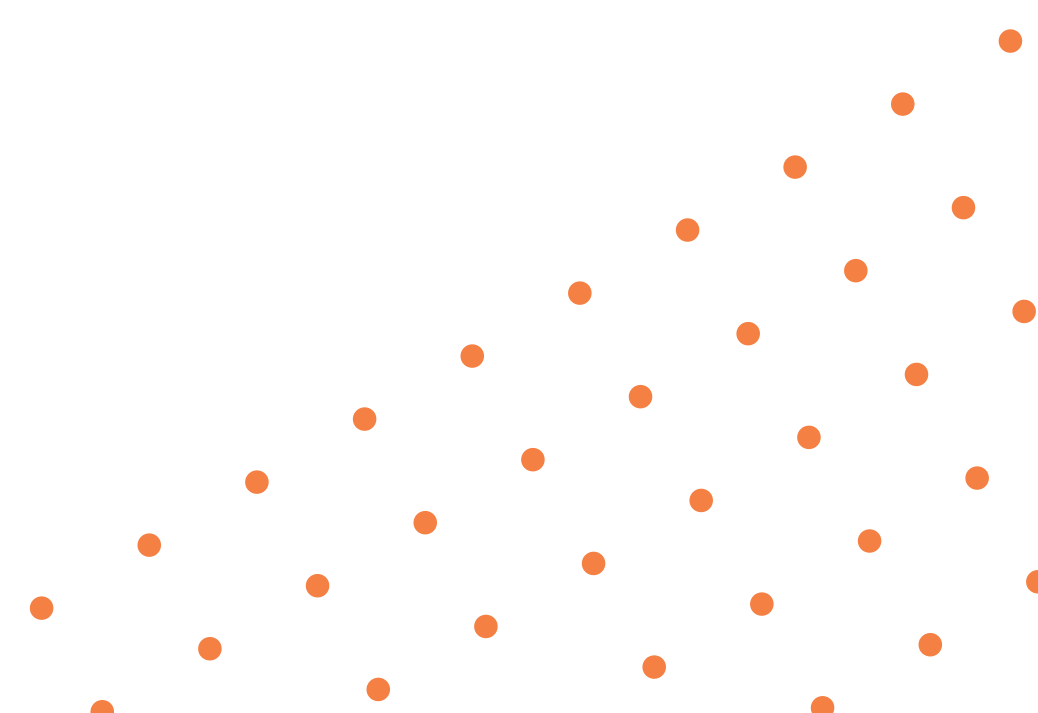
Gulf Coast Conference

03

Reminders and Giveaway

04

Questions



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Alabama 9-1-1 Board



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# Our Team

(334) 440-7911



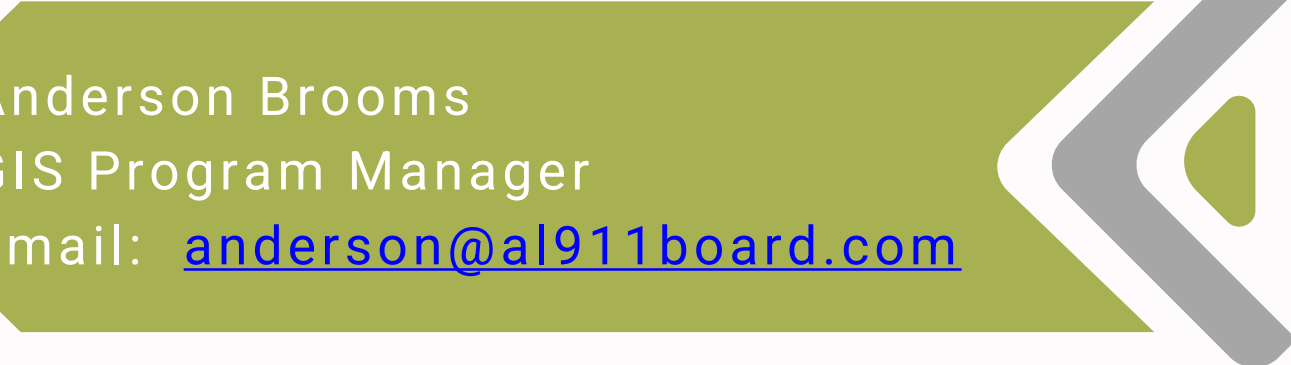
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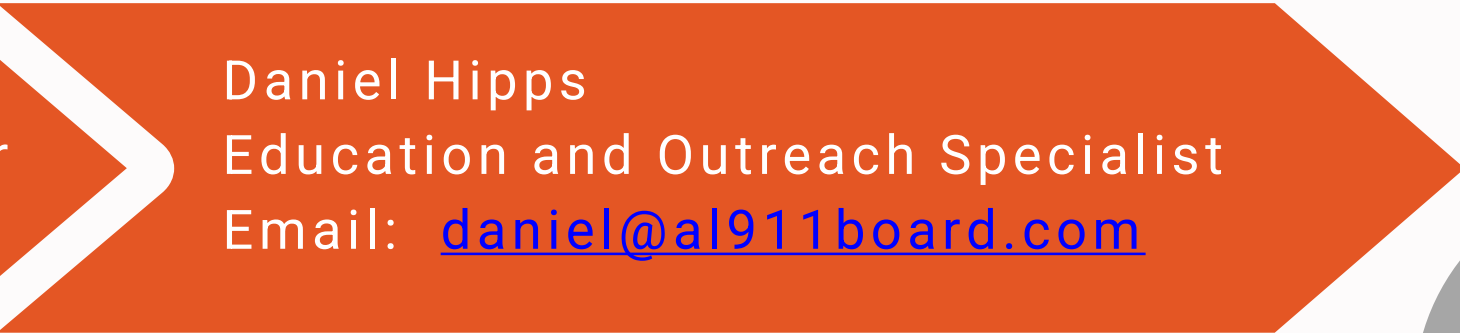
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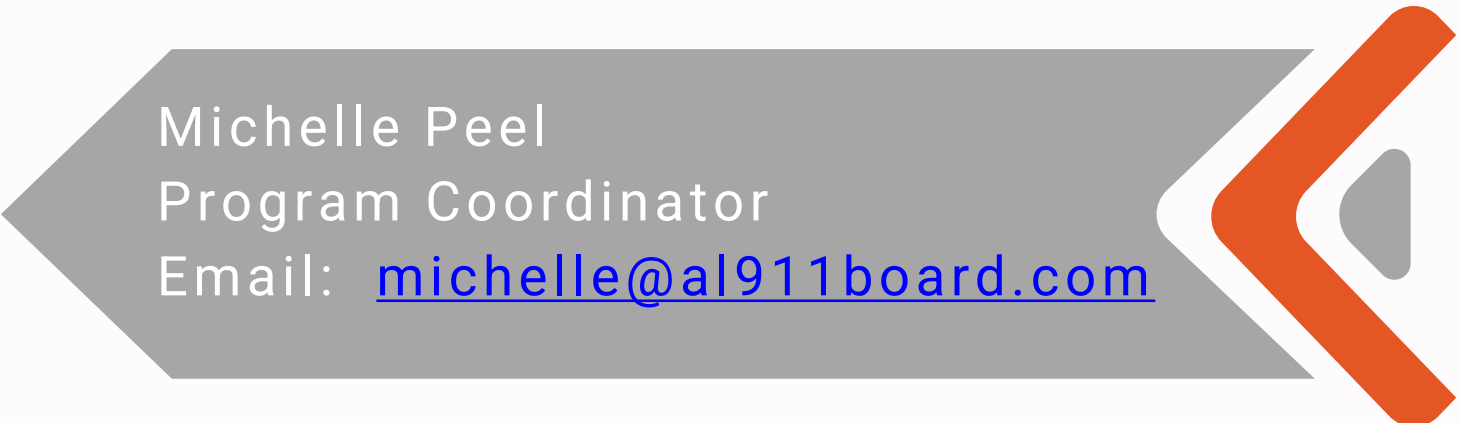
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A scenic view of a beach with turquoise water and a clear blue sky. The water is a vibrant turquoise color, and the sky is a deep blue with a few wispy clouds. The beach is sandy and the waves are gentle, creating a white foam as they wash onto the shore.

# 33rd Annual Alabama Gulf Coast 911 Conference

Perdido Beach Resort, Orange Beach - October 13 – 16, 2024

# APCO Supersession Sunday

**Speakers:**  
Jason Long  
Tanya Lee  
Christian Gulotta



## Lunch Sponsors



## Supersession Sponsors



8:00am until 4:30pm in Salon ABCD  
Boxed lunch will be served

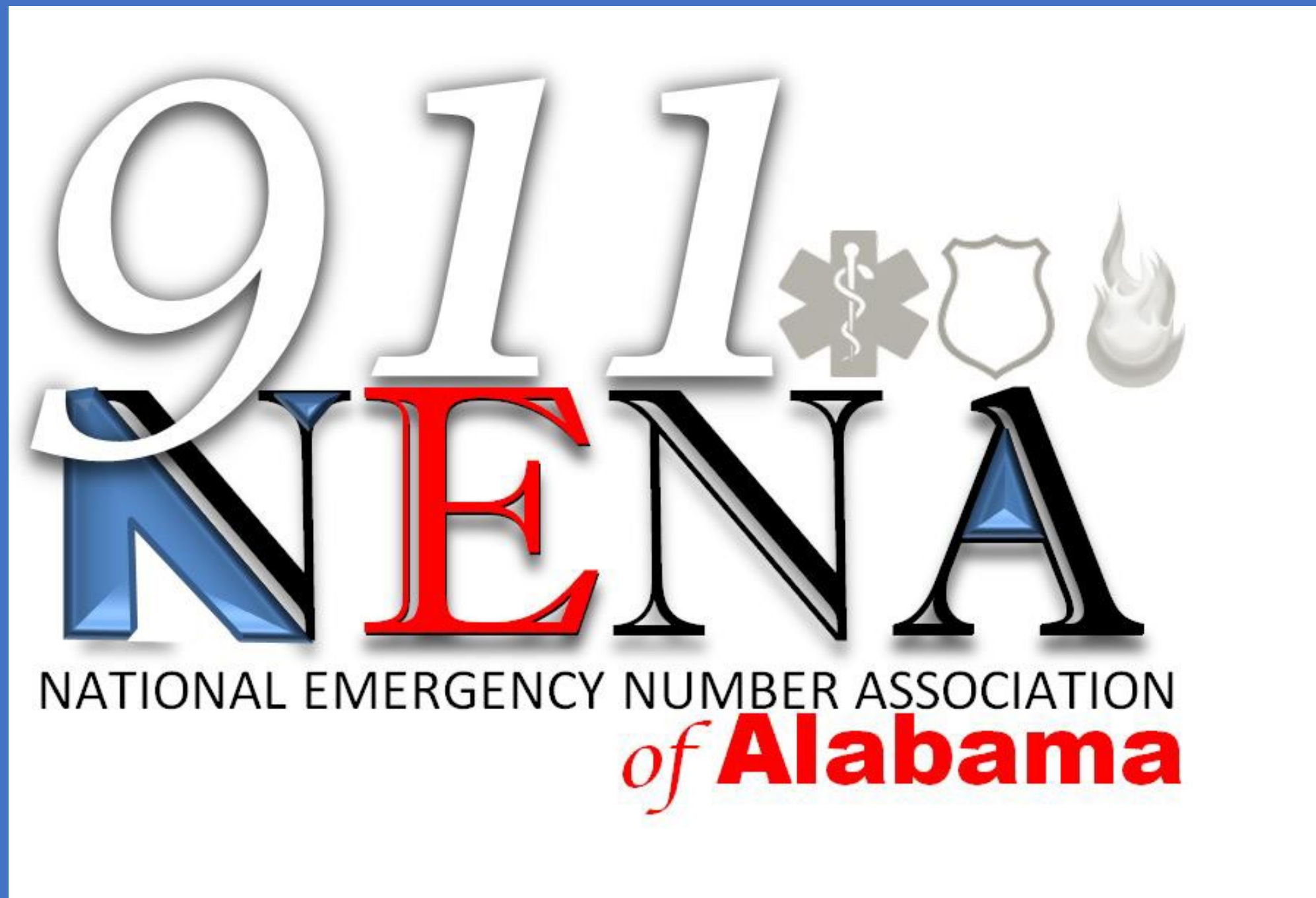


## Sunday Highlights

Registration 10am-4:30pm in Hotel Lobby – Kiosk registration system – onsite registration available at \$375

Opening Reception and Exhibit Hall 5pm-7pm – Sponsored by INdigital and RPSS

First Timers Reception in Night Reef – 6:30pm-7:30pm  
Sponsored by INdigital



ALNENA  
Keynote Speaker

Adam Timm

Front Line Leadership: How We All Make a Difference

Monday, October 14<sup>th</sup>  
8:00am



The Healthy Dispatcher 

## Monday Highlights

Exclusive Vendor Hall 9:30am-noon

Monday Lunch 11:30am -1pm

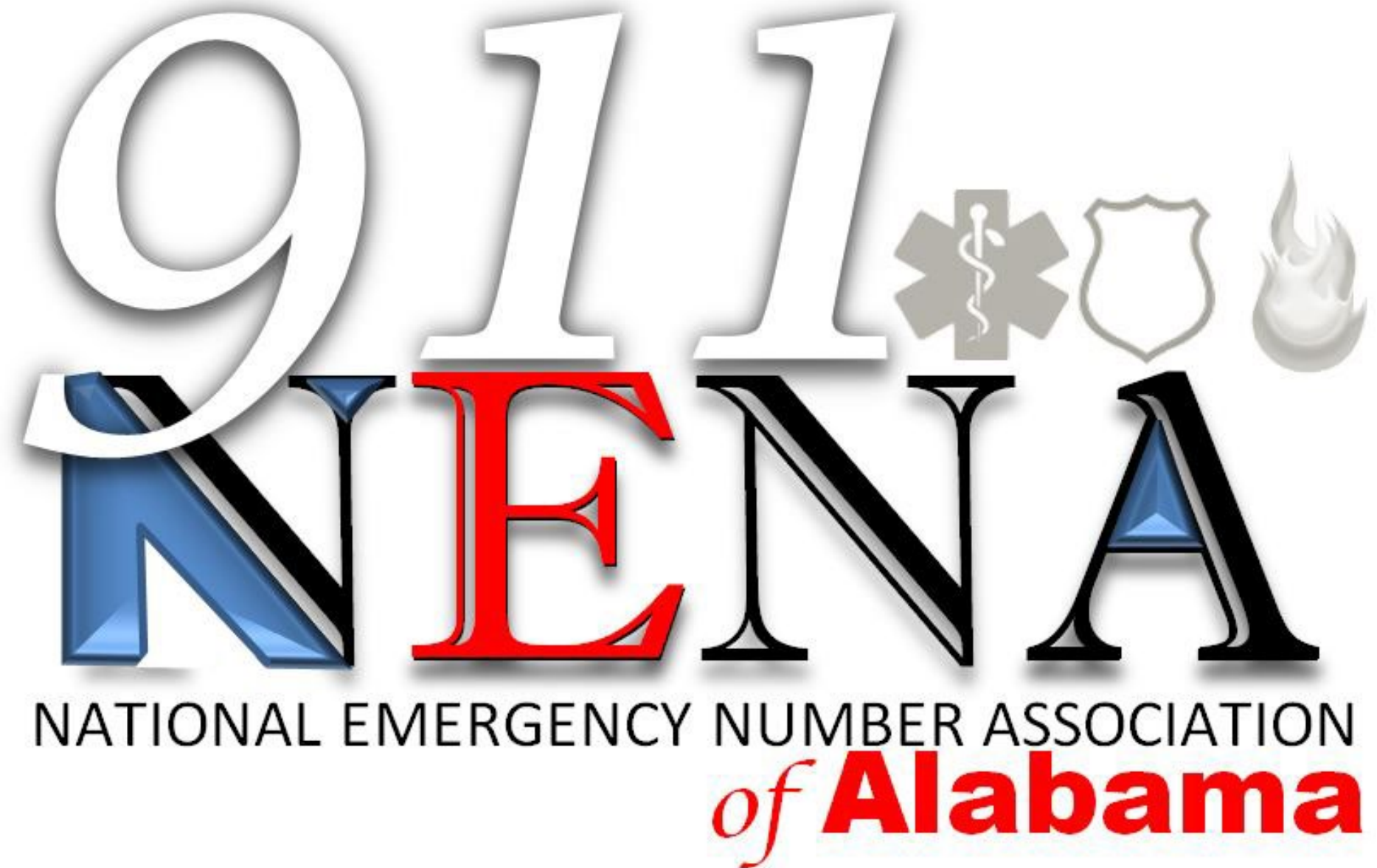
Sponsored by:



Education Classes 1pm – 5pm

Monday Night Party starts at 8pm!

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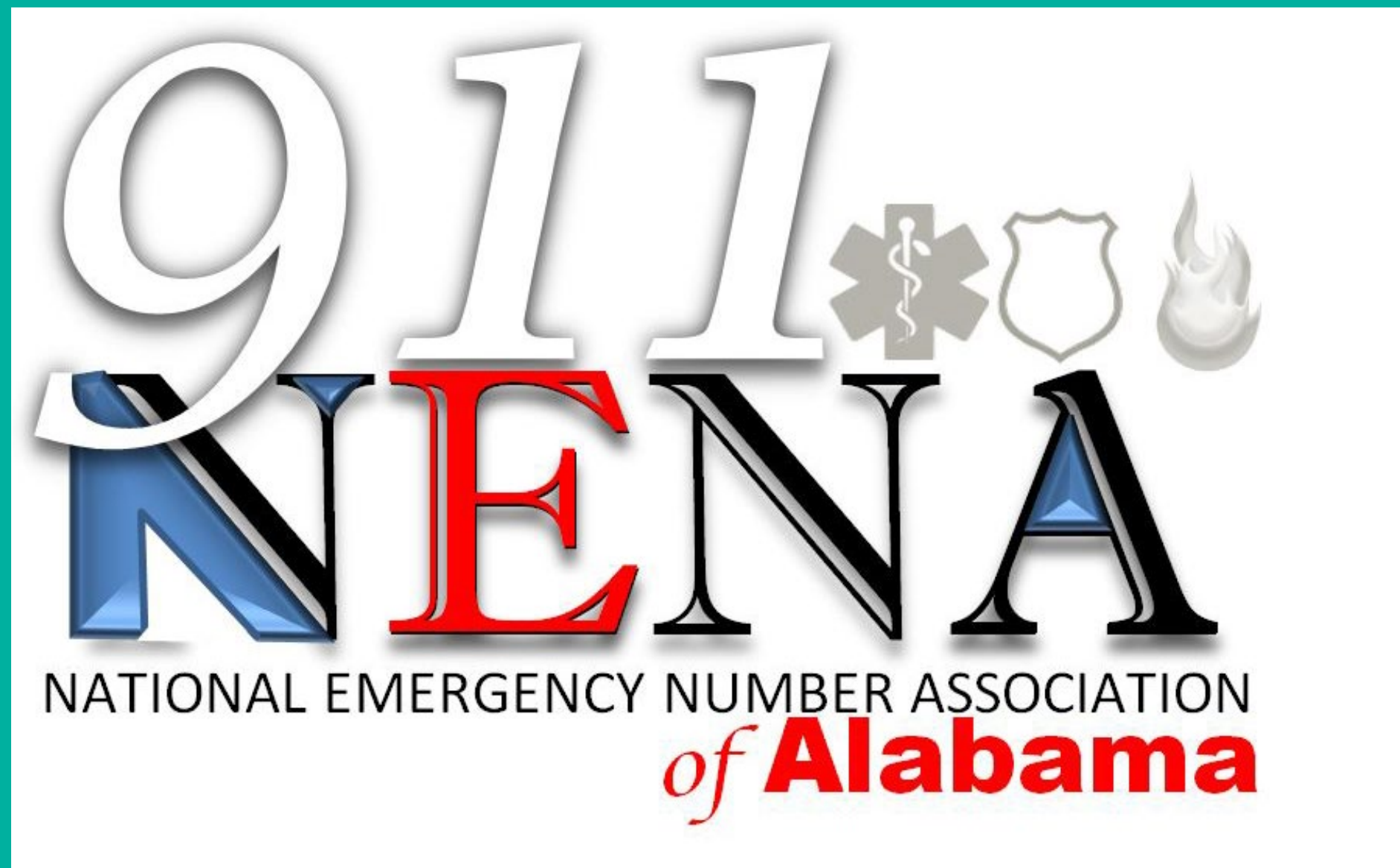


Scan the  
QR Code  
for CEU's



- QR Codes will be presented at the end of each instructor's class for you to scan with your phone. Certificates will then be emailed to you after you enter your information.
- CEU's for classes have been approved by the Alabama 911 Board

# Tuesday Highlights



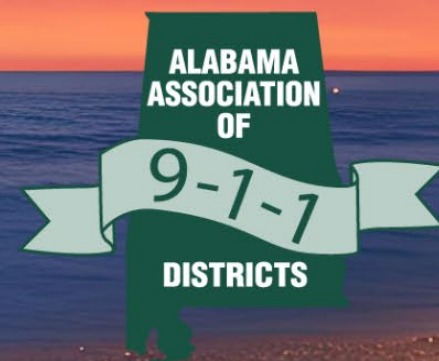
- Education sessions 8:00am until 10:50am
- Exhibit Hall 9am until noon
- Lunch/Quarterly Meeting and Awards begin at 11am
- Education sessions resume at 1pm
- Shrimp Boil 6pm until 9pm

Sponsored by :

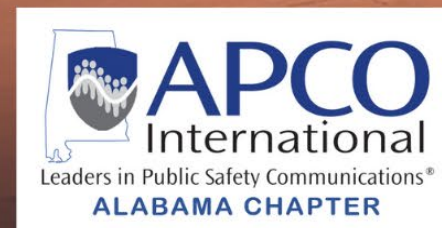
**JMR+H**  
Architecture, PC

**911Consult, Inc.**  
Emergency Services Consulting

# Sponsors



## Fireworks on the Beach Tuesday Night During the Annual Shrimp Boil





# Closing Keynote

Who We Are

Kris Inman

The Healthy Dispatcher

Wednesday at 8:00am

The **Healthy** Dispatcher 

Sponsored by:



# ALABAMA 911 BOARD

## RESOURCE ROOM

*\*Immediately following the Gulf Coast Conference closing session\**

Whether you have questions, suggestions, need direction, or simply want a one-on-one conversation, come connect with us and let us support you where you need it most.



**OCTOBER 16, 2024**  
10:00 - 4:00 P.M.



**PERDIDO BEACH RESORT**  
**SAND CASTLE II**



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# Hurricane Preparedness for your 911 Center

- **Basics: Review (and amend, if needed) Your Disaster Plan**
  - What to do if: loss of power, generator failure, CAD failure, communications failures, and the need to evacuate in an emergency
  - Test, plan, and practice *before* the emergency.
  - Communicate your continuity of service plan.
- **Prepare to Have Extra Staff Available**
- **Get Your Backup Equipment/Center Ready to Go**
- **Plan for the Long Haul (not just until the storm passes)**
- **Review and Modify for the Future**





# Enabling GIS Search in RapidSOS Unite

1. **Log in** to RapidSOS Unite
  - a. NOTE: You will need administrative permissions to enable GIS Search.
2. **Click on the menu icon** (the three bars) in the upper right-hand corner.
3. **Select "Admin"**
4. **Select "Data Source"** from the left side menu.
5. **Scroll** to find **"GIS Search."**
6. **Check the small box** in the upper right corner of the GIS Search section.
7. Scroll back to the top of the page, click **"Assign,"** and select **"Assign to All Roles."**
8. **Click the RapidSOS icon** in the top left corner to return to the main page.
9. You're now ready to use GIS Search!
10. Perform searches by entering specific addresses or intersections to locate desired points.

## **\*\*Sharable Resources\*\***

[GIS Search Quick Guide](#) is a high-level overview of the GIS search feature.

[Enabling GIS Search in RapidSOS Unite](#) provides step-by-step instructions on how to enable it with a quick 2½-minute instructional video.





## Other RapidSOS Features

[Agency Share and Chat \(ASC\)](#): Agency share and chat allows you to share call details, RapidSOS data, and chat between agencies. Both agencies must complete a pairing process; this is available to your ECC today. Currently, you will see agencies within 100 miles of you within the agency pairing list. If you need to pair with an agency outside the 100-mile radius for call routing during the storm, please email [support@rapidsos.com](mailto:support@rapidsos.com) and CC Rick Thomas at [rthomas@rapidsos.com](mailto:rthomas@rapidsos.com).

**\*\*\*Awareness Alert\*\*\***

[Apple Emergency SOS Live Video](#): The Apple Emergency SOS Live Video launched last Monday, September 17, and is available within RapidSOS UNITE. Callers on iPhone 14 or greater and iOS 18 can send media into the ECC while on a voice call. If your agency has an integrated Rapid Portal (iRP) integration, i.e., Vesta Enhanced Data Window, Tyler, etc., this is not yet available to you.



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# DEADLINES AND REMINDERS

Are you hiring?

We can post your job openings to our website. Email [Michelle](#) the job description including closing date.



Are you looking for a job?

Check our [website](#) for openings.

FY24 Legacy 9-1-1 Cost Reimbursement submissions are due by the 10<sup>th</sup> of each month. The FY24 form is [here](#).



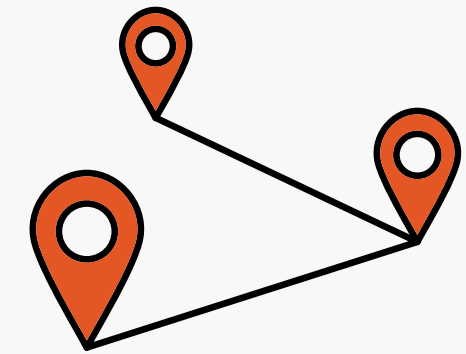
## PST CERTIFICATION REIMBURSEMENT

Request for Payment for PST

Certification submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month. You can find more information [on our website](#).

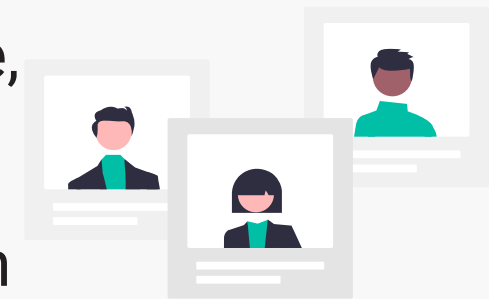


Upload, validate, aggregate your GIS data to the State office VEP.



## STAFFING CHANGES

Have you had a staffing change, please log into the ABC App and make the needed changes. Haven't signed up yet? You can by clicking [here](#).



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**UPCOMING TALK ABOUT IT**  
*every 2<sup>nd</sup> & 4<sup>th</sup> TUESDAY*



October 8  
AAND &  
INdigital  
Updates



October 22  
DATAMARK  
VEP Quarterly  
Updates

**Twice Monthly  
Newsletter**



*Scan to sign up!*





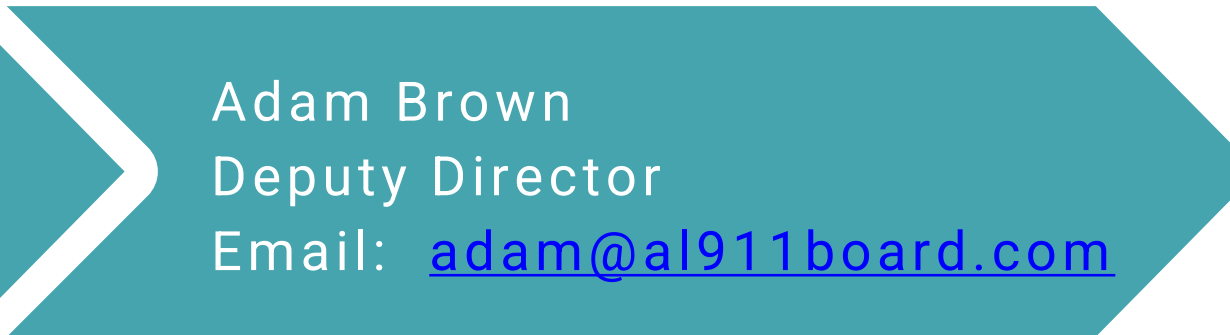
# Questions?

# Contact Us

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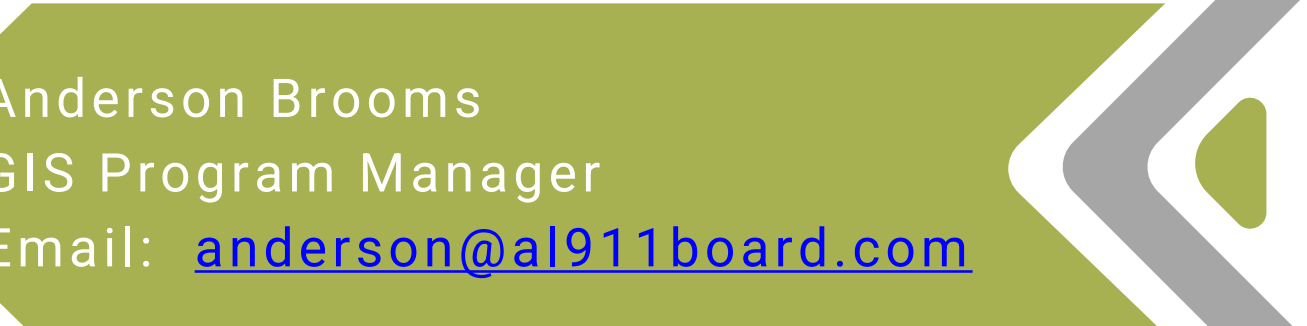
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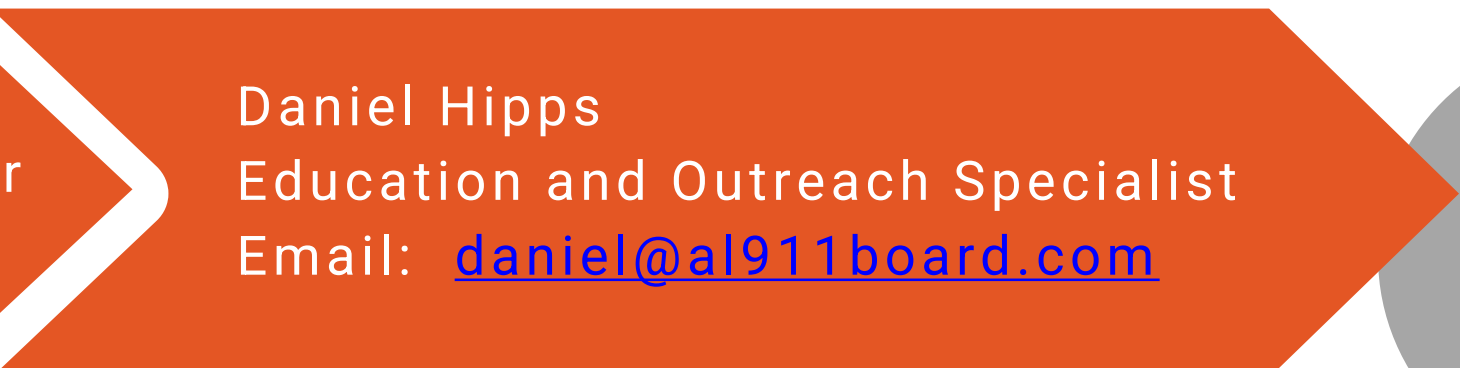
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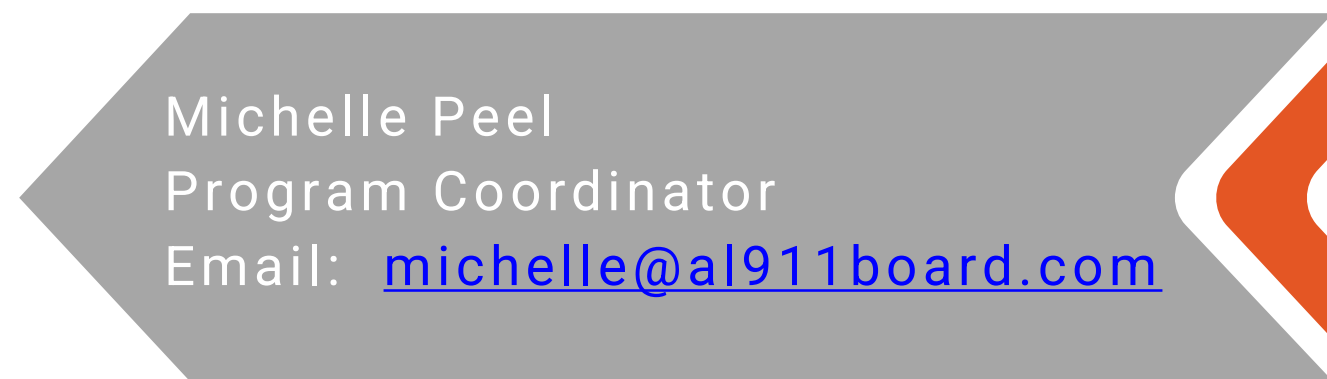
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