



CRISIS CALL TRAINING for **EMERGENCY COMMUNICATIONS CENTERS**

- Recognizing potential mental health-related calls.
- Role of call-takers in a crisis response system
- Suicide assessment and intervention
- Call management and transfers to 988 and warm line
- Scenario based training

REGISTER HERE



BALDWIN CO 911

911 Telecommunicator Circle, Robertsdale, AL

Tuesday, September 24, 2024



8:00 a.m. - 5:00 p.m.



TROY UNIVERSITY DOTHAN CAMPUS

500 University Drive, Dothan, AL 36301

Wednesday, September 25, 2024

provided by
 **ALABAMA 911 BOARD**

