

ALABAMA 911 BOARD

TALK ABOUT IT TUESDAY

AUGUST 13, 2024



 Our Team

 New Employee

 ABC App101

 Upcoming Training

 Prize Wheel





Leah Missildine
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 **334-440-7911**

WELCOME!

to our team

Jessi is beginning her fourth year as a Criminal Justice major at the University of Alabama at Birmingham. With a strong interest in the various facets of public safety, she is excited to bridge the gap between her academic studies and practical, real-world experience through her internship with the Alabama 911 Board. As part of the Education and Outreach department, Jessi will be responsible for data normalization and standardization projects, playing a key role in initiatives central to the Board's mission. Outside of her academic pursuits, Jessi enjoys hiking, spending quality time with her friends and her dog, and relaxing with a good movie. She's looking forward to joining the team, learning more about the 911 side of public safety, and growing both personally and professionally throughout her internship.



Jessi McKinley

ALABAMA 911

BOARD

CENTRAL

APP101



Alabama 911 Board Central

Don't have an account? [Sign up](#)

Email Address

Password

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 Add new employees

 Upload certifications

 Upload External CEUs

 Name/Email updates

 Remove employees

 Edit Leadership

 View PSAP information







 Monitor compliance rate

 Register for training

ALABAMA 911 BOARD





-  STOP using Docuware
-  DO NOT add Virtual Academy CEUs
-  Be Aware of CEU discrepancy
-  FIND a BUG? TELL US 
-  Do NOT Upload Competency or Reciprocity

UPCOMING **FREE** TRAINING

AUGUST 15 Foundations of Emergency Mental Health Dispatching Huntsville, AL	AUGUST 16 Foundations of Emergency Mental Health Dispatching Pell City, AL	AUGUST 22 Am I Just A Dispatcher? Florence, AL	AUGUST 23 Am I Just A Dispatcher? Clanton, AL	AUGUST 27 Human Trafficking and the PST's Role Class Full Mobile, AL
AUGUST 28 Human Trafficking and the PST's Role Trussville, AL	SEPT. 4-6 Communications Training Officer (CTO) Birmingham, AL	SEPTEMBER 9 LifeBridges to Suicide Callers: Core Concepts Troy, AL	SEPTEMBER 10 LifeBridges to Suicide Callers: Core Concepts Robertsdale, AL	SEPTEMBER 16 Bridging Generational Gaps: Service, Retention, and Leadership Montgomery, AL
SEPTEMBER 17 Bridging Generational Gaps: Service, Retention, and Leadership Tuscaloosa, AL	SEPTEMBER 23 Crisis Call Training for the ECC TBD	SEPTEMBER 24 Crisis Call Training for the ECC TBD	SEPTEMBER 26 Crimes in Progress Auburn, AL	SEPTEMBER 27 Crimes in Progress TBD

DO YOU NEED A



40 HOUR

PST COURSE?



September 16-20
Baldwin 911



December 2-6
TBD??



December 9-13
Auburn PD

GEN WHY

Kristin Scroggin
presents

Bridging Generational Gaps: Service, Retention, and Leadership

Step into the genWHY experience, where we're rewriting the playbook on generational diversity and communication. Join us for immersive training that fosters understanding across generations, reshaping your organization's narrative for lasting success



8:00 - 4:00 P.M.



NO COST TO ATTEND

provided by ALABAMA 911 BOARD

8 CEUS



MONTGOMERY

TUSCALOOSA



AND



SEPT 16, 2024

SEPT 17, 2024

education@al911board.com

334.440.7912

www.genwhy.com



Kristin Scroggin

Generational Expert, Keynote Speaker, Consultant

Step into a world where events transcend the ordinary - welcome to the genWHY experience!

Since 2013 we've left our mark at 160 conferences and enchanted over 350 organizations in 42 states and 3 countries. From Fortune 500 companies to the tiniest startups, every industry and every employee level will gain valuable information on generational diversity and communication-skill mastery.



Be the hero of your next event by summoning Kristin Scroggin to the stage. Brace yourselves for a roller-coaster of laughter, profound insights, and game-changing revelations that will echo long after the event lights dim. It's not just a speech; it's a journey that transforms your audience into a buzzing hive of inspiration. Ready to elevate your event to legendary status?



FOUNDATIONS OF EMERGENCY MENTAL HEALTH DISPATCHING (EMHD)



Instructor
Dr. Rick Janka
911 Training Institute

Designed for 9-1-1 professionals to improve their management of crisis calls involving individuals with mental illness. This course provides participants with core EMHD knowledge to immediately enhance their response to high-risk calls, employing science-driven best practices that boost call taker confidence and optimize real-time performance. Attendees will learn to move beyond "cookie-cutter" solutions, gaining insights and skills to foster strong alliances, reduce on-scene violence, regulate distress, and de-escalate callers' mental states, ultimately increasing their confidence and reducing anxiety when handling high-risk situations.

AUGUST 15, 2024



Madison County 911
1570 Old Monrovia Rd. NW
Huntsville, AL 35806



8:00 a.m. - 5:00 p.m.



FREE TO ATTEND



8 HOURS CEUS

provided by
ALABAMA 911 BOARD

AUGUST 16, 2024



Pell City Municipal Complex
1000 Bruce Etheredge Pkwy.
Pell City, AL 35128

www.911training.net

334.440.7912

education@al911board.com

provided by
ALABAMA 911 BOARD



AM I JUST A DISPATCHER?



8 CEUS

Discover the depth and significance of your daily role! This class is tailored to inspire both new and seasoned telecommunicators.

We'll cover critical topics such as:

- ✓ Professionalism
- ✓ Teambuilding
- ✓ Handling negative attitudes
- ✓ 9-1-1 is more than just a job
- ✓ Striving for excellence
- ✓ The future of 9-1-1
- ✓ Critical incident stress
- ✓ When seconds count

August 22, 2024
8:00 a.m. - 5:00 p.m.

Florence, AL
Univ. of N. Alabama, East
1640 Tune Ave, Florence

FREE TO ATTEND

OR

August 23, 2024
8:00 a.m. - 5:00 p.m.

Clanton, AL
Chilton County EMA
500 Airport Rd. Clanton

334-440-7912
education@al911board.com

presented by
The Public Safety Group
www.publicsafetygroup.com

ALABAMA 9-1-1 BOARD USER C NFERENCE



February 3-6, 2025
B'ham, AL

UPCOMING

Talk About It Tuesdays



August 27, 2024



GIS Updates



September 10, 2024

RapidSOS 

Additional Features

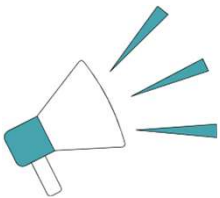
DEADLINES AND REMINDERS



FY24 Legacy 9-1-1 Cost Reimbursement submissions are due by the 10th of each month.



Upload, Validate, Aggregate your GIS data to the State office VEP



Are you hiring?
Let us advertise your job opening!
OR
Looking for a job?
Check our website for openings!



PST Certification Reimbursement submissions made prior to the 10th will be paid at the end of the month. All submissions made the 11th or later will be paid the following month.

QUESTIONS?

