

# BUILDING 911 LIFEBRIDGES TO SUICIDAL CALLERS

provided by  
ALABAMA 911 BOARD



## TROY



**Pike Co EMA/911**  
1324 N. Three Notch St.  
Troy, AL 36081

**SEPT 9, 2024**

## ROBERTSDALE



**Baldwin Co 911**  
911 Telecommunicator Cir  
Robertsdale, AL 36567

**SEPT 10, 2024**



8:00 a.m. - 5:00 p.m.

**REGISTER  
NOW**



**NO COST**



**8 HOURS CEUS**

### Gain Confidence and Reduce Stress

- Revitalize your approach with suicidal callers.
- Understand factors driving suicide for better connection.

### Boost Your Effectiveness

- Build a "LifeBridge" with:
  - a. Strong human connection
  - b. LifeBridges FlexProtocol™ for assessment
  - c. Emergency Mental Health Dispatching™ skills

### Interactive Learning with Rick

- De-escalate difficult mental states.
- Perform at your best during high-pressure calls.
- Protect your health and sustain resilience.



Instructor

**Dr. Rick Janka**

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