



ALABAMA 911 BOARD

October 17, 2023
Talk About It Tuesday!

Introduction & Contact Information


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Agenda

October 17, 2023

- Rule Change
- Information You Need
- Step-by-step through the process
- Questions



During the July 2023 meeting of the Alabama 9-1-1 Board, an amendment to Rule 585-X-4.10 was made pursuant to Section 11-98, Alabama Code, 1975, as amended, for adjustment of the monthly statewide service charge by an amount equal to the rate of growth, determined as a percentage, in the Consumer Price Index for Urban Consumers (CPI-U) for the preceding five years. The Alabama statewide service charge has been adjusted to \$2.23.

As per the rule amendment, you are to begin collecting this amount on January 1, 2024.



Questions?



Information you need to complete remittance via the portal

- Information from the Telecommunications Service Provider (Telco)
 - Contact information of the telecommunications company at their primary place of business including postal address, email address, and phone number
 - FEIN
 - Connection information for each rate collected during the reporting period
- If you are a third-party remitter:
 - Your contact information including address, email, and phone number
 - Your agency's FEIN
- Payment information
 - Credit Card
 - Billing contact information for the cardholder
 - Card number, expiration date, security code
 - Electronic check (e-check)
 - Name on account
 - Routing number
 - Account number



What is a third-party remitter?

You are a third-party remitter if:

- You are not employed by the telecommunications company for which you are remitting the 9-1-1 fees. You do not receive a W-2 as an employee of the telecommunications service provider.
- You or the entity you work for is responsible for remitting 9-1-1 fees on behalf of a telecommunications service provider.

Information you need to complete remittance via the portal

- Information from the Telecommunications Service Provider (Telco)
 - Contact information of the telecommunications company at their primary place of business including postal address, email address, and phone number
 - FEIN
 - Connection information for each rate collected during the reporting period
- If you are a third-party remitter:
 - Your contact information including address, email, and phone number
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 - Electronic check (e-check)
 - Name on account
 - Routing number
 - Account number



Questions?





ALABAMA 9-1-1 BOARD

Carrier Remittance Portal

Are you a third-party remitter or an employee of the telecommunications service provider? *

- Third-party Remitter
- Telecommunications Service Provider Employee
- Prepaid Wireless Telephone Provider

Enter the Collection Period you are reporting

Collection Period *

09/01/2023 - 09/30/2023

Adjust the collection period by first selecting the Start Date, then the End Date. You may also key in the range as MM/DD/YYYY - MM/DD/YYYY

CONTINUE >



Service Provider Information

ALABAMA 9-1-1 BOARD

Service Provider Information

Service Provider *
Michelle's Telco

Provider's Tax ID Number *
12-1231234

Tax ID Must be entered as 12-1234567 including the dash (-)

Contact First Name *
Michelle

Contact Last Name *
Peel

Contact Title *
Admin

Street Address *
1 Commerce Street Ste 620

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City *
Montgomery

State *
Alabama

Zip *
36104

Phone Number *
3344407911

Fax Number

Email Address *
michelle@al911board.com

All this information must be that of the telecommunication service provider (telco) that provides telecommunications services to the end user/citizen. The email address should be that of the CEO/CFO, billing supervisor, or staff accountant of the telecommunications company, not the tax agent.

< PREVIOUS CONTINUE >

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On this page, you will enter the information for the company providing services to the end user.



Service Provider Information

Service Provider *

Michelle's Telco

Provider's Tax ID Number *

12-1231234

Tax ID Must be entered as 12-1234567 including the dash (-)

Contact First Name *

Michelle

Contact Last Name *

Peel

Contact Title *

Admin

Street Address *

1 Commerce Street Ste 620



City *

Montgomery

State *

Alabama

Zip *

36104

Phone Number *

3344407911

Fax Number

Email Address *

michelle@al911board.com

All this information must be that of the telecommunication service provider (telco) that provides telecommunications services to the end user/citizen. The email address should be that of the CEO/CFO, billing supervisor, or staff accountant of the telecommunications company, not the tax agent.

< PREVIOUS

CONTINUE >



Third-Party Preparer Information

Third-Party Information

Preparer Company *

Preparer First Name *

Preparer Last Name *

Third-Party's Tax ID Number *

Tax ID must be entered as 12-1234567 including the dash (-)

Contact First Name *

Contact Last Name *

Street Address *

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City *

State *

Please select an option

Zip *

Phone Number *

Fax Number

Email Address *

PREVIOUS CONTINUE

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You will only see this page if you are a third-party preparing the form for another business.



Third-Party Information

Preparer Company *

Preparer First Name *

Preparer Last Name *

Third-Party's Tax ID Number *

Tax ID Must be entered as 12-1234567 including the dash (-)

Contact First Name *

Contact Last Name *

Street Address *



City *

State *

Please select an option

Zip *

Phone Number *

Fax Number

Email Address *

< PREVIOUS

CONTINUE >



Questions?



Service Connections

ALABAMA 911 BOARD

Service Connections

Wireline Connections

Do you have Wireline Connections? *

Yes
 No

Wireline Count: 0

This will change to two fields:
\$1.86 Wireline Count
\$2.23 Wireline Count

Wireless Connections

Do you have Wireless Connections? *

Yes
 No

Wireless Count: 0

This will change to two fields:
\$1.86 Wireless Count
\$2.23 Wireless Count

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VoIP Connections

Do you have VoIP Connections? *

Yes
 No

VoIP Count: 0

This will change to two fields:
\$1.86 VoIP Count
\$2.23 VoIP Count

Other Connection Types

Do you have Other Types of Connections? *

Yes
 No

Other Connections

You may add up to 6 other connection types.

Other Type *

Count *

This will change to two fields:
\$1.86 Count
\$2.23 Count

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Adjustments

Less 1% Provider Allowance *

Yes
 No

Do you have Billing / Additional Adjustments? *

Yes
 No

Billing / Additional Adjustments

0

If entering a negative number, you must enter it as -\$00.00

[PREVIOUS](#) [CONTINUE](#)

Policy Support: 334-440-7911
Technical Support: 866-353-3468 or Support@AlabamaInteractive.org

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ALABAMA 9-1-1 BOARD

Service Connections

Wireline Connections

Do you have Wireline Connections? *

- Yes
- No

Wireline Count

0

This will change to two fields:

\$1.86 Wireline Count

\$2.23 Wireline Count

Wireless Connections

Do you have Wireless Connections? *

- Yes
- No

Wireless Count

0

This will change to two fields:

\$1.86 Wireless Count

\$2.23 Wireless Count



VoIP Connections

Do you have VoIP Connections? *

- Yes
- No

VoIP Count

0

This will change to two fields:

\$1.86 VoIP Count

\$2.23 VoIP Count

Other Connection Types

Do you have Other Types of Connections? *

- Yes
- No

Other Connections

You may add up to 6 other connection types.

Other Type *

This will change to two fields:

Count *

\$1.86 Count

\$2.23 Count

SAVE THIS CONNECTION TYPE



Adjustments

Less 1% Provider Allowance *

Yes

No

Do you have Billing / Additional Adjustments? *

Yes

No

Billing / Additional Adjustments

0

If entering a negative number, you must enter it as -\$XX.xx

< PREVIOUS

CONTINUE >

Policy Support: 334-440-7911

Technical Support: 866-353-3468 or Support@AlabamaInteractive.org





ALABAMA 911 BOARD

Explain

Adjustments

EDIT

Do you have Billing / Additional Adjustments?	Yes
Billing / Additional Adjustments	\$5.00

Explanation

Please explain your Adjustments listed above. *

< PREVIOUS CONTINUE >



Questions?





ALABAMA 9-1-1 BOARD

Gross Connection Totals

Connections Total

10

Connections totals:

10 @ \$1.86

Rate Per Connection

17 @ \$2.23

\$1.86 as of 01/01/2019

Gross Total

\$18.60

Gross Total

\$56.51

< PREVIOUS

CONTINUE >



Summary Page

Summary Page

Please review the below information.
If everything appears correct, click Proceed to Payment at the bottom of the page to complete your submission.

Submission Information

Are you a Third Party or Service Provider? Third Party
Collection Period 05/02/2020 - 06/02/2020

Provider Information

Service Provider Michelle's Tacos
Provider's Tax ID Number 12-1234234
Contact First Name Michelle
Contact Last Name Peel
Contact Title Admin
Street Address 1 Commerce Street Ste 620
City Montgomery
State Alabama
Zip 36104
Phone Number 334-445-7911
Email Address michelle@a911board.com

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Third-Party Information

Preparer First Name Michelle
Third Party's Tax ID Number 12-1234232
Contact First Name Bob
Contact Last Name Brown
Street Address 1 Main Street
City Montgomery
State Alabama
Zip 36104
Phone Number 334-445-7911
Email Address michelle@a911board.com

Service Connections

Do you have Wireless Connections? No
Do you have Wireless Connections? No
Wireless Count 5
Do you have WiFi Connections? No
WiFi Count 5
Do you have Other Types of Connections? No
Late Fee Provider Allowance No
Billing / Additional Adjustments \$0.00

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Gross Connections Totals

Connections Total 10
Rate Per Connection \$1.00 as of 01/01/2019
Gross Fee \$10.00

Allowance and Adjustment Deductions

Provider Allowance \$0.10
Billing / Additional Adjustments \$5.00
Net Service Fee to be Remitted \$24.90

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Electronic Signature

I certify.*

These amounts are submitted in compliance with Sections 11-98-1 and 11-98-5, Code of Ala. 1975, as amended, along with the definitions and ordinances held within. I certify and declare that I have verified the foregoing and amounts alleged are true, to the best of my knowledge and belief.

Name *

Title *

Date 6/2/2020

PREVIOUS PROCEED TO PAYMENT

Policy Support: 334-445-7911
Technical Support: 866-353-3468 or Support@AlabamaInteractive.org

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Summary Page

Please review the below information.

If everything appears correct, click Proceed to Payment at the bottom of the page to complete your submission.

Submission Information

[EDIT](#)

Are you a Third-Party or Service Provider? Third-Party
Collection Period 05/02/2020 - 06/02/2020

Provider Information

[EDIT](#)

Service Provider Michelle's Telco
Provider's Tax ID Number 12-1231234
Contact First Name Michelle
Contact Last Name Peel
Contact Title Admin
Street Address 1 Commerce Street Ste 620
City Montgomery
State Alabama
Zip 36104
Phone Number 334-440-7911
Email Address michelle@al911board.com



Third-Party Information

[EDIT](#)

Preparer First Name	Michelle
Third-Party's Tax ID Number	12-1234123
Contact First Name	Boss
Contact Last Name	Person
Street Address	5 Main Street
City	Montgomery
State	Alabama
Zip	36104
Phone Number	334-440-7911
Email Address	michelle@al911board.com

Service Connections

[EDIT](#)

Do you have Wireline Connections?	No
Do you have Wireless Connections?	Yes
Wireless Count	5
Do you have VoIP Connections?	Yes
VoIP Count	5
Do you have Other Types of Connections?	No
Less 1% Provider Allowance	Yes
Billing / Additional Adjustments	\$5.00



Gross Connections Totals

EDIT

Connections Total	10
Rate Per Connection	\$1.86 as of 01/01/2019
Gross Due	\$18.60

Allowance and Adjustment Deductions

1% Provider Allowance
(\$0.19)

Billing / Additional Adjustments
\$5.00

Explain

Donation to 9-1-1

Net Service Fee to be Remitted

Net Service Fee to be Remitted
\$23.41



Electronic Signature

I certify, *

These amounts are submitted in compliance with Sections 11-98-1 and 11-98-5, Code of Ala. 1975, as amended, along with the definitions and ordinances held within. I certify and declare that I have verified the foregoing and amounts alleged are true, to the best of my knowledge and belief.

Name *

Title *

Date

6/2/2020

< PREVIOUS

PROCEED TO PAYMENT >

Policy Support: 334-440-7911

Technical Support: 866-353-3468 or Support@AlabamaInteractive.org



Questions?



- 1** Payment Type
- 2** Customer Info
- 3** Payment Info
- 4** Submit Payment

Transaction Detail

SKU	Description	Unit Price	Quantity	Amount
	Carrier Remittance	\$23.41	1	\$23.41
Total				\$23.41

Payment

Payment Type

Payment Type *

Next >

Transaction Summary

Carrier Remittance	\$23.41
Total Fee Paid Through Alabama.gov	\$23.41

Need Help?


Select Payment Method and Continue to proceed with payment.



Payment

Payment Type

Payment Type *

Electronic Check 

Select if this payment IS being funded specifically by a **FOREIGN** source (bank or company), an International ACH Transaction ("IAT").

Next >

Customer Information

Payment Info

Cancel

Transaction Summary

Carrier Remittance \$23.41

**Total Fee Paid Through
Alabama.gov \$27.41**

Need Help?

Select Payment Method and Continue to proceed with payment.



Customer Information

Complete all required fields [*]

Country

United States

First Name *

Michelle

Last Name *

Peel

Address *

1 Commerce Street Ste 620

Address 2

City *

Montgomery

State

AL - Alabama

ZIP/Postal Code *

36104

Phone *

334-440-7911

Email ?

michelle@al911board.com

Transaction Summary

Carrier Remittance \$23.41

**Total Fee Paid Through
Alabama.gov \$27.41**

Need Help?

This service is provided by Alabama Interactive (AI) working under contract T001 awarded by the state of Alabama. The online price of items purchased through AI includes funds used to develop, maintain and expand the service offerings of the eGov contract.

This is the address where the payment confirmation will be delivered.

Next >



@alabama911board



Alabama 9-1-1 Board



@al911board



http://al911board.com



Payment

Payment Type



Edit

Electronic Check

Customer Information



Edit

Address

Michelle Peel
1 Commerce St
Montgomery, AL 36104

Phone

334-440-7911

Country

United States

Email Address

michelle@al911board.com

Payment Info

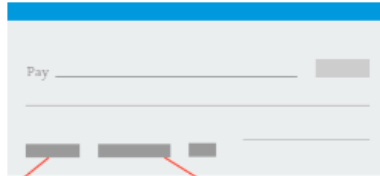
Complete all required fields [*]

Name on Account *

This is a business account.

Routing Number *

Account Number *



012345678
Routing Number

01234567890
Account Number

Re-enter Account Number *

Checking Savings

Next >

Transaction Summary

Carrier Remittance \$22.32

Total Fee Paid Through
Alabama.gov \$26.32

Need Help?

NOTE: Some accounts require you to provide the originating account information to successfully process transactions. If your bank requires an originating account, the number you will need to provide is "1522077581".



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Alabama 9-1-1 Board



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http://al911board.com

Credit Card

Customer Information



Edit

Address

Michelle Peel
1 Commerce Street Ste 620
Montgomery, AL 36104

Phone

334-440-7911

Country

United States

Email Address

michelle@al911board.com

Payment Info

Complete all required fields [*]

Credit Card Number *

Credit Card Type



Expiration Month *

Expiration Year *

Security Code *

Name on Credit Card *

Next >

Cancel

Transaction Summary

Carrier Remittance \$23.41

**Total Fee Paid Through
Alabama.gov \$24.35**

Need Help?

You have selected to pay by credit card. Complete Customer Billing Information and enter Credit Card Information.



Electronic Check

Customer Information ✓

Edit

Address

Michelle Peel
1 Commerce Street Ste 620
Montgomery, AL 36104

Phone

334-440-7911

Country

United States

Email Address

michelle@al911board.com

Payment Info ✓

Edit

Electronic Check

****6637

Name on Account

Michelle's Telco

Terms and Conditions

[Open a new window to print](#)

Yes, I authorize this transaction. Please print this page if you would like a copy of this authorization for your records.

By checking "Yes" and opting to pay by electronic debit against the bank account specified above, I agree and stipulate to all statements:

1. I am the legal owner, have power of attorney, or have legal authority in relation to the bank account specified above to be used for payment.
2. Such bank account is open, validly issued, in good standing and able to accept electronic debits.

Yes, I authorize this transaction.

Cancel

Submit Payment

Transaction Summary

Carrier Remittance \$23.41

**Total Fee Paid Through
Alabama.gov \$27.41**

Need Help?

Review payment information. You may edit Billing and Payment Method here if needed. When complete, select Submit Payment. You will receive a printable receipt at the end of your successful payment transaction.



@alabama911board



Alabama 9-1-1 Board



@al911board



http://al911board.com

Once you click submit payment, you will see a message that payment is processing.
Once it is processed, you will get sent to a confirmation page. You will also receive a confirmation email.

Mon 3/2/2020 11:56 AM
receipts@alabamainteractive.org
Payment Confirmation Receipt

To
If there are problems with how this message is displayed, click here to view it in a web browser.
Bing Maps + Get more apps

Payment Receipt Confirmation

Your payment was successfully processed.

Transaction Summary

Description	Amount
Alabama 911 Board - Remittance Fee	\$9.05
Total Fee Paid Through Alabama.gov	\$13.05

Customer Information

Customer Name: Michelle Peel
Local Reference ID: 20200302000000026
Receipt Date: 3/2/2020
Receipt Time: 12:56:19 PM EST

Payment Information

Payment Type: Electronic Check
Account Number: *****6637
Order ID: 51421562
Billing Name: Michelle Peel

Billing Information

Billing Address: 1 Commerce St Ste 620
Billing City, State: Montgomery, AL
ZIP/Postal Code: 36104
Country: US
Phone Number: 334-440-7911
Fax Number:
This receipt has been emailed to the address below.
Email Address: michelle@AL911Board.com

Make sure your IT department whitelists
receipts@alabamainteractive.org



If you need help or submitted the wrong information, you may contact

Michelle or Leah

334-440-7911 (Mon-Fri 8-4:30 CST)

911feeremittance@al911board.com

For technical assistance please contact 1-866-353-3468

support@alabamainteractive.org

Questions?

