

ALABAMA 9-1-1 BOARD MEETING and PUBLIC HEARING

Minutes of 7/19/2023

Prior notice of this regularly scheduled meeting of the Alabama 9-1-1 Board was given in accordance with the Alabama Open Meetings Act. The minutes were recorded by Ms. Michelle Peel, Program Coordinator for the Board.

Mr. Jeremy Williams, Chair for the Board, called the meeting to order at 10:00 a.m.

The roll was called as follows by Ms. Peel:

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|-----------------------------------|---|--|---|
| Brandon Broadhead | <input checked="" type="checkbox"/> Present | <input type="checkbox"/> Absent | <input type="checkbox"/> Virtual |
| Evelyn Causey | <input type="checkbox"/> Present | <input checked="" type="checkbox"/> Absent | <input type="checkbox"/> Virtual |
| Fred Johnson | <input checked="" type="checkbox"/> Present | <input type="checkbox"/> Absent | <input type="checkbox"/> Virtual |
| John Nettles | <input type="checkbox"/> Present | <input type="checkbox"/> Absent | <input checked="" type="checkbox"/> Virtual |
| Greg Silas | <input type="checkbox"/> Present | <input type="checkbox"/> Absent | <input checked="" type="checkbox"/> Virtual |
| Joby Smith | <input checked="" type="checkbox"/> Present | <input type="checkbox"/> Absent | <input type="checkbox"/> Virtual |
| Robert Smith, Secretary/Treasurer | <input type="checkbox"/> Present | <input checked="" type="checkbox"/> Absent | <input type="checkbox"/> Virtual |
| Brandon Wallace | <input checked="" type="checkbox"/> Present | <input type="checkbox"/> Absent | <input type="checkbox"/> Virtual |
| Tim Webb | <input checked="" type="checkbox"/> Present | <input type="checkbox"/> Absent | <input type="checkbox"/> Virtual |
| Jeremy Williams, Chair | <input checked="" type="checkbox"/> Present | <input type="checkbox"/> Absent | <input type="checkbox"/> Virtual |

A quorum was established. Guest introductions were made.

Mr. Jeremy Williams turned the meeting over to Ms. Leah Missildine, Executive Director of the Board, to begin the public hearing on the rules amendments. A Public Hearing was held for two proposed rules. Rule 585-X-4-.10 Statewide 9-1-1 Charge Adjustment for the growth in the CPI-U and Rule 585-X-5 Alabama Public Safety Telecommunicator Certification Program. The Public Hearing was concluded at 10:36 a.m. Mr. Jeremy Williams, Chair, then resumed the regular Board meeting. The hearing transcript is attached to these minutes.

Mr. Williams asked for a motion on Rule 585-X-4-.10. Mr. Joby Smith made the motion to certify the redline changes to Rule 585-X-4-.10. Mr. Brandon Broadhead seconded the motion. A roll call vote was taken.

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|-------------------|---|------------------------------|----------------------------------|
| Brandon Broadhead | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Fred Johnson | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Joby Smith | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Brandon Wallace | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Tim Webb | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Jeremy Williams | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |

Mr. Williams asked for a motion on the changes to Rule 585-X-5-.02. Mr. Brandon Broadhead made the motion to certify the redline changes to Rule 585-X-5-.02. Mr. Brandon Wallace seconded the motion. A roll call vote was taken.

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|-------------------|---|------------------------------|----------------------------------|
| Brandon Broadhead | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Fred Johnson | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Joby Smith | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Brandon Wallace | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Tim Webb | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Jeremy Williams | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |

Mr. Williams then asked for a motion on the changes to Rule 585-X-5-.03 for language changes. Mr. Brandon Wallace made a motion to certify the redline changes to Rule 585-X-5-.03. Mr. Tim Webb seconded the motion. A roll call vote was taken.

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|-------------------|---|------------------------------|----------------------------------|
| Brandon Broadhead | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Fred Johnson | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Joby Smith | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Brandon Wallace | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Tim Webb | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Jeremy Williams | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |

Mr. Williams then asked for a motion on the changes to Rule 585-X-5-.04. He pointed out that this rule was the main topic of the public hearing. Mr. Joby Smith made the motion to certify the redline changes and change the CEU requirement from 24 hours to 12 hours per year. Mr. Brandon Broadhead seconded the motion. Mr. Fred Johnson asked the Board about recommending 24 hours but requiring 12 hours. There was discussion between the Board members. No amendments to the original motion were entertained. Mr. Williams called for a roll call vote on Mr. Smith's motion to certify the redline changes on Rule 585-X-5-.04 and change the CEU requirement from 24 hours to 12 hours per year.

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|-------------------|---|------------------------------|----------------------------------|
| Brandon Broadhead | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Fred Johnson | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Joby Smith | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Brandon Wallace | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Tim Webb | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Jeremy Williams | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |

Mr. Williams called for unanimous consent for the approval of the agenda. It was unanimously approved with no objections. He then called for approval by unanimous consent of the minutes from the May 17, 2023 board meeting. There were no changes or objections, and the approval of the minutes was ordered. Guest introductions were made.

Mr. Williams then introduced Mr. Brandon Broadhead, a new board member, ECD Director of Homewood.

Mr. Williams turned the meeting over to Ms. Leah Missildine, Executive Director for the Board, for programmatic reports.

Programmatic Reports

Finance Report

Ms. Missildine started the programmatic reports with the financial report, presenting the financial statements. She explained that the change in the financial statements reflected what has been discussed at past meetings about transitioning from an on-staff accountant. Ms. Missildine did not ask for acceptance of the financial statements because these changes have not been presented to the Finance Committee due to changes of Board members. Mr. Fred Johnson left the meeting at 10:56 a.m. and returned at 10:58 a.m.

Ms. Missildine moved on to an update on the Legacy 9-1-1 Cost Reimbursement program. Participation and reimbursements are trending as expected. She reported that Board staff is in conversation with one carrier impacting at least 30 PSAPs. The carrier has done a review of their internal accounting system and reported to Ms. Missildine that there will be a 90% saving on legacy costs in the post-NG911 era. They have requested that they would then bill the Board for legacy costs instead of the local entity. She reported she is discussing carrier tariffs with INdigital's subject matter expert.

Mr. Tim Webb left the meeting at 11:03 a.m.

Mr. Johnson asked what these costs were, clarifying these are charges under the general 911 tariff. He and Ms. Missildine discussed the difficulty of understanding tariffs. It is confirmed that all PSAPs have IP connectivity without legacy trunks.

Mr. Webb returned to the meeting at 11:05 a.m.

Ms. Missildine provided an update on Grant Cycle 7 awards with current project status. She reminded everyone that Grant Cycle 8 is open for applications.

Education and Outreach Report

Ms. Missildine introduced Ms. Laura Ehrhart, the Board's new Education and Outreach Program Manager. She highlighted the progress Ms. Ehrhart has made since joining the staff 12 days ago. She then moved on to an update on the Alabama Public Safety Telecommunicator Certification Program. She reported that 88% of the telecommunicators in primary PSAPs across the state are certified. Ms. Missildine expressed how proud she was at the achievement of Board staff and stakeholders at making so much progress in six months. Ms. Ehrhart's goal is to get every PSAP compliant as quickly as possible. Ms. Missildine moved on to the forms staff uses for the certification program. She discussed the Board reimbursement for a certification course. She further discussed the Board considering reimbursement for CEUs if there are monies available.

Technology Report

Mr. Caleb Branch provided the report for INdigital. He began his report on the geospatial call routing in Regions 1 and 2 implemented on May 31. Region 3 implementation will go live on July 31. He talked about an interface with DATAMARK for updates. He moved on to trouble ticket analysis. He then discussed two geo-fencing events – Hangout Music Festival in Gulf Shores and Rock the South in Cullman County. He finally reported on cross border transfers from one ESInet to another – Walton and Okaloosa Counties in Florida to Alabama and back. Mr. Williams reported that it is nice to get a transfer with ANI and ALI information rather than just an admin phone number.

Mr. Anderson Brooms presented the GIS report. He highlighted his and Ms. Nida Jackson's contribution to the project and organization. Mr. Brooms has visited 44 PSAPs in three years or 42% of the PSAPs in the state. Ms. Jackson has been working on GIS data for several districts across the state. He reported that the GIS program has undertaken three major projects simultaneously – the boundary facilitation, implementation of RapidSOS Premium Portal, and issued a request for proposal for a GIS vendor. Mr. Brooms presented the boundary facilitation map for geospatial call routing. There are four areas/regions. He stressed the importance of aggregating data to the state VEP. There are seven districts that have never aggregated their GIS data to the state dataset. He then discussed working with DATAMARK and the RapidSOS Premium Portal. He stressed that the program is running authoritative local GIS data. Mr. Brooms stated that Morgan and Clarke counties would be beta testing the Portal as Ms. Jackson had remediated their data so there was strong confidence in its quality. Roll out is completely dependent on data readiness of each district. He then provided an update for the RFP proposals.

Governance Report:

Mr. Adam Brown, Deputy Director for the Board, presented 9-8-8 Memorandums of Understanding (MOUs) between crisis centers and PSAPs. It is a management of expectations for each group. He reviewed the purpose of 9-8-8 and its potential interaction with 9-1-1. Mr. Williams reported on a meeting he had with the law enforcement in his county and their lack of knowledge of resources 9-8-8 could potentially offer. There was discussion about the implementation and pitfalls encountered.

Old Business

Mr. Fred Johnson expressed appreciation of the participation of Board staff in the per-line surcharge discussion for 9-8-8 during the last legislative session.

New Business

Ms. Missildine explained she had been contacted by the ACCA representative for the 911 Summit of 2024. The date the hotel has availability is a week later than usual. She was asked to discuss with the Board members the feasibility of moving the July 2024 Alabama 9-1-1 Board meeting a week later to coincide with the Summit.

Ms. Missildine also reminded the Board that a Vice Chair needed to be elected in place of Mr. Alan Campbell since he has left the Board. Mr. Joby Smith nominated Mr. Tim Webb. Mr. Fred Johnson made the motion to elect Mr. Tim Webb to the position of Vice Chair. Mr. Brandon Broadhead seconded the motion. A roll call vote was taken.

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|-------------------|---|------------------------------|----------------------------------|
| Brandon Broadhead | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Fred Johnson | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| John Nettles | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Greg Silas | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Joby Smith | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Brandon Wallace | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Tim Webb | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |
| Jeremy Williams | <input checked="" type="checkbox"/> Yay | <input type="checkbox"/> Nay | <input type="checkbox"/> Abstain |

Motion passed unanimously. Mr. Williams stated he will have committee appointments at the next meeting. Ms. Missildine reminded the Board she is due for her yearly evaluation. She also explained to the Board that the meeting with the Sunset Review Committee is scheduled for August 23 or 24, 2023 and, usually, Board members are invited to attend.

Public Comments:

There were no public comments. Mr. Joby Smith asked about recognition for outgoing board members.

Mr. Williams informed the Board that the Board and INdigital prepared a per-circuit cost for PSAPs analysis for review as budget talks happen in September. A copy of that analysis was in the Board packet.

Adjournment:

The meeting was adjourned at 11:58 a.m.

Approved this 20th day of September, 2023.



 Signature

Secretary

 Title

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BEFORE THE STATE OF ALABAMA
9-1-1 BOARD
1 COMMERCE STREET, SUITE 620
MONTGOMERY, ALABAMA

IN RE:

CHAPTER 585-X-40-.10
STATEWIDE 9-1-1 CHARGE
ADJUSTMENT FOR THE GROWTH
IN THE CPI-U

CHAPTER 585-X-5
PUBLIC SAFETY TELECOMMUNICATOR
CERTIFICATION PROGRAM

* * * * *

ORIGINAL

* * * * *

THE 9-1-1 BOARD MEETING WAS TAKEN BEFORE
THE HONORABLE JEREMY WILLIAMS, before Jeana S.
Boggs, Certified Court Reporter and Commissioner
for the State of Alabama at Large, at the Alabama
9-1-1 Board, 1 Commerce Street, Suite 620,
Montgomery, Alabama, on Wednesday, July 19th, 2023,
commencing at 10:00 a.m., Central Standard Time.

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APPEARANCES

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BOARD MEMBERS:

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JEREMY WILLIAMS, CHAIRMAN

4

ALAN CAMPBELL, VICE CHAIRMAN

5

BRANDON BROADHEAD

6

FREDERICK JOHNSON

7

JOHN NETTLES, Virtual

8

GREG SILAS, Virtual

9

BRANDON WALLACE

10

JOBY SMITH

11

NOT PRESENT:

12

EVELYN CAUSEY

13

ROBERT SMITH

14

FOR THE BOARD:

15

BRUNSON BARNETT & SHERRER, PC

16

8020 Parkway Drive

17

Leeds, Alabama

18

205.702.6700

19

BY: SCOTT BARNETT, ESQ.

20

sbarnett@bbsslawoffices.com

21

STAFF:

22

LEAH MISSILDINE, EXECUTIVE DIRECTOR

23

ADAM BROWN, DEPUTY DIRECTOR

1 ALSO PRESENT:

2 MICHELLE PEEL

3 ANDERSON BROOMS

4 NIDA JACKSON

5 LAURA EHRHART

6 MEMBERS OF THE PUBLIC

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8 ***

9
10 EXHIBIT INDEX

11 (No exhibits were marked during the course of this
12 hearing but documents have been attached.)
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1 MR. WILLIAMS: The time is 10:00
2 o'clock. We are going to go ahead and get
3 started. This is the Wednesday, July the
4 19th, 2023, meeting of the Alabama 911
5 Board. To start off with, we are going to
6 get Ms. Peel to call the roll.

7 MS. PEEL: Brandon Broadhead?

8 MR. BROADHEAD: Here.

9 MS. PEEL: Evelyn Causey?

10 (No response).

11 MS. PEEL: Fred Johnson?

12 MR. JOHNSON: Present.

13 MS. PEEL: John Nettles?

14 MR. NETTLES: Here.

15 MS. PEEL: Greg Silas?

16 MR. SILAS: Here.

17 MS. PEEL: Joby Smith?

18 MR. SMITH: Here.

19 MS. PEEL: Robert Smith?

20 (No response).

21 MS. PEEL: Brandon Wallace?

22 MR. WALLACE: Present.

23 MS. PEEL: Tim Webb?

1 MR. WEBB: Here.

2 MS. PEEL: Jeremy Williams?

3 MR. WILLIAMS: Here.

4 MS. PEEL: We have a quorum.

5 MR. WILLIAMS: I'll let the record
6 show that Mr. Greg Silas is joining us
7 virtually. He recently had some surgery
8 done, so he is not able to travel. He can
9 participate, and all votes have to be done
10 roll call votes since he is participating.

11 MS. MISSILDINE: Mr. Nettles is
12 here also.

13 MR. WILLIAMS: Oh, and John
14 Nettles is also joining us virtually.

15 We always introduce everybody
16 that's in the gallery this morning, so
17 if you will start back there with Tim
18 and introduce yourself. I didn't see.
19 Who is that beside you? Yeah.

20 MS. DAVIS: Oh, I'm Bridget Ray
21 Davis, the Interim Director for the
22 Montgomery 9-1-1 Center.

23 MR. THOMAS: Tim Thomas, Executive

1 Director, Walker County 9-1-1.

2 MS. HILL: Tangi Hill, Director,
3 Enterprise.

4 MS. CAMPBELL: Aislinn Campbell,
5 Director, St. Clair County.

6 MR. ANDERSON: Mike Anderson from
7 DATAMARK.

8 MR. STRICKLIN: Scott Stricklin,
9 Director of Crenshaw County.

10 MS. WADE: Raven Wade, Deputy
11 Director, Dothan, Houston County.

12 MR. BRANCH: Caleb Branch with
13 INdigital.

14 MS. MURPHREE: Andi Murphree,
15 INdigital.

16 MS. CARPENTER: Melissa Carpenter,
17 INdigital.

18 SHERIFF CUNNINGHAM: Derrick
19 Cunningham, Sheriff, Montgomery.

20 SHERIFF JACKSON: Pete Jackson,
21 Sheriff, Escambia County.

22 REP. TREADAWAY: Allen Treadaway,
23 State Representative, District 51.

1 REPRESENTATIVE OLIVER: Ed Oliver,
2 State Representative, District 81.

3 MR. GAITHER: Lee Gaither, Chief
4 Operations, Jefferson County.

5 MR. WEST: Donnie West, Director
6 of Jefferson County.

7 MR. LEE: Michael Lee, Deputy
8 Director of Jefferson County.

9 MS. MCHENRY: Laura McHenry,
10 Deputy Director of Crenshaw County.

11 MR. SMITH: Michael Smith,
12 Director of Colbert County.

13 MR. McNICHOL: Charlie McNichol,
14 Director of Mobile County.

15 MS. BARKSDALE: Pam Barksdale,
16 Admin Assistant, Limestone County.

17 MS. MURPHY: Taylor Murphy, I'm
18 Operations Manager of Limestone County
19 911.

20 MS. KNIGHT: Alison Knight, Office
21 Manager, Marshall County 911.

22 MR. WILLIAMS: All right. Thank
23 you-all for being here and your interest

1 in the business of the Board.

2 The first thing on the agenda is
3 the public hearing on the proposed rule
4 amendments. Ms. Missildine.

5 MS. MISSILDINE: Today, we are
6 holding the public hearing for a series of
7 rule amendments that have been filed with
8 LSA for a Notice of Intended Action that
9 we brought before the Board at the
10 previous meeting. And those rules are
11 listed here on the slide in front of you.
12 It's two complete rules, and three
13 sections within one and one section within
14 the other. The first of which is the CPI
15 Rule -- let me backtrack this for a
16 moment.

17 Just to let you-all know where
18 we are in the process. We -- through
19 the administrative rules amendment
20 process, we have had this published in
21 the Administrative Monthly the last
22 business day of the month of May. So,
23 May 31st it was published.

1 We are conducting the public
2 hearing today, and we will adopt the
3 final draft rules for certification
4 today. That deadline for certification
5 is tomorrow. If we choose not to take
6 action on certification, then we would
7 start the amendment process over for any
8 rule or any portion of a rule that we
9 decide to potentially not take action on
10 or not vote on. And then the rule would
11 go into effect September 14, 2023.

12 The reason that I reiterate sort
13 of where we are in this processes is
14 specifically because of the CPI Rule
15 that we have in front of us today. So,
16 we have -- I'm going to come back to
17 that, if you don't mind and talk
18 specifically about the CPI Rule and
19 request comments on that because that is
20 on that is of a time-sensitive nature.

21 So, by law, we are required to
22 match the CPI every five years. And
23 it's -- there are steps described in the

1 law that we follow through what is
2 produced by the Bureau of Labor
3 Statistics. This was published in
4 January of this year. So, if you do the
5 math for inflation, the CPI for the last
6 five years, calendar years, is 19.7404%.
7 And what we do is then apply that to
8 increase the distance based on by that
9 amount of money.

10 So, with that being done, we
11 then progress through a series of
12 actions of the Board because this
13 entails two different sections of our
14 chapter.

15 Where we have to take action, we
16 have to pass the rule, and then the
17 Board has to take action. We have to
18 make notice to carriers, and there is a
19 series of steps that we have to take.

20 So, again, you've seen this
21 slide for the last five years as far as
22 this process goes with just the dates
23 updated through this process. I

1 certainly do not mind reiterating what
2 the process is if anybody has any
3 questions, but we do have to make a
4 decision on the final adoption of this
5 rule today so that we do not miss a
6 deadline according to noticing the
7 carriers, making the adjustment, and
8 then putting the new rate into effect.

9 So, with that being said, this
10 is the language that we would add to an
11 existing rule, so it is a rule
12 amendment. And we have chosen to take
13 the paragraph that was added the last
14 time that we did the CPI and then add a
15 paragraph to that. So, that is that
16 Subsection B that you -- that you see
17 there in red with an underline that
18 shows what the language for that
19 particular rule is.

20 General Counsel, is it
21 appropriate to ask if there are comments
22 regarding this specific rule now, or
23 should we take public comments

1 separately?

2 MR. BARNETT: I would recommend
3 going through your explanation and then
4 asking for general comments from --

5 MS. MISSILDINE: For both rules?

6 MR. BARNETT: -- for both rules.

7 MS. MISSILDINE: Okay. All right.
8 So, are there any questions regarding the
9 CPI at this point?

10 (No response).

11 MS. MISSILDINE: All right. So,
12 then I will backtrack to the other rule
13 regarding the Alabama Public Safety
14 Telecommunicator Rule.

15 So, again, at the last Board
16 meeting, we put before you some changes
17 that we had recommended. Most of them
18 were of changes that were of a
19 grammatical and typographical correction
20 purpose. I will tell you that we have
21 received written comments in your Board
22 packet. They were not in the Board
23 packet that was circulated because I

1 received a written letter from the
2 Baldwin County 9-1-1 Board chairman last
3 night, and I also received an email from
4 Cullman County 9-1-1 Director, Gordon
5 Sandlin, this morning just in the last
6 hour.

7 So, those have been added to
8 your packet, and I will give you just a
9 moment to read it as I go through what
10 was presented at the last Board meeting.

11 (Pause).

12 MS. MISSILDINE: Specifically for
13 the Public Safety Telecommunicator Rule
14 there are four sections to this rule,
15 three of which that we had changes that --
16 preliminary changes that we were
17 suggesting to. The first of which is to
18 clarify the number of times that you can
19 take the test in a 12-month period. It
20 was intended that you would take it a
21 total of three times rather than four to
22 mirror that of the fire college. And so,
23 we suggested that that change be made

1 because that was the original intension.
2 It was just an error on our part to allow
3 that to get through.

4 Also, for consistency's sake, in
5 the Exceptions and Exigent Circumstance
6 portion, instead of just
7 telecommunicator alone, we mirrored the
8 law to include public safety
9 telecommunicator just to be very
10 specific about the stakeholder group
11 that we are talking about, the
12 certification group that we are talking
13 about.

14 The other is: This should have
15 been B, and then we had a recommendation
16 to change the -- from the implementation
17 of the certification program to be
18 enrolled. That was just a bit of
19 clarification of when that marker --
20 that timetable started as far as how we
21 needed to start counting the 180-days as
22 it's written in the law. So, we did
23 that clarification.

1 And then, of course, we have for
2 discussion a continuing education
3 comment period, if you will. The Board
4 was told that last time they may need to
5 consider this. This is some of the
6 commentary that we had heard, but we had
7 nothing written at the time to convey to
8 us or the Board. But as of this
9 meeting, you now do have written
10 comment. Those are the two that I
11 outlined that were added to the Board
12 packet in the last 24 hours, and I do
13 believe that we have public comment that
14 may want to comment on this rule.

15 Do you-all have any questions
16 about the review of the rule itself and
17 where we are in that process?

18 MR. WILLIAMS: Will you back that
19 up one slide?

20 MS. MISSILDINE: Sure.

21 MR. WILLIAMS: 2(b), we need to
22 take out the second line after the red
23 strike "in the" in front of A-L-P-S-T.

1 That sentence doesn't make sense.

2 MS. MISSILDINE: Yes. Understood.
3 I believe Mr. Smith brought that up at the
4 last meeting, but this is --

5 MR. SMITH: I didn't know if that
6 was the same one or not.

7 MS. MISSILDINE: It is the same
8 one. It -- my apologies, these are the
9 exact slides that were presented in the
10 last Board meeting. So, I did not update
11 that. You are correct.

12 MR. SMITH: So, on the record, you
13 are saying that Jeremy and I agree on
14 something?

15 MS. MISSILDINE: Yes. Yes. Yes.

16 MR. WILLIAMS: Okay. So, at this
17 time, we will open the floor for public
18 comments on the proposed rule amendments.
19 I know we have -- I know we have one
20 person here that is going to speak. We
21 may have others. Sheriff, go ahead.

22 SHERIFF JACKSON: Do it from here?

23 MR. WILLIAMS: Yes, sir. That's

1 fine.

2 SHERIFF JACKSON: So, I am here
3 today to talk to you about the 24-hour
4 rule that was put in place. First, I want
5 to thank you for putting a rule in place
6 for training. Training is definitely
7 needed. I am not here to argue that
8 point. My problem is, is I come from a
9 small county where my dispatchers do the
10 9-1-1 dispatching. I have one dispatcher
11 and dispatch.

12 So, 12 hours is what I feel like
13 we can handle without running our budget
14 through the roof, and they can actually
15 get it done without killing themselves,
16 as well, because they can't do it while
17 they are at work because they are so
18 busy. They don't slow down.

19 We handle 27 volunteer fire
20 departments. We run the ambulances,
21 Sheriff's Office, jail. We have a lot
22 we have to keep up with and do.
23 Twenty-four hours, if I was a large

1 9-1-1 district and, you know, we had
2 centralized dispatching, it wouldn't be
3 any problem. We could handle that, but
4 we are not. And the rule doesn't fit
5 the rural areas.

6 The Sheriff's Association met on
7 the topic, and all 67 sheriffs agreed
8 that they felt 24 hours was too much
9 because it didn't fit everybody, and the
10 12 hours would be good. If it moved to
11 12 hours, that doesn't preclude anybody
12 from being able to do the 24. If there
13 is larger 9-1-1 districts that want to
14 put a rule in place at their centers
15 that they have to have the 24, then, you
16 know, what stops them from doing that?
17 But when something is put in place for
18 24 hours that we can't handle, then we
19 are told that if we don't do it, our
20 funding is going to be pulled. Well, I
21 don't receive any funding. I pay for
22 those dispatchers.

23 You know, the 9-1-1 Board

1 provides the PSAP equipment to put in
2 there, but I pay those salaries. And
3 how are you going to take something away
4 from me that I don't get?

5 And that kind of hurts us
6 because, you know, we try to work
7 together in our county. We have five
8 PSAPs. Out of those five PSAPs, every
9 one of them are staffed with just one
10 person on a shift, except for one, which
11 is the Porch Creek Band of Indians
12 because, you know, they have the funding
13 to make it work. We are not that
14 fortunate. I wish we were.

15 We would just like to compromise
16 in the rule to have it at 12 hours, and
17 then, like I said, the other PSAPs, if
18 they want to move it to 24 -- even us,
19 if I see one of our dispatchers has time
20 to get more than the 12 hours, we are
21 going to push for it. I came from an
22 agency in Pensacola, Florida. We had
23 1,700 employees. I know what it's like

1 to have an unlimited training budget and
2 have unlimited funds to spend. I also
3 know what it's like to be poor and not
4 to be able to do it because that's where
5 we are at now.

6 Your rule has backed at least 11
7 sheriffs in a corner where they are
8 stressing and they don't know how they
9 are going to complete and get the 24
10 hours that's recommended. We already
11 struggle to get the 12 hours that's
12 recommended for the deputy sheriffs. To
13 add 24 for dispatchers, that's just not
14 something we can do.

15 And, you know, I can harp about
16 it, harp about it and harp about it, but
17 at the end of the day, you know, the
18 decision is affecting us. You know,
19 it's not affecting y'all. And I would
20 hope y'all would look at this and see
21 that it has put too much of a burden on
22 us.

23 We don't want it to go away, and

1 I am not here trying to get it to stop.
2 I am here to see if y'all can meet us in
3 the middle and do something that's a
4 little more palatable for us where we
5 can run our agencies effectively on the
6 funding that we put into it, because at
7 the end of the day, we are the ones
8 responsible for paying for it. And I
9 can't have -- I can't have surprises pop
10 up that I have to pay for that I haven't
11 budgeted for.

12 So, I would ask you if you could
13 take that consideration. It would mean
14 a lot to us, and it would mean a lot to
15 our dispatchers and everybody in our
16 county. Thank you.

17 MR. WILLIAMS: Thank you. Anyone
18 else for the public comments that's on the
19 agendas?

20 REPRESENTATIVE OLIVER: Ed Oliver,
21 State Representative District 81. I
22 brought the former deputy chief of
23 Birmingham with me today, as well. He

1 runs the committee that this bill went
2 through originally.

3 The reason that we have the hour
4 amount on there, that was something that
5 we agreed to. Thank you for bringing up
6 that point, because, you know, obviously
7 we can't consider everything, and we do
8 miss some things.

9 This is an issue that I would
10 not -- I personally would not be willing
11 to give up the time, because we did go
12 through a lot of effort to try to figure
13 out how much training that we needed.

14 PSAPs in Alabama, as you are
15 well aware, are all different. I like
16 to use the term "they are the same, but
17 different," but some have more money
18 than others. Some are big operations
19 and some have one person in them.

20 Standardization is what we are
21 trying to achieve. And the reason that
22 we did this legislation is so that when
23 you dial 9-1-1, or any of my

1 constituents, they have a reasonable
2 expectation of what they are going to
3 get on the other end. And, you know, I
4 think we came a long way toward doing
5 that.

6 What I would like to do, if I
7 can get your concurrence is, we can go
8 back and we can sit down and talk about
9 this, and we can look at where funding
10 comes from. You know, we have talked
11 about having 9-1-1 districts and
12 rearranging the way PSAPs operate and
13 that sort of thing, and the future is
14 probably headed that way. I'm not
15 saying that's tomorrow or next week.

16 But I would like to be able to
17 sit down with anybody who is having a
18 problem with this and figure out another
19 way to go. You know, the Legislature
20 passes laws and gives out money; that's
21 what we do. If there's a way that we
22 can help alleviate this, I want to do
23 it.

1 But I do want to maintain the
2 training standard, and I would ask y'all
3 to back us up on that if we can figure
4 out a way to meet you and make you happy
5 there.

6 SHERIFF JACKSON: And no
7 disrespect, but, you know, this has been
8 rocking on for about two months. And I
9 have talked to some of y'all on the Board
10 about it. And, you know, to me, the
11 training standard of 12 hours, I don't --
12 I don't see what the big holdup is that.

13 And the other thing is, there is
14 other things that we have tried to get
15 Montgomery to fund and be a part of and
16 it doesn't happen. And I am not a
17 kick-the-can-and-down-the-road type of
18 guy, and there is a problem that's
19 affecting us right now. And I don't
20 see -- I don't see what the big rub is
21 from 24 to 12. I don't understand why
22 we didn't start out at a small pace and
23 work our way up to it and give everybody

1 a chance to get acclimated to it and
2 figure out what they need to do. But a
3 rule takes place and goes into effect in
4 the middle of a budget cycle. And, you
5 know, again, I don't have legislative
6 money, and I don't have all that to make
7 my ends meet. I am having to make it
8 out of the County's pockets that the
9 County doesn't have.

10 Our county is shrinking; it's
11 not growing. And it's killing us. We
12 are already having problems finding
13 dispatchers. And when I tell them they
14 have got to work overtime to get these
15 24-hour training -- or 24 training hours
16 in, guess what, they don't want to do
17 it. They want to quit. And guess what
18 happens next? The sheriff gets to work
19 his 10-hour day. Then I get to go sit
20 in dispatch and work eight more. All
21 right?

22 I am not a dispatcher. I don't
23 know how to dispatch. I don't want to

1 learn how to dispatch. That's one of
2 the hardest jobs in law enforcement to
3 do. Twenty-four hours making people
4 work from can't to can't stresses them
5 out, and they quit. Waiting on funding
6 to come from other sources stresses me
7 out because 99% of the time it doesn't
8 happen.

9 I am asking for 12 hours. I am
10 not coming in here asking for it to go
11 away. I am just trying to split the
12 difference. And I don't think that's
13 a -- I don't think that's a big ask.
14 And, you know, I don't -- I sit on our
15 Board of Directors for the Sheriff's
16 Association, and even the ones that have
17 plenty of money, they feel the same way
18 I do, that 12 hours is a good starting
19 point. Let us -- Let us get acclimated
20 it and then let us move from there.
21 Just meet me in the middle; that's all I
22 am asking. Thank you.

23 REPRESENTATIVE OLIVER: And I

1 would say, once again, we came up on that
2 amount of time through a methodology that
3 made sense. I don't disagree with what
4 you said, Sheriff. But, once again, I
5 would rather find another way than just to
6 shorten the time.

7 SHERIFF JACKSON: And I would add,
8 unless I am wrong and somebody can tell
9 me, I don't think that there was anybody
10 from a leadership prospective with the
11 sheriffs that was involved in that when it
12 happened. Our attorney from the Sheriff's
13 Association was supposed to be involved in
14 that, and he wasn't.

15 So, you know, again, it's a rule
16 that's put into place that we have no
17 control over, and we don't want control
18 over it, you know. I like the
19 test-taking part. They have got to pass
20 a test. I like that they got to have
21 training hours. But 24 hours is just
22 too much. I mean, that's too much at
23 this time, and I still haven't heard one

1 thing that I would think is valid for it
2 to be 24, and nobody can tell me why 12
3 is not sufficient.

4 It's a happy medium, and I
5 just -- you know, I would hope y'all
6 would look at it that way. Let us get
7 acclimated to it. If we want to move it
8 later, then we can talk about it. You
9 know, I don't think that would be a
10 problem. But, you know, when you start
11 out requesting the most, you know,
12 that's usually hard to handle.

13 MR. WILLIAMS: Sheriff, I have a
14 question for you. Do y'all still do APCO
15 certifications?

16 SHERIFF JACKSON: I couldn't tell
17 you. I have no idea. Any class that
18 comes up, we send everybody to the
19 conferences and all that, and they take
20 all the certifications they can get.

21 MR. WILLIAMS: Okay.

22 SHERIFF JACKSON: But, you know,
23 again, 24 hours, that's just not something

1 that we can send them off for a day and
2 then come back and have. It's killing us.

3 MR. WILLIAMS: We compiled a -- I
4 had the Board staff compile a list of the
5 different programs that we have got. We
6 have got APCO, of course, which is
7 basically the most popular, and that's
8 what most everybody in the State has been
9 using for years. I know I have been using
10 that for 22 years myself. IAED, the HITS
11 program, PowerPhone, and the Alabama Fire
12 College is different certification
13 programs. That's five different programs.

14 And I know y'all were on the
15 list for the APCO, that y'all did use
16 APCO. That's why I asked if you still
17 did use APCO.

18 SHERIFF JACKSON: I know we are
19 using Virtual Academy. We had already
20 enrolled in that. The problem is, with
21 the Virtual Academy -- so, I have got one
22 dispatcher in there. So, number one, I am
23 not going to let them sit there and take

1 classes when they are supposed to be
2 monitoring those radios because, you know,
3 if my officers are out there, if they get
4 hurt, that's on them. I don't allow them
5 to watch TV.

6 So, whatever classes they take,
7 they are going to have to take those,
8 you know, as an extra duty option that's
9 going to incur the overtime. Twelve
10 hours -- I've crunched the numbers -- I
11 can be make the 12 hours work. I can't
12 make the 24 hours work.

13 MR. WILLIAMS: Right. So, to
14 answer your questions about why we decided
15 with 24, we had an education committee. I
16 was a part of that. Robbie Young with St.
17 Clair County. Greg Silas was a part of
18 it. Remind me who else was?

19 MS. MISSILDINE: We had
20 representatives from Alabama APCO, Alabama
21 NANA, and Alabama AAND. So, because those
22 members have changed --

23 MR. WILLIAMS: Yes.

1 MS. MISSILDINE: -- over the
2 course of the year --

3 MR. WILLIAMS: I don't remember
4 all the folks that were there.

5 MS. MISSILDINE: -- but there were
6 at least three representatives from each
7 of those organizations.

8 MR. WILLIAMS: Right. So, the
9 reason with decided on 24 to start with is
10 because the majority of everybody in
11 Alabama used APCO, including your
12 department. They are on the list for
13 APCO, which their requirement was 24
14 hours. So, that's the reason why we
15 initially started with 24 hours. Yeah.
16 So...

17 SHERIFF JACKSON: That 24 is in
18 two years or one year?

19 MR. WILLIAMS: That 24 is per
20 certification year. Plus you have got to
21 pass a recert quiz. So, not only do you
22 just do the hours, but you also have got
23 to pass a quiz at the end of the hours for

1 each year. Yeah.

2 So, that's the reason we started
3 out with 24 is to mirror what the
4 majority of everybody in Alabama did.

5 SHERIFF JACKSON: I don't know of
6 any of my folks that's getting 24 hours of
7 training a year. And I will check with my
8 dispatch supervisor, but I think it's two
9 years. But I will check.

10 But, again, that's still 24
11 hours is a lot of time to have.

12 MR. WILLIAMS: Anybody else?
13 Public comments for the -- any of the
14 proposed rule changes?

15 (No response).

16 MR. WILLIAMS: Also, in the Board
17 packet, as Leah mentioned, we have two
18 letters. Let me find them again. One is
19 from the Baldwin County chairman --
20 Baldwin County 9-1-1 chairman. And the
21 other is from Gordon Sandlin, the Director
22 of Cullman County 9-1-1.

23 MR. McNICHOL: I didn't know I

1 could write a letter. I would have done
2 that. I'm Charlie McNichol from Mobile
3 County.

4 So, I think y'all know how I
5 feel about this from two months ago.
6 Today would be different, I promise.
7 But this is a -- this is an opportunity
8 in a rule -- it's not in the law, so
9 it's not up to the Legislature. It's in
10 a rule where we can, as a 9-1-1
11 community, help someone who is our -- a
12 partner of ours with something they say
13 is putting a strain on them. I mean, it
14 doesn't mean you can only do 12. If you
15 want to do 24 or a 100 or whatever you
16 want to do, do that. But why would we,
17 when we hear people -- and there's
18 probably others that don't even know
19 this is going on today that's affecting
20 them, as well. Why would we, a group
21 that said when we passed this
22 legislation we were going to work with
23 our partners and we were going to do all

1 these things to work together -- as the
2 sheriff said, shoot it up to 24 right
3 out of the box. If we come to 12 and a
4 couple of years we want to go to 18,
5 that's fine. But the fire service who
6 is now the highest started at less than
7 10, I think. APOSTC started at 12; they
8 are still at 12.

9 So, I mean, I just think
10 reasonableness ought to kick in at some
11 point during this and not just take such
12 a strong stand on a number, a number.
13 The man is not asking for money.

14 So, I just implore y'all to be
15 reasonable and do it with a stipulation
16 in the motion maybe that you will look
17 at it again later. But to come out of
18 the box with 24, and you've got people
19 telling you it's creating a hardship, I
20 just think that's just being difficult
21 and not being reasonable at all.

22 MR. JOHNSON: Mr. Chairman?

23 MR. WILLIAMS: Yes, sir.

1 MR. JOHNSON: May I direct two
2 questions to a comment?

3 MR. WILLIAMS: Yes, sir.

4 MR. JOHNSON: Mr. McNichol, I have
5 great respect for your opinion, and that
6 is why I am going to ask. You understand
7 that 24 is not an arbitrary number. You
8 understand well-informed, experienced
9 people came up with that. In your
10 professional opinion as the director of
11 Mobile County, is 12 hours acceptable as a
12 minimum standard for people who have
13 already obtained the certification and
14 passed the test?

15 MR. McNICHOL: Yes, sir.

16 MR. JOHNSON: You can make that
17 work?

18 MR. McNICHOL: Oh, yeah. Twelve
19 hours of CEs?

20 MR. JOHNSON: Twelve hours?

21 MR. McNICHOL: Oh, yeah. Yes,
22 sir. And honestly, Fred, in a district
23 our size, we will probably do more. And a

1 lot of these guys at this table are of
2 agencies in this room of size will
3 probably do more. But once they have
4 already -- Once they have already achieved
5 the certification just to maintain that
6 certification, 12 is plenty. I mean, 12
7 is -- that's what police officers carrying
8 guns have.

9 So, yeah, I answered your
10 question.

11 MR. JOHNSON: Thank you. Sheriff,
12 I have two questions for you.

13 SHERIFF JACKSON: Yes, sir.

14 MR. JOHNSON: The first one is,
15 it's an absolute repeat of that.

16 In your professional opinion, as
17 the Sheriff of Escambia County, are
18 those 12 hours sufficient to maintain an
19 adequate standard of public safety for
20 the people in question?

21 SHERIFF JACKSON: Yes, sir. One
22 hundred percent.

23 MR. JOHNSON: My next question,

1 you raised an issue that concerns me as a
2 9-1-1 Board member far more than this
3 instance. You are providing the
4 dispatchers under the Sheriff's budget for
5 the primary PSAP of Escambia County; is
6 that correct?

7 SHERIFF JACKSON: That's correct.

8 MR. NETTLES: Did I hear you
9 correct?

10 SHERIFF JACKSON: And not only am
11 I providing it, the City of Brewton, the
12 City of East Brewton, the City of
13 Flomaton, the City of Atmore, the Porch
14 Band of Creek Indian all provide the
15 dispatching services for every 9-1-1 PSAP,
16 and there is no budgeted money that comes
17 from our 9-1-1 Board that pays for that.

18 MR. NETTLES: Is there an easy
19 answer to the question why does the
20 Escambia County ECD not fund any personnel
21 with the dollars sent to them by this
22 Board?

23 SHERIFF JACKSON: To answer your

1 question honestly, to try to put together
2 a centralized 9-1-1 dispatching became a
3 pissing match because everybody wanted to
4 be in charge, except for me, because I
5 don't want to be in charge of it. They
6 can have it. So, they never would split
7 it.

8 So, the other part of it is, is
9 our 9-1-1 Board is not comprised of
10 stakeholders. Our 9-1-1 Board is
11 comprised of people that really don't
12 have any skin in the game whatever, no
13 law enforcement, no fire, things of that
14 nature.

15 So, trying to get them to
16 understand what we deal with on a daily
17 basis is always difficult. It's easy
18 for people that haven't sat in our shoes
19 to think what we need do, and they don't
20 understand it. And even to invite them
21 to come take a look at it, you know,
22 falls on deaf ears.

23 So, you know, they are great

1 people. Their jobs that they had before
2 coming on the Board they did great at
3 that. But, you know, I don't go to a
4 baker and ask him for banking advice.
5 You know what I mean? I go to somebody
6 that does it. That's the problem we
7 have.

8 I am eating a full bill, but I
9 have got folks telling me how I am going
10 to run my office, how I am going to
11 budget my money, and how I am going to
12 spend it. But at the end of the day
13 when I go in the hole, the community
14 comes after me. They don't come after
15 the State 9-1-1 Board. I have a problem
16 with that.

17 You know, if it was y'all's
18 money in the game, hey, whatever, no
19 problem. But it's my citizens' money
20 that I am responsible for. And you
21 can't let the tail wag the dog.

22 MR. JOHNSON: Thank you for your
23 candid answer. I appreciate that.

1 SHERIFF JACKSON: Thank you, sir.

2 MR. WILLIAMS: I find it
3 disturbing that your local ACD does not
4 fund your PSAP at all. I'm sure everybody
5 in this room that's got anything to do
6 with the 9-1-1 center finds it disturbing
7 also.

8 SHERIFF JACKSON: Now, I want to
9 be clear. They pay for the equipment.

10 MR. WILLIAMS: Right.

11 SHERIFF JACKSON: But they don't
12 pay for my people.

13 MR. WILLIAMS: Right.

14 SHERIFF JACKSON: They have a
15 little grant they offer for, like, \$5,000
16 or \$10,000 a year you can apply for. But,
17 you know, my dispatchers work 12-hour
18 shifts. Well, because they are not
19 considered first responders and can't work
20 twelves, I have to pay them the overtime
21 for that already that I am in.

22 So, you know, it's just every
23 time we turn around it's more money,

1 more money. Well, I have got a lot
2 going out, but I don't see it coming in.

3 Now, we are in the process -- I
4 met with our county commission. They
5 are not in favor of the 24 hours either.
6 And I have met with them, and we are in
7 the process -- the next county
8 commission meeting we have got some
9 people that are up on the Board, and we
10 are going to start addressing that.

11 You know, it really didn't bring
12 it into focus of what the problems were
13 until this popped up. And now it's kind
14 of opened everybody's eyes that we need
15 to make some changes. So, you know, we
16 are in the process of doing that. But
17 the 24 hours is killing us.

18 And, again, I came from a -- I
19 had ten dispatchers on the shift in
20 Pensacola at a time. And, you know, I
21 called them about the 24 hours. They
22 are like, that's kind of a lot of time.

23 So, I just need you to meet me

1 halfway. I'm not asking for a lot.

2 Just a little.

3 MR. WILLIAMS: Any more questions
4 from the Board members for the
5 commentators?

6 SHERIFF CUNNINGHAM: I guess I'm
7 going to have to say --

8 MR. WILLIAMS: Yes, sir.

9 THE COURT REPORTER: Name, please.

10 SHERIFF CUNNINGHAM: Derrick
11 Cunningham, Sheriff of Montgomery.

12 You know, he brought this to our
13 association and all of us was there at
14 our conference, and we talked about it.
15 And he got unanimous support behind the
16 12 hours.

17 Montgomery County, I don't have
18 a problem with the 24. I don't have a
19 problem with it because we have got the
20 dispatchers, and we can allow the time
21 for them to get it. I am just like
22 Charlie. We can probably do more, but
23 when you start looking at the rural

1 counties, such as the Bullocks and the
2 Escambias and some of those that have
3 this concern, you know, we have got to
4 look at those, as well. We can't just
5 look at the larger counties and say,
6 well, it's feasible for them to do that.

7 So, he brought it to us. We
8 made a motion. We all voted unanimously
9 to support him on this. And so, that's
10 why I am here, to let you-all know, it
11 ain't about just the larger counties.
12 It's about the smaller counties, too.

13 And that's the way I look at it
14 dealing with being in Montgomery when my
15 counties next door need cars. I am
16 trying to find my way of being able to
17 donate cars to them, because they don't
18 have the funding that we have. They
19 don't get the money that we have. But
20 we still have got to be there for them,
21 and we want to make sure that their
22 people are getting the same training and
23 getting the same needs that we give our

1 people. Even though we may go a little
2 bit over and beyond, but we have more to
3 go over and beyond, not them.

4 So, if you would be able to
5 consider something to meet him halfway.
6 It's just not him, it's several other
7 sheriffs, as well.

8 MR. WILLIAMS: Thank you, Sheriff.

9 Hearing no more comments from
10 the public hearing, we will move on to
11 the adopting -- or making changes to any
12 of these proposed rule amendments. We
13 are going to do these one at a time?

14 MR. BARNETT: A formal end to the
15 public hearing would be appropriate.

16 MR. WILLIAMS: Yes. At this time,
17 at 10:36, we will close the public
18 hearing. Go into the regular business of
19 the State 9-1-1 Board.

20
21 (Deposition concluded at
22 approximately 10:36 a.m.)

23 * * * * *

1 REPORTER'S CERTIFICATE

2 STATE OF ALABAMA

3 TALLAPOOSA COUNTY

4 I, Jeana S. Boggs, Certified Professional
5 Reporter and Notary Public in and for the State of
6 Alabama at Large, do hereby certify on Wednesday,
7 July 19th, 2023, I reported the meeting of the STATE
8 OF ALABAMA 9-1-1 BOARD, IN RE THE MATTER OF:

9 CHAPTERS 585-X-5 AND 585-X-40-.10

10 PUBLIC SAFETY TELECOMMUNICATOR

11 CERTIFICATION PROGRAM

12 that the foregoing colloquies, statements thereto
13 were reduced to 44 typewritten pages under my
14 direction and supervision; that this is a true and
15 accurate transcription of the meeting.

16 I further certify that I am neither of
17 relative, employee, attorney or counsel of any of
18 the parties, nor am I a relative or employee of such
19 attorney or counsel, nor am I financially interested
20 in the results thereof. All rates charged are usual
21 and customary.

22 I further certify that I am duly licensed
23 by the Alabama Board of Court Reporting as a

1 Certified Court Reporter as evidenced by the ABCR
2 number following my name found below.

3 This the 17th day of August, 2023, in the
4 year of our Lord.

5
6
7 15/Jeana S. Boggs
8 Jeana S. Boggs, CCR
9 ABCR NO. 7, 9/30/2023
10 Certified Court Reporter and
11 Notary Public
12 Commission expires: 8/9/2026

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MR. ANDERSON:
[1] 6/6
MR. BARNETT:
[3] 12/2 12/6 44/14
MR. BRANCH:
[1] 6/12
MR.
BROADHEAD: [1]
4/8
MR. GAITHER:
[1] 7/3
MR. JOHNSON:
[10] 4/12 34/22
35/1 35/4 35/16
35/20 36/11 36/14
36/23 39/22
MR. LEE: [1] 7/7
MR. McNICHOL:
[5] 7/13 32/23
35/15 35/18 35/21
MR. NETTLES:
[3] 4/14 37/8 37/18
MR. SILAS: [1]
4/16
MR. SMITH: [4]
4/18 7/11 16/5
16/12
MR. STRICKLIN:
[1] 6/8
MR. THOMAS:
[1] 5/23

MR. WALLACE:
[1] 4/22
MR. WEBB: [1]
5/1
MR. WEST: [1]
7/5
MR. WILLIAMS:
[29] 3/13 5/3 5/5
5/13 7/22 15/18
15/21 16/16 16/23
21/17 28/13 28/21
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31/3 31/8 31/19
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35/3 40/2 40/10
40/13 42/3 42/8
44/8 44/16
MS.
BARKSDALE: [1]
7/15
MS. CAMPBELL:
[1] 6/4
MS.
CARPENTER: [1]
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Leah Missildine

From: Gordon Sandlin <glsandlin@cullman911.org>
Sent: Wednesday, July 19, 2023 9:20 AM
To: Leah Missildine
Cc: Gordon Sandlin
Subject: 585-X-5 Public Safety Telecommunicator Certification Program Comments

Leah,

Thank you for contacting me about this. I found the original email, but the reply did not go through. My only concern is with the starting with 24 hours needed each year for CEU's. I know telecommunicators deal with police, fire and medical and at some time 24 hours may be needed in order to sustain competence, but starting with 24 hours a year will put a strain on agencies to have their employees get the class and/or computer time because they will have to pay for someone to be at the console while others are working on CEU's. Which will increase cost in salaries. I think 12 hours is much more reasonable then work up from there if needed. Any agency can give their people more training at any time, but mandating 12 over 24 is the best place to start.

Again, thank you,

Gordon L. Sandlin

Director

Cullman County E911 District

604 7th Ave SW

Cullman, Alabama 35055

256-734-0911 Office

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glsandlin@cullman911.org

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Director



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MARK D. RYAN
General Counsel

911 Telecommunicator Circle
Robertsdale, AL 36567
251-947-3911

July 18, 2023

Alabama 9-1-1 Board
1 Commerce Street
Montgomery, AL 36104

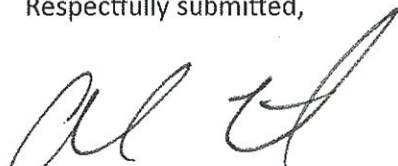
Re: Public Hearing for
Proposed Rule Amendment 585-X-4-.10
Proposed Rule Amendment 585-X-5-.02
Proposed Rule Amendment 585-X-5-.03
Proposed Rule Amendment 585-X-5-.04

To whom it may concern,

The Baldwin County Emergency Communication District supports all of the proposed changes in the above referenced Rule(s). In addition, we support the amendment of 585-X-5-.04 Section (4) Continuing Education Units (CEUs) – we believe that a minimum requirement of 12 hours of CEUs per 12-month period is sufficient to maintain a certification that only requires 40 hours of training to become certified. Although we understand that the current requirement of 24 hours is less than many of our partners in public safety the number of hours required for their certification is much higher than 40 hours. In comparison, the State of Florida requires 232 hours for their Public Safety Telecommunicator Certification and their CEU requirement is only 20 hours in a 24-month period.

We truly appreciate all of the hard work the Certification Committee has put into this program and are excited to see what the future holds for Public Safety Telecommunicators in the State of Alabama. If you have any questions regarding this matter I can be reached at 251-580-1682.

Respectfully submitted,



AL Tolbert
Chairman

MEETING SIGN-IN SHEET

Agency: *Alabama 9-1-1 Board*


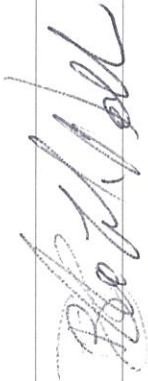

Date/Time: *July 19, 2023 @ 10:00am*

Chair: *Jeremy Williams*

Location: *1 Commerce Street, Suite 620
Montgomery, AL 36104*

Type: *Regular*

Purpose: *Public Hearing and Board Meeting*

| Name | Title | Agency/Company | E-Mail | Signature |
|--------------------|---------------|----------------------------|--|---|
| Broadhead, Brandon | Director | Homewood 9-1-1 | Brandon.Broadhead@homewoodal.org |  |
| Causey, Evelyn | President/COO | Hayneville Telephone | ecauser@htcnet.net | |
| Johnson, Fred | CEO | Farmers Telecommunications | fjohnson@staff.farmerstel.com |  |
| Nettles, John | President | Pine Belt Telephone | john@pinebelt.net | |
| Silas, Greg | Director | City of Birmingham 9-1-1 | Greg.silas@birminghamal.gov | |
| Smith, Joby | Director | Baldwin County 9-1-1 | jsmith@baldwin911.org |  |
| Smith, Robert | Sr. Manager | Charter Communications | Robert.smith9@charter.com | |
| Wallace, Brandon | Director | Limestone County 9-1-1 | brandon@alc911.org |  |
| Webb, Tim | Director | Winston County 9-1-1 | Winston008@centurytel.net | |
| Williams, Jeremy | Director | Geneva County 9-1-1 | jwilliams@34entral.com |  |

MEETING SIGN-IN SHEET

Agency: *Alabama 9-1-1 Board*

Date/Time: *July 19, 2023 @ 10:00am*

Chair: *Jeremy Williams*

Location: *1 Commerce Street, Suite 620
Montgomery, AL 36104*

Type: *Regular*

Purpose: *Public Hearing and Board Meeting*

| Name | Title | Agency/Company | E-Mail | Signature |
|--------------------|----------------------------------|-----------------------------------|--|---|
| Anderson, Michael | Senior Project Manager | DATAMARK | manderson@mkbakerintl.com | |
| Barnett, Scott | Partner | Brunson, Barnett, & Sherrer, P.C. | sbarnett@bbslawoffices.com |  |
| Branch, Caleb | VP of Market Management | INdigital | cbranch@indigital.com | |
| Brunson, Johnny | Partner | Brunson, Barnett, & Sherrer, P.C. | jbrunson@bbslawoffices.com | |
| Carpenter, Melissa | Market Manager | INdigital | Mcarpenter@indigital.com | |
| Moreland, Jeremy | Partner | MST | jmoreland@mstcpa.com | |
| Morrison, Rachel | GIS Product Manager | INdigital | rmorrison@indigital.net | |
| Murphree, Andi | Inside Sales and Support Manager | INdigital | amurphree@indigital.net | |
| Sherrer, Jeff | Partner | Brunson, Barnett, & Sherrer, P.C. | jsherrer@bbslawoffices.com |  |
| Mike Anderson | PM | Data mark | mpanderson@mkbakerintl.com |  |
| | | | | |
| | | | | |

MEETING SIGN-IN SHEET

Agency: Alabama 9-1-1 Board

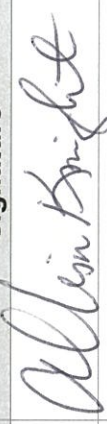











Date/Time: July 19, 2023 @ 10:00am

Chair: Jeremy Williams

Location: 1 Commerce Street, Suite 620
Montgomery, AL 36104

Type: Regular

Purpose: Public Hearing and Board Meeting

| Name | Title | Agency/Company | E-Mail | Signature |
|----------------------|-----------------|-------------------|--------------------------------|---|
| Allison Knight | Office Man. | Marshall 911 | a.knight@marshall911.com |  |
| Taylor Murphy | Operations Mgr | Athens-LStone 911 | tayloreac911.org |  |
| Pam Backsdale | Admin Asst. | Athens-LStone 911 | pam@alc911.org |  |
| Tim Thomas | Director | Walker-County 911 | -tim.thomas@walker911.org |  |
| Raven Wade | Deputy Director | Dothan HCE | rwade@dothan.org |  |
| Paula Simmons | Director | Ozark Dale | paula.simmons@ozarkdale911.org |  |
| ALLEN THEADAWAY | STATE REP. | LEGISLATURE | THEADAWAY51@ALICAN |  |
| Ed Oliver | State Rep | Legislature | Ed.Oliver@alhouse.com |  |
| Bridgette Wright-Jam | Asst Director | Mont. 911 | bwright@mont911.org |  |
| Il Tangi Hill | Director | City of Epruse | thill@enterpriseal.gov |  |
| Michael Smith | Prefector | CoSERT Co 911 | molsmith@colbert911.org |  |
| Heath Jackson | Sheriff | Escambia | hjs@escambia.org |  |

MEETING SIGN-IN SHEET

Agency: Alabama 9-1-1 Board









Date/Time: July 19, 2023 @ 10:00am

Chair: Jeremy Williams

Location: 1 Commerce Street, Suite 620
Montgomery, AL 36104

Type: Regular

Purpose: Public Hearing and Board Meeting

| Name | Title | Agency/Company | E-Mail | Signature |
|------------------|-----------------|------------------|--------|---|
| Charles McMillan | Director | MSCD | |  |
| Aislinn Campbell | Director | State | |  |
| Lee Cochran | Chief Ops | Jeffco | |  |
| Don Pickett | Director | JEFFCO | |  |
| Michael Lee | Deputy Director | JEFFCO 9-1-1 | |  |
| ERIN BLAIR | CEO | HMC 9-1-1 | |  |
| Jeremy Moreland | | MST CPAs | |  |
| BART BLOCKMAN | Member | Houston Co Commr | |  |
| Melissa Caputo | | Indigital | | |
| Caleb Branch | | " | | |
| Andi Murphree | | " | | |
| | | . | | |