

MARCH 21, 2018 BOARD MEETING 1 COMMERCE STREET MONTGOMERY, AL

Agenda

Introduction

- Call to Order
- Roll Call
- Agenda Approval (Tab 1)
- Minutes Approval (Tab 2)
- Guest Introductions

Reports

- Staff Reports (Tabs 3-6)
 - Director's Report
 - Financial Report
 - ANGEN Report
 - Legal Repot
- Committee Reports (Tabs 7)

Closing

- Public Comments
- Next Meeting
- Adjournment



Staff Reports (Tabs 3-6)



Director's Report

(Tab 3)

MRS. LEAH MISSILDINE



HB427, SB333, and SB341

Relating to missing persons; to amend Sections 26-19A-2 and 26-19A-4, Code of Alabama 1975, to provide for a missing senior citizen alert to be issued for persons suffering from Alzheimer's disease or dementia, regardless of age, and to provide guidelines for the issuance of the alert; and to require specialized training for law enforcement personnel who participate in searching for missing persons with Alzheimer's disease or dementia.



HB300

Relating to emergency communication services; to require all districts responsible for the oversight of 911 emergency dispatch offices to require 911 emergency dispatch operators to be trained in the delivery of high quality telephone cardiopulmonary resuscitation; to require the training to follow certain standards and to require the 911 Board to monitor compliance by responsible districts and 911 emergency dispatch offices.



HB409

Relating to infants; to amend Sections 26-25-1, 26-25-3, and 26-25-4, Code of Alabama 1975, to allow for the use of an infant safety device for the purpose of allowing parents to anonymously deliver infant children to emergency medical service providers as well as fire department facilities.



HB307

To amend Section 36-7-21, Code of Alabama 1975, relating to persons traveling in service of the state or any of its departments, institutions, boards, bureaus, commissions, councils, committees, or other agencies.



HB449

Relating to public K-12 education; to authorize the formation of trained volunteer school emergency security forces at public schools in the state consisting of current and retired school employees and local citizens; to provide for the role of the sheriff and the chief of police in the training and supervision of emergency security forces; to provide for indemnification; and to provide for implementation of the act by the State Board of Education and local boards of education.



Cost Recovery (Tab 3, page 11-12)

Carrier	FY	E17 Projected		FYE17 Actual	FY	E18 Projected		fference from E17 Projected
CSpire or Cellular South	\$	700,880.00	\$	367,082.77	\$ \$	864,335.00 486,800.00	\$	163,455.00 (214,080.00)
Pinebelt			-Aj	pproved,006.00-		147,664.00		14,164.00
SouthernLINC		641,740.00		567,952.95		1,032,626.00		390,886.00
Sprint		1,058,068.60 ^A	pp	roved _{64,026.96}		689,091.16		(368,977.44)
	\$	2,534,188.60	\$	1,617,068.68	\$	2,356,181.16	\$	(178,007.44)



Cost Recovery (Tab 3, page 12)

Cost Recovery Reimbursements Requested & Paid during February 2018 Cellular South (Cspire) [*if FY18 plan approved for Cellular South(CSpire)]

•	Cellular South (Cspire) [*if FY18 plan approved for Cell	lular South(CSpire)]
	November 2017	
	9/30/18 Phase I – Recurring	\$ 10,861.06
	9/30/18 Phase II – Recurring	21,240.68
	Total	\$ 32,101.74
	December 2017	
	9/30/18 Phase I – Recurring	\$ 13,551.30
	9/30/18 Phase II – Recurring	25,277.93
	Total	\$ 38,829.23
	January 2018	
	9/30/18 Phase I – Recurring	\$ 10,001.66
	<u>9/30/18 Phase II – Recurring</u>	34,417.69
	Total	\$ 44,419.35
	Pinebelt	
	January 2018	
	9/30/18 Phase I – Recurring	\$ 581.00
	9/30/18 Phase II – Recurring	9,394.00
	Total	\$ 9,975.00
	February 2018	
	9/30/18 Phase I – Recurring	\$ 581.00
	9/30/18 Phase II – Recurring	9,394.00
	Total	\$ 9,975.00

All Total

\$135,300.32



Director's Report (Tab 3, page 13)

Wpcoming Events

- 3/21 Board Meeting
- 3/22-23 Alabama APCO Spring Two-Day Workshop (Guntersville)
- 4/17-18 GIS of Alabama Conference (Orange Beach)
- 4/19 Alabama NENA 2nd Quarter Meeting (Orange Beach)
- 5/16 Board Meeting
- 6/16-21 NASNA/NENA 2018 (Nashville, TN)
- 7/18 Board Meeting (Confirmed: Afternoon Meeting due to AAND Workshop adjourning at Noon)
- 8/5-8 APCO 2018 (Las Vegas, NV)
- 9/19 Board Meeting
- 10/14-17 Gulf Coast 9-1-1 Conference (Orange Beach)
- 11/14 Board Meeting (Second Wednesday due to Thanksgiving holiday)

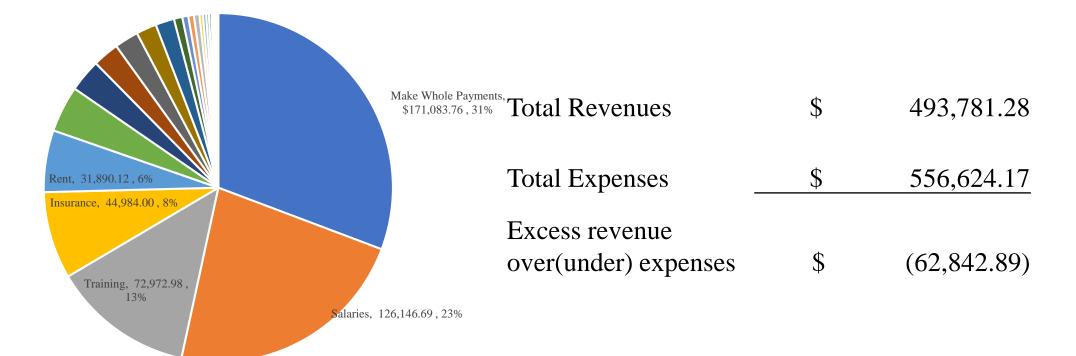


Financial Report

MR. RON COOLEY



Statement of Revenue and Expenses-Cash Basis Operations Fund For Five Months Ended February 28, 2018



- Make Whole Payments
- Rent
- Depreciation
- Copier Rental & Supplies
- Utilities
- Travel-Board

- yments Salaries • Legal
 - Audits
 - Travel- Instate
 - Office Supplies
 - Advertising & MarketingPhone

Insurance

Health Insurance

- Retirement Expense
- Payroll Taxes

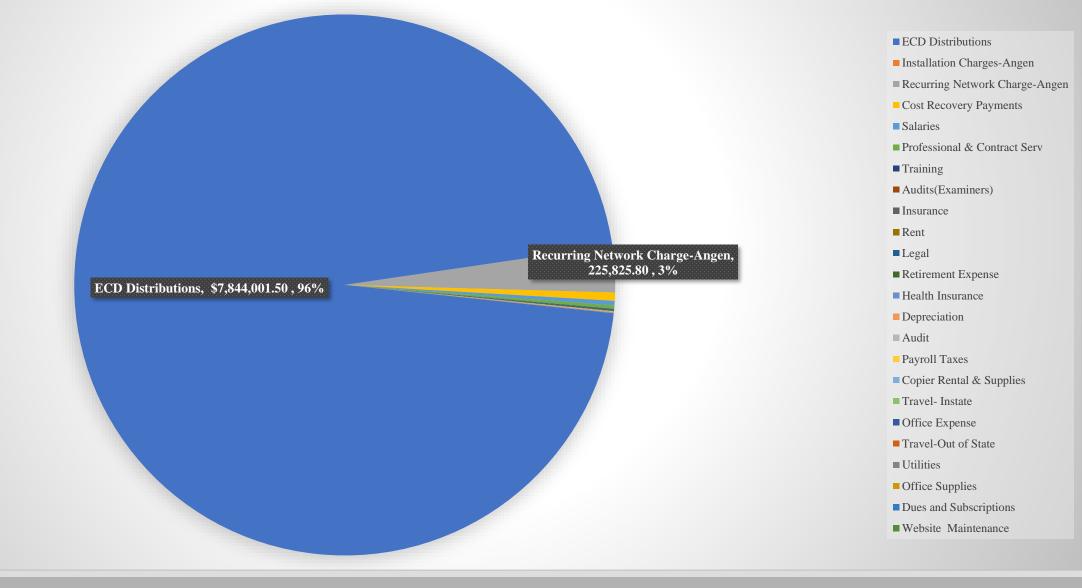
Training

- Office Expense Travel-Out of State
- Dues and Subscriptions
 Website Maintenance
 - Postage

- Meeting Supplies & Expense
 - ones & Expense

Professional & Contract Serv

Statement of Revenue and Expenses-Cash Basis Total Funds For Five Months Ended February 28, 2018



Financial Statements Statement of Assets & Fund Equity-Cash Basis as of February 28, 2018 (Tab 4, page 26)

		•	
ASSETS			
Total Current Assets	28,776,960.14		
Net Property and Equipment	136,337.00		
Total Assets	\$ 28,913,297.14		
LIABILITIES AND FUND EQUITY			
Total Current Liabilities	1,596.78		
Total Fund Equity	 28,911,700.36		
Total Liabilities & Fund Equity	\$ 28,913,297.14		

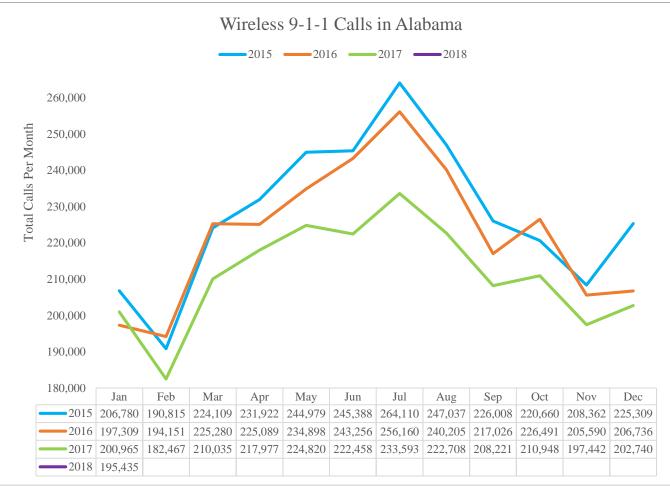


ANGEN Report (Tab 5)

ANGEN TEAM



ANGEN (Tab 5)





ANGEN February and March Project Review

PRESENTED MARCH 21, 2018

911 AUTHORITY



Past Months Activities

Continued PSAP surveys and interviews with INdigital

PSAP cutovers to ANGEN

Bandwidth conversion complete!

Research and analysis on cost recovery

Meetings with wireless providers

Began planning for Federal Grant

Began analysis and updates to a State Plan that aligns with the requirements of the grant program



Action Items

Continue ESInet planning with INdigital

Maintain and update PSAP cutover strategy

Continue PSAP surveys and visits

Continue PSAP cutovers (INdigital with details)

Support for legislative updates planning and drafting

Continued work on Cost Recovery Plans technical details

Planning for the National 911 Program's grant application process

- Plan for the AL grant application
- Attend April GIS conference
- Ensure the State Plan aligns with the requirements of the grant program



Q-1 Alabama ANGEN 9-1-1 Report for the reporting interval ending March 21, 2018

with data from



section A – ANGEN 2.0 ESiNet overview

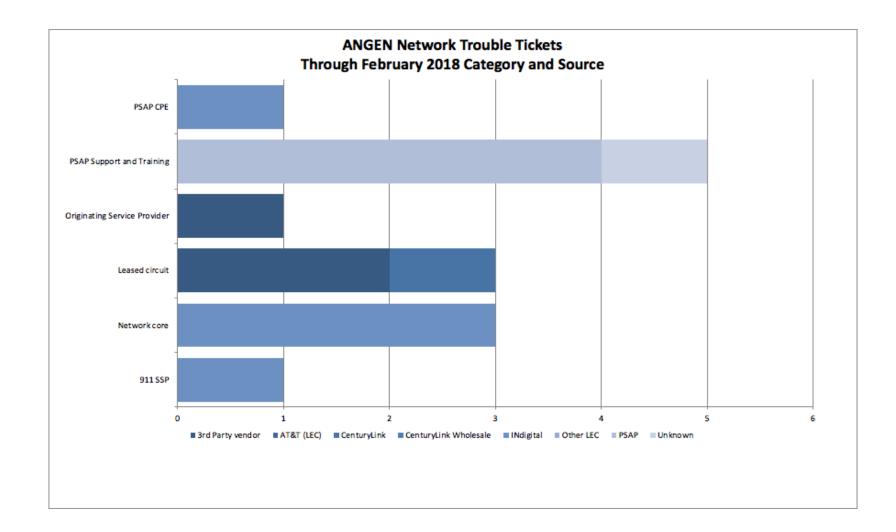
- 1. Work continues to refine the design of the ANGEN 2.0 network.
- 2. Week of February 6th INdigital cut the wireless traffic to the new network
 - a. Identified CSPIRE, Southernlinc were not on the original Bandwidth wireless network
 - i. CSPIRE moved to ANGEN 2.0 network March 7th
 - ii. Working with Southernlinc to schedule conversion
 - b. No major service issues to report since conversion
- 3. AGNEN 2.0 network buildout
 - a. Aggressive network buildout to the PSAPs underway (see attached MAP)
- 4. ANGEN Reporting Dashboard 2.0 (see attached screenshots)
- 5. IP network outage on March 8th required Henry and Geneva county PSAP to use MEVO for several hours until "workstation" network could be recovered.

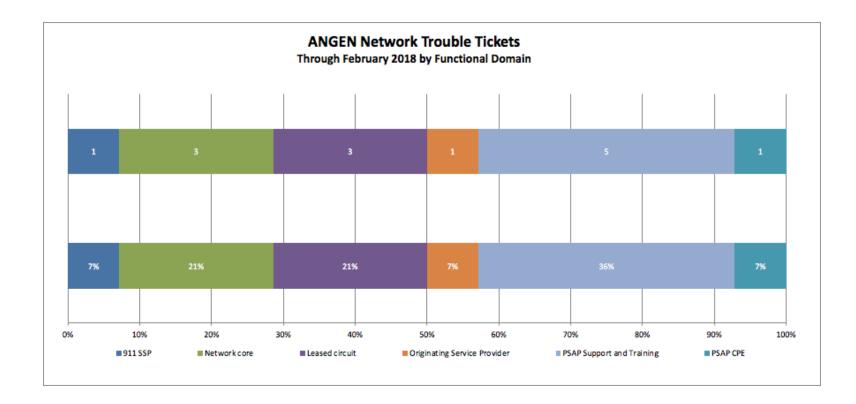
section B - industry stakeholders

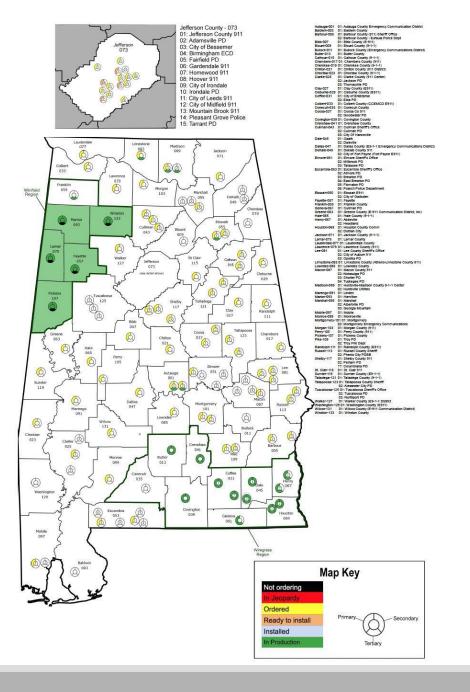
- 6. Emergency Call Works INdigital has coordinated a conversion plan to move wireless and wireline calls directly to the ECW hosts in the Wiregrass. Project kickoff call is today.
- 7. Carrier Notice Notice has been sent to wireline carriers connected to the Winfield SR to convert network and database services to ANGEN. First kickoff call was conducted last week, next is scheduled for March 28th
- 8. Originating Service Provider status Nothing to report
- **9. PSAP Outreach** Several Agencies have reached out to AL911 and us to extend/expand the ANGEN network for multiple purposes. We are discussing with AL911 office, 911 Authority, and other stakeholders to establish a requirements/best practices guides to facilitate these requests.
- **10.Adjacent state connectivity** (no update for this element of the project.)
- **11.Regulatory matters** Nothing to report
- 12.Inter-agency agreements Nothing to report
- 13.Other stakeholders Nothing to report

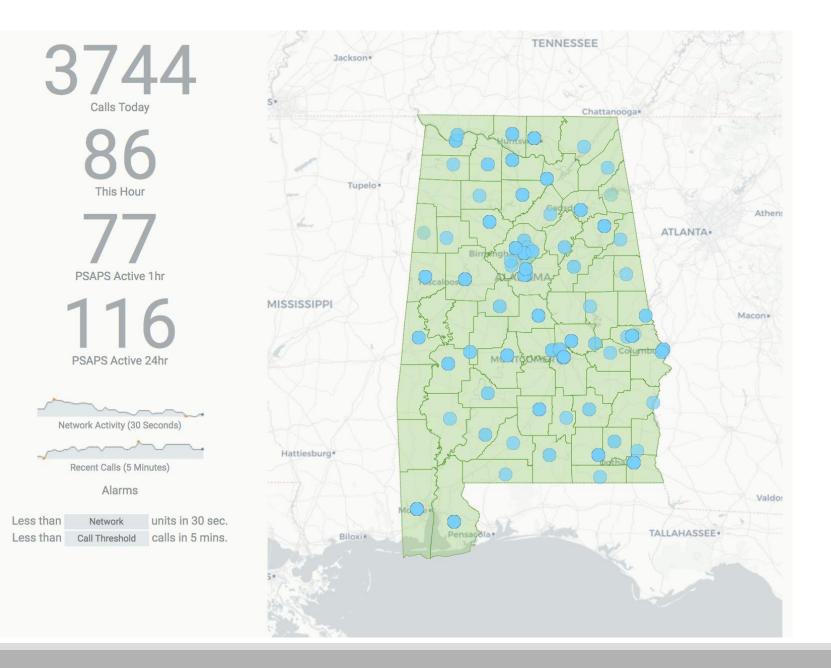
section C - Trouble Ticket Review We have had 14 Trouble Tickets since the beginning of the conversion.

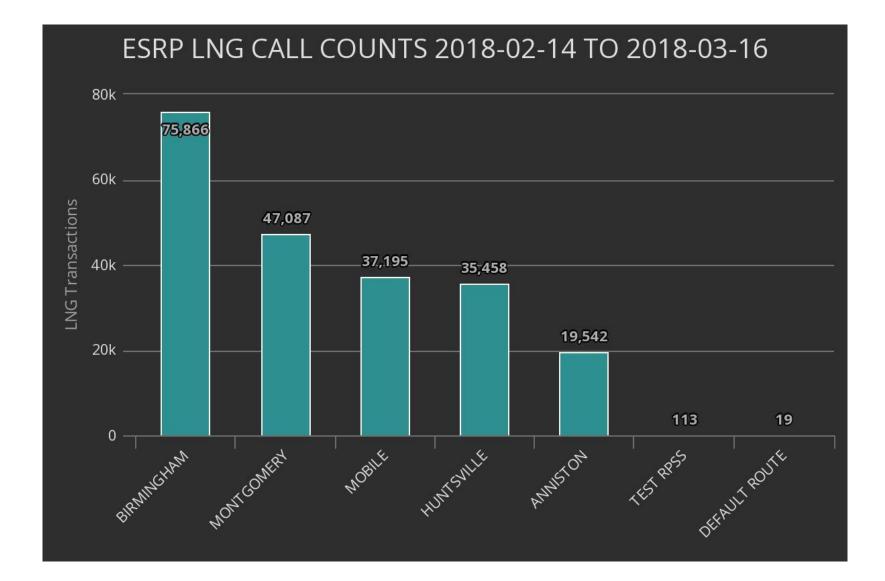
	Total		14
PSAP CPE		7%	1
PSAP Support and Training		36%	5
Originating Service Provider		7%	1
Leased circuit		21%	3
Network core		21%	3
911 SSP		7%	1

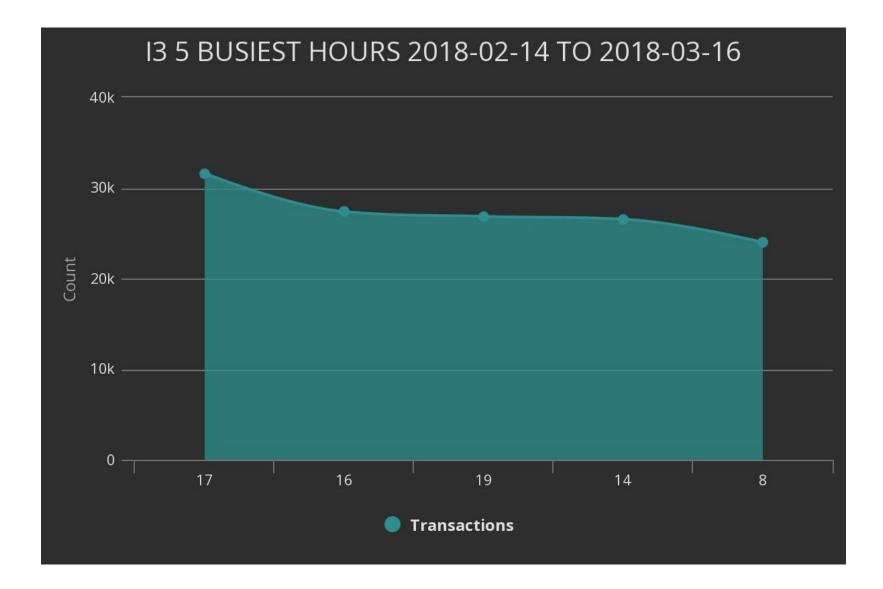












Legal Report

MR. JAMES SASSER



Legal Report Draft Rule Recommendations (Tab 6, page 50)

585-X-4-.08 Distribution Formula-Census Data

(1) Beginning October 1, 2018 and on October 1, of each succeeding year thereafter, when computing the distribution formula for the monthly per capita distribution to the Emergency Communication Districts (ECDs), the Board shall use the latest census data or estimates compiled by the University of Alabama to determine the total state population and the population residing in each ECD.



Legal Report Draft Rule Recommendations (Tab 6, pages 51)

- 585-X-4-.09 Distributions to Emergency Communication Districts from the Cost Recovery Fund
- The Board recognizes that it is of utmost importance that each Emergency Communication District (ECD) validly formed and operating within the State of Alabama as of September 30, 2011, at a minimum, be made whole, as contemplated by the passage of Act 2012-293 and adoption of the statewide 911 charges heretofore made.
- 2) The Board acknowledges that under the current funding mechanism that some ECDs may not be made whole by the current base distribution amount and per capita distribution.
- 3) Under Section 11-98-5(f) <u>*Code of Alabama*</u>, 1975, as amended, in the event the Board determines that revenues allocated to reimbursement of CMRS providers for cost recovery is sufficient, then in that event, the Board may, at its discretion, distribute those excess revenues for the benefit of the ECDs currently existing and operating within the state.



Legal Report Draft Rule Recommendations (Tab 6, page 51)

\$585-X-4-.09(continued)

- 4) In the event an ECD is not made whole by virtue of its base distribution amount and per capita distribution, and if there are funds available in the Cost Recovery Fund, then and in that event, the Board shall make such ECD whole by use of funds from the Cost Recovery Fund.
- 5) If after payments to ECDs in order for them to be made whole and payment of cost reimbursement to CMRS providers there are funds available in the Cost Recovery Fund, then and in that event, the Board shall make payments to all vendors for costs related to the implementation and operation of the next generation statewide 9-1-1 call delivery network.
- If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers, and payments of costs related to the implementation and operation of the next generation statewide 9-1-1 call delivery network, the Cost Recovery Fund shall at all times maintain a minimum balance equal to (90) days operational and administrative costs of the board, which includes payments to all vendors and costs related to the implementation of the next generation statewide 9-1-1 call delivery network.



Legal Report Draft Rule Recommendations (Tab 6, page 51)

***585-X-4-.09(continued)**

If after compliance with (4), (5), and (6) above, the Board will review the balance in the Cost Recovery beginning in November 2018 and at least annually thereafter, to determine if there are additional funds that may be distributed to the ECDs. If the Board determines there are additional funds available for distribution, then any distribution the Board makes from the Cost Recovery Fund shall be done of the following basis:

OPTION 1

a) Distributions shall be made in equal parts to each ECD which was formed and operating as of September 30, 2011 and which is still a validly formed an operating ECD as of September 30 of the preceding fiscal year.

OPTION 2

a) Distributions shall be made to each ECD formed and validly operating as of September 30, 2011 and which is still a validly formed and operating ECD as of the September 30 of the preceding fiscal year, based on the distribution formula used when calculating the per capita distribution amount due a particular ECD.

OPTION 3

- a) One half (1/2) of the total amount the Board determines that may be distributed to the ECDs shall be made to each ECD formed and validly operating as of September 30, 2011 and which is still a validly formed and operating ECD as of September 30 of the preceding fiscal year, based on the distribution formula used when calculating the per capita distribution amount due a particular ECD.
- b) One half (1/2) of the total amount the Board determines that may be distributed to the ECDs shall be made in equal parts to each ECD which was formed and operating as of September 11, 2011 and which is still a validly formed and operating ECD as of September 30 of the preceding fiscal year.

Legal Report Draft Rule Recommendations

Timeline for all rules:

- January 2018 Board Meeting introduce need for rules and draft language for discussion and revision
- March 2018 Board Meeting approve final draft of rules
- No later than March 23, 2018 file with the Legislative Reference Service for publishing in the Alabama Administrative Monthly on March 31, 2018
- Allow not less than 35 or more than 90 days from the date of the notice for interested persons to present their views (April 1st through May 16th)



Legal Report Draft Rule Recommendations

Timeline for all rules (continued):

- May 16, 2018 Board Meeting hold a public hearing immediately prior to the board meeting for presentation of views; during the regularly scheduled board meeting consider fully all written and oral submissions respecting the proposed rule
- File the adopted rule (with any revisions) in the office of the LRS within 15 days of adoption and within 90 days after completion of the notice (on our about May 25th)
- Adopted rule becomes effective 45 days after filing with the LRS, unless the committee disapproves of or proposes an amendment for pursuant to Section 41-22-23 (on or about July 10th)
- For the CPI-U adjustment, specifically, the Board will need to take action during the September board meeting for the adjustment to occur on October 1, 2018

Legal Report Draft Rule Recommendations (Tab 6, pages 53-58)

The third rule is a notice of intended action regarding the rate adjustment for the CPI-U that is outlined in §11-98-5 (c) (2) and §11-98-5.2 (b) (3) <u>Code of Alabama</u>, 1975, as amended.



Historical Consumer Price Index (CPI-U) Data												
YEAR	JAN	FEB	MAR	APR	МАҮ	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
2017	242.839	243.603	243.801	244.524	244.733	244.955	244.786	245.519	246.819	246.663	246.669	246.524
2016	236.916	237.111	238.132	239.261	240.236	241.038	240.647	240.853	241.428	241.729	241.353	241.432
2015	233.707	234.722	236.119	236.599	237.805	238.638	238.654	238.316	237.945	237.838	237.336	236.525
2014	233.916	234.781	236.293	237.072	237.9	238.343	238.25	237.852	238.031	237.433	236.151	234.812
2013	230.28	232.166	232.773	232.531	232.945	233.504	233.596	233.877	234.149	233.546	233.069	233.049

Source: Bureau of Labor Statistics as of 1/15/2018.

Note: In January 2017 the BLS modified the numbers for May - August 2016 due to a miscalculation based on prescription drug prices.



Inflation Calculator



January	W	December	٣
2013	Ŧ	2017	٣



Total inflation from January 2013 to December 2017 is 7.05% \$1 after inflation is \$1.07



7.05%

- Determine the rate of growth, as a percentage, in the CPI-U based on January 2013-December 2017
- + * /
- "Adjust the 911 charge to produce an increase in the baseline 911 revenues sufficient to increase the amount distributed to each district ...during the immediately preceding fiscal year...Once adjusted as provided in this section, the resulting revenues shall become the baseline 911





2018 CPI Implementation and Timeline

		Sep 2018		Feb 2019		
Mar 2018	May and/or July 2018 Public hearing, notice of intended rule- making, filing with	Determine the amount distributed to each district during fiscal year beginning October 1, 2017 and end September 30, 2018.	Oct 2018	Jan 2019 Rate change becomes effective January 1, 2019.	Carriers begin remitting service fees from rate change.	Mar 2019
Determine the rate of growth, as a percentage, in the Consumer Price Index for Urban Consumers (CPI-U) based on January 2013-December 2017.	making, filing with Legislative Reference Service.	Present recommendation to the Board at September 19,2018 meeting for adjustment on October 1, 2018.	Notify carriers of rate adjustment as of October 1, 2018.	Carriers begin collecting service fees from rate change.		Board begins distributing service fees collected from rate change to ECDs.
2018 - Q1	2018 - Q2	2018 - Q3	2018 - Q4		2019 - Q1	-

Committee Reports

(Tab 7)

COMMITTEE CHAIRS, AS NEEDED



Joint Education & Outreach and Governance Committee Report Discussion (Tab 7, pages 59-60)

- Timeline
- Implementation Phases
- Policies/Appendices
- Guidebook
- Survey



Timeline - 2017 (Tab 7, pages 59-60)

- •11/6/17 Approved by ADPH Office of EMS and draft copy submitted to Alabama 9-1-1 Board
- •11/28/17 Working group of PSAP practitioners met to review content, card layout, design, navigation
- •11/29/17 Guidecard development/creation began. (Ongoing process to review and refine.)
- •12/4/17 Meeting with Smart Horizons to discuss curriculum development and course objectives
- •12/12/17 Meeting with Davis Direct to discuss printing/production of Guidecard books



Timeline - 2018

(Tab 7, pages 59-60)

- •1/19/18 Meeting with ADPH Office of EMS for content review
- •1/31/18 Policy and Procedure work session to review training requirements, credentialing requirements, implementation, phases
- •2/5 Round table review with working group and ADPH EMS staff for review of EMD Program and Guidecards
- •2/22 Printing/production meeting with Davis Direct
- •3/7 Governance and Education/Outreach Committee meeting to review and approve EMD Program and Guidecards for recommendation to the Board
- •3/7-3/8 Participation, Interest, Personnel Survey to PSAPs
- •3/21/18 March Board meeting EMD Program presentation to the Board for approval



Implementation Phases (Tab 7, pages 59-60)



• Reciprocity and Training



• Curriculum development for new practitioners and instructors



Recertification



Policy 1.1 Course Specifications (Tab 7, pages 59-60)

- I. Services to be provided
- II. Definitions
- **III. ALEMD Training Standards**



Policy 1.2 - Requirements (Tab 7, pages 59-60)

- I. Qualifications and Prerequisite Requirements
 - A. Primary qualifications
 - B. Prerequisite training requirements
 - C. Documentation of prerequisite training



Policy 1.3 - Attendance and Testing (Tab 7, pages 59-60)

- I. Attendance Requirements
- II. Make-up Sessions
- III. Testing



Policy 1.4 – Materials and Equipment (Tab 7, pages 59-60)

- I. Student Materials
- II. Instructor Materials
- **III.** Course Materials
- IV. Training Facility Materials and Equipment





- A. Course Schedule for Phase I Instructors
- B. Course Schedule for Phase I Practitioners
- C. Intent to Train Form
- D. Student Registration Form
- E. Student Roster and Attendance Form
- F. Course Evaluation Form
- G. Instructor Evaluation Form
- H. Scenario Evaluation Form
- I. Guidecard Tracking Form



Guidecard Book

(Tab 7, pages 59-60)

LINK TO GUIDEBOOK





- •How many PSAPs currently EMD?
- •How many PSAPs do not EMD?
- •How many PSAPs are interested in participating in the Alabama EMD Program?
- •How many current EMD Instructors are in the State?
- •How many EMD Instructors are going to participate in the Alabama EMD Program?•How many current EMDs are in the State?
- •How many EMDs are going to participate in the Alabama EMD Program?
- •Does your agency offer a tiered response (i.e. in addition to ALS versus BLS)?
- •If yes, what are the different levels of a tiered response for your agency?



Joint Education & Outreach and Governance Committee Report Recommendation (Tab 7, pages 59-60)

*To adopt the Alabama EMD Program as presented.



Finance Committee Report Discussion (Tab 7, page 61)

- Moving training expenses directly associated with ECD training from the Operating Account to the ECD Grants and Training Account for the NENA CMCP Course and the HITS online training made available to Districts totaling \$70,925.00.
- Considering local banking options that are more beneficial to the Board.
- Implementing the previously presented flexible spending account proposal for the employees of the Board
- Moving forward with the staffing proposal presented last September during the Executive Director's evaluation process and subsequently approved in FYE2018's budget.
 - > a cost of living raise for employees no later than October 1, 2018,
 - ≻filling the vacant position as a deputy director position, and
 - >instead of taking applications for a program coordinator position, transitioning an existing employee into that job description.



Finance Committee Report Recommendations (Tab 7, page 61)

- Approve the Financial Statements for the months ending January 31, 2018 and February 28, 2018 as presented.
- Authorize the opening of an additional bank account.



Public Comments

OPEN FORUM



Next Board Meeting

MAY 16, 2018

10:00 AM

1 COMMERCE STREET

MONTGOMERY, AL



Adjournment

